TERM SERVICE CONTRACT

FOR

REACTIVE REPAIRS TO OCCUPIED COUNCIL HOUSING

(LOTTED CONTRACT)

PROJECT NO. CM179a

VOLUME 3

TENDER SUBMISSION



Housing Maintenance Beverley Depot Annie Reed Road Beverley HU17 0LF



TERM SERVICE CONTRACT FOR REACTIVE REPAIRS TO OCCUPIED COUNCIL HOUSING (Lotted Contract)

VOLUME 3

Forms and Documents to be completed by the Tenderer and other Information to be provided by the Tenderer.

Contents

Tender Submission

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1.1 General

Tenders shall be assessed as set out in Volume 1 Part 2. This Volume 3 shall be completed and returned by all Tenderers in accordance with the instructions for completion as below. Volume 3 and the associated Common Assessment Standard (CAS) document provide responses for both Stage 1 and Stage 2 of the assessment process.

Tenderers are required to meet minimum standards in respect of financial, insurance, legal, health and safety, environmental, quality and equal opportunities matters based on their response to the questions within the standard CAS, available as a separate document, plus additional East Riding of Yorkshire Council requirements as set out in this Volume 3 including the ERYC Supplementary Questionnaire (TABLE B below). TABLE A sets out the Conditions of Participation (minimum standards) requirements, Tenderers not achieving minimum standards will be excluded.

The information disclosed in this Volume 3 together with the other supporting details submitted, will be used in the tender evaluation process. The right to return to these matters as part of the formal tender evaluation process is hereby reserved by the Council. The Council reserves the right to require Tenderers to clarify and expand their answers as its discretion. Any such requests will be made in writing through the YORtender Portal. Failure to respond promptly or adequately may result in rejection of your tender.

Definitions:

- "Company" or "Supplier" refers to a sole proprietor, partnership or incorporated company or firm, as appropriate (a specific legal entity)
- "Council" means East Riding of Yorkshire Council

Unless instructed otherwise, when answering the questions please give details which specifically relate to your Company (the specific legal entity) and not to the whole group, if your Company forms part of a group, or to sub-contractors. Please do not include general marketing or promotional material for your Company, either as answers to any of the questions, or for any other reason.

Please answer all the relevant questions, including confirmation of any exemptions claimed:

- All the information and details required must be provided, and all declarations/ forms must be signed as required within this Volume 3. Please see Volume 1 Clause 1.12.6- wherever a signature is required within these documents, please enter the name of the appropriate person.
- This document must be fully completed even if you have previously submitted a document to the Council. It is not enough to cross-refer to earlier submissions or other questions on this form.
- Each additional sheet and all supporting documents sent should be clearly marked with the sections and the numbers of the questions to which they relate.

TABLE A below titled 'Contents Table of Conditions of Participation Requirements' sets out the minimum requirements that have to be attained by the Tenderer in order for the tender to be considered. It can also be used as a check list of documents that need to be completed/submitted in order for your tender to be assessed.

1.2 Document to Complete

1.2a If you have not previously completed a CAS Questionnaire

Where a Tenderer has not completed a CAS Questionnaire the following must be submitted with your tender:

- A fully completed Common Assessment Standard Question Set (CAS) issued as tender document 'Common-Assessment-Standard-Question-Set-Version-4.1 – ERYC'
- A completed copy of this Volume 3 including the ERYC Supplementary Questionnaire (TABLE B below).

Tenderers are required to complete all sections and provide supporting documentation, regardless of whether they have submitted this information to assessment bodies e.g. Constructionline, unless this has resulted in receipt of a CAS Conformity Certificate, see further guidance below.

1.2b If you have previously completed a CAS Questionnaire but do not have a CAS

Conformity Certificate

Where a Tender has completed a full version of Common Assessment Standard Question Set (CAS):

- The Tenderer can submit this document (in place of the attached tender document 'Common-Assessment-Standard-Question-Set-Version-4.1 ERYC') and provide copies of all evidence required providing the information is current and correct.
- The Council reserves the right to request additional information to ensure suppliers have provided all of the relevant evidence for the version of the Common Assessment Standard Question Set (CAS) requested and that they meet the requirements outlined in TABLE A.
- A completed copy of this Volume 3 including the ERYC Supplementary Questionnaire (TABLE B below).

1.2c If you have previously completed a CAS Questionnaire and do have a CAS Conformity

Certificate

Where a Tenderer has a CAS Conformity Certificate they can submit this, along with the following evidence documents in place of the Common Assessment Standard Question Set (CAS). Elements below will be subject to the same checks as though no Conformity Certificate was received:

- Insurance documents showing details as requested in Q28-Q34, if applicable
- A copy of your most recent audited accounts showing the last two years turnover and profit and loss figures, as requested in Q27
- SSIP Certificates showing dates of validity, as requested in Q74
- Trade Organisation Certificates as required Q65
- A completed copy of this Volume 3 including the ERYC Supplementary Questionnaire (TABLE B below)

Conformity certificates will be accepted from the recognised assessment bodies listed below;

Achilles	Building Confidence Gold	OR	Building Confidence Gold
	CAS Desktop Assessment	1	CAS Day Audit
Constructionline	Construction!ine Gold	OR	Constructionline Platinum
Compliance Chain	Compliance Chain Gold	OR	Not Applicable
	Supplier Membership	1	
CQMS	Safety-Scheme Premium	OR	Safety-Scheme Elite
SCCS	SCCS Build Assured CAS	OR	SCCS Build Assured CAS
	Lite		Elite
SMAS Worksafe	Worksafe Pro	OR	Not Applicable
Veriforce CHAS	CHAS Elite (CAS)	OR	CHAS Elite (CAS) Assured

Should you believe a certificate supplied by a different assessment body to those listed above would be acceptable, please contact us as soon as possible to allow this to be considered prior to submitting your tender.

1.3 Joint applications

Each Tenderer involved in the application of any form of Joint bid is to fully complete a separate Common Assessment Standard Question Set (CAS) issued as Tender document 'Common-Assessment-Standard-Question-Set-Version-4.1 – ERYC' (subject to the instruction above) and this Volume 3 including the ERYC Supplementary Questionnaire (TABLE B below).

In addition, a separate document is to be provided to show:

- confirmation of the lead Company
- · the form of the proposed relationships between all of the Companies involved in the application
- responsibilities of each Company relating to the individual elements of the works/services specified

Except for turnover requirements and insurance, if a Company forming part of the Joint application receives a Fail for its response to a Pass/ Fail question and/ or section of the CAS or Volume 3 the Joint application will be excluded.

The above joint application information requirements also applies to an entity or multiple entities from within the same group of companies or organisation that intends to deliver the service requirements utilising multiple entities within the same group. Tenderers are advised to provide full details of any arrangement of this nature.

Any communications between the Council and the Joint application during the procurement process will be through the lead Company.

In the event of any award of the contract to any form of joint bid, the lead Company will be required to act for the Joint bid including committing to its obligations, receiving and acting on instructions and making and receiving payments.

The Council is concerned to avoid conflicts of interest and reserves the right to fail Joint applications where there is an actual or potential conflict of interest involving the Joint application and/ or any other Companies involved in the application. Joint applications are therefore advised to review the prior and/ or current involvement of the Joint application and any other Parties involved in the application and to contact the Council electronically only through the 'messaging' function via the portal at https://yortender.eu-supply.com/ prior to submitting a tender, to discuss actual or potential conflicts they have identified. This would include members/ sub-contractors of a joint bid also applying with another joint bid or as an individual supplier.

VOLUME 3 PART 1

CONDITIONS OF PARTICIPATION- COMMON ASSESSMENT STANDARD (CAS) AND SUPPLEMENTARY QUESTIONS

TABLE A. CONTENTS TABLE OF MINIMUM REQUIREMENTS

Tenderers are required to complete each section within this document and return with their submission, along with supporting information/ evidence as required.

Note: To assist the tenderer and ensure that all required elements of the tender are completed, this check list contains tick boxes which must be ALL QUESTIONS MUST BE ANSWERED UNLESS EXEMPTION APPLIES completed to show that the relevant section has been completed.

Section	Reference/	Section Reference/ Minimum Requirements	Score or Pass/ Fail	Tick
Common	Conditions of Participation (Minimum St Common Assessment Standard (CAS)	Conditions of Participation (Minimum Standards) Common Assessment Standard (CAS)		
Questions	not listed below a	Questions not listed below as a Pass/ Fail are for Information Only; how	Questions not listed below as a Pass/ Fail are for Information Only; however, the Council reserves the right to request further information	ion
Section 1 Identity	Identity	Council assessed Pass/Fail	Suppliers will fail where required evidence is not submitted.	
Q1-Q26		Suppliers responding 'yes' to Q5 are exempt from Q25-Q26	An inadequate response to Q25-Q26 may result in a Fail	
		Suppliers responding 'no' to Q18 are exempt from Q19		
		Suppliers responding 'no' to Q21 are exempt from Q38, Q112, Q126, Q135, Q158, Q163 and Q164		
		Suppliers responding 'no' to Q22 are exempt from Section 7 (Q131- Q152)		
		Suppliers responding 'no' to Q23 are exempt from Q148- Q152		
Section 2	Financial	Suppliers responding 'no' to Q24 are exempt from Section 10 (Q168-Q174) Council assessed Pass/Fail	Suppliers will fail where they do not provide sufficient accounts or where	
Q27-Q38		Minimum Average Annual Turnover Lot 1 (North) £2,400,000	the Council Considers tried is a deal and across transfer that the Suppliers financial capacity would pose an unacceptable risk to the Council.	
		• Lot 2 (East) £2,600,000 • Lot 3 (West) £2,000,000	Accounts must not be more than 15 months old and show the most recent two years turnover and profit and loss figures. If a firm has been	

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trading for less than two years turnover will be taken from any accounts available or a certificate of turnover authorised by the person responsible for financial matters within the company. Suppliers will fail where insurance policy documents and certificates are	not submitted. Policy documents must show policy number, all cover and excess amounts, and expiry dates. Where insurance levels do not meet the required level, it must be indicated in Supplementary Q11.8 that you would be prepared to meet this level prior to award of the contract.		Suppliers will fail where required evidence is not submitted.	Q39-Q41 and Q43-Q44 and Q47 and Q55 and Q59- Suppliers will fail if they answer "Yes" to any question and fail to demonstrate sufficient remedial action	Q42 and Q45 and Q53 Suppliers will fail if they answer "Yes" to any question	Q46 and Q55 - Suppliers will fail if they answer "Yes" and fail to provide appropriate information/ evidence	Q50-Q52 and Q54 and Q56 and Q63 and Q65- Suppliers will fail if they answer "No" to any question	Q58- Suppliers will fail if they do not provide the appropriate evidence for required Trade Organisation(s) listed	Q60 - Suppliers will fail if they answer "No" to this question- unless they are classified as a Micro business	Q61- Suppliers will fail if they answer "No" to any question- unless turnover is below threshold	See possible exemptions	Suppliers will fail where required evidence is not submitted. Q69 and Q71 and Q72 and Q74 and Q75 and Q77 and Q83- Suppliers will fail if they answer "No" to this question without exemption
Tumover figures submitted for the last two years will be averaged. Tenders may be accepted from firms with a tumover below this amount provided the firm indicates that they will be able to provide further information and guarantees as requested in Questions 11.4-11.6	Minimum Insurance levels: • Damage to Clients Property = £10million • Public Liability (PL) = £10million, excess shall not exceed 1% of turnover up to a maximum of £1million	 Employers Liability (EL) = £10million, no excess amount 	Council assessed Pass/Fail	Q58- Membership and grade of the following organisations, or an approved equivalent, is compulsory. Membership of these may be	covered by subcontractors; however, evidence must be provided with the fender. Additional requirements relating to individual	qualifications/ registrations are as listed within the scope:	Waste Carriers Licence Cavity Insulation Guarantee Appendix	(CIGA) Registration National Insulation Association	(NIA) Membership Contractor Charter Membership of		Council assessed Pass/Fail	Suppliers with a valid exemption as listed in Q67 are exempt from Q69-Q81 and Q83-Q106
Reactive Repairs to Occupied		-	Corporate and	Standing							Health and Safety	777
CM1/9a - 15C for		-	Section 3	200							Section 4	Q106

		d. er "No" to this stion and are		d. y answer "No" ese question-	- i		answer "No" to any s question and fail to
	See possible exemptions	Suppliers will fail where required evidence is not submitted. Q108 and Q109 and Q111- Suppliers will fail if they answer "No" to this question without exemption Q115- Suppliers will fail if they answer "No" to this question and are classified as a large company	See possible exemptions	Suppliers will fail where required evidence is not submitted. Q121 and Q122 and Q126-Q130. Suppliers will fail if they answer "No" to this question Q122-Q125. Suppliers will fail if they answer "No" to these question-unless classified as a Micro business	Suppliers will fail where required evidence is not submitted		Suppliers will fail where required evidence is not submitted. Q153-Q155 and Q157- Suppliers will fail if they answer "No" to any question Q156- Suppliers will fail if they answer "Yes" to this question and fail to demonstrate sufficient remedial action
CM179a - TSC for Reactive Repairs to Occupied Council Housing (Lotted Contract) Q85- Suppliers are required to complete the relevant further questions within this section based on their role Suppliers need to evidence satisfactory organisation and arrangements for health safety for the CDM duty holder role of Contractor During the course of the contract, due to the potential nature and scale of specific task orders, suppliers need to be prepared to meet and evidence satisfactory organisation and arrangements for health safety for the CDM duty holder role of Principal Contractor if requested	Council assessed Pass/Fail	Suppliers with a valid exemption as listed in Q107 are exempt from Q108-Q112	Council assessed Pass/Fail	Suppliers with a valid exemption as listed in Q1118 are exempt from Q121-Q130 Suppliers with a valid exemption as listed in Q119 are exempt from Q121-Q130	Council assessed Pass/Fail	Suppliers responding 'no' to Q22 or Q118 are exempt from Q131- Q152 Suppliers responding 'no' to Q23 are exempt from Q148- Q152	Council assessed Pass/Fail
eactive Repairs to Occupie	Environmental		Ouality		Building Safety		Fairness, Inclusion and Respect (FIR)
CM179a - TSC for R	Section 5	Q107- Q117	Section 6	Q118- Q130	Section 7	0131- 0152	Section 8 Q153- Q158

Section 9		Council assessed Pass/Fail	See possible exemptions	
Q159- Q167	Security	Suppliers with a valid exemption as listed in Q159 are exempt from Q161-Q167	Suppliers will fail where required evidence is not submitted. Q160 and Q162 and Q165-Q167- Suppliers will fail if they answer "No" to any question	
Section	Information	Council assessed Pass/Fail	See possible exemptions	
10 Q168- Q174	Management	Suppliers with a valid exemption as listed in Q168 are exempt from Q169-Q174	Suppliers will fail where required evidence is not submitted.	
		Suppliers responding 'no' to Q24 are exempt from Section 10 (Q168-Q174)		
East Rid	ling of Yorkshire C	East Riding of Yorkshire Council Supplementary Questionnaire		
Q11.1	Central Supplier Directory	Council assessed Pass/Fail	Suppliers will fail if they do not provide their Public Procurement Organisation Number (PPON) and download for the Central Supplier Directory	
Q11.2	Lots Applied For (Where required)	Tenderers must state which Lots are being applied for		
Q11.3	Supplementary Company Information	Council assessed Pass/Fail	Suppliers will fail if they answer "Yes" to any statement and fail to provide an explanation	
Q11.4	Tumover Information	Council assessed Pass/Fail	Suppliers will fail if they do not meet the required minimum turnover and answer "No" to both Q11.5 and Q11.6	
Q11.5	Guarantee Bond	Council assessed Pass/Fail	Suppliers will fail if they do not meet the required minimum turnover and answer "No" to this and Q11.6	
Q11.6	Parent Company Guarantee	Council assessed Pass/Fail	Suppliers will fail if they do not meet the required minimum tumover and answer "No" to this and Q11.5	
a11.7	Parent Company Accounts	Council assessed Pass/Fail	Suppliers answering "Yes" to Q11.6 must provide the Parent Company most recent two years' full audited accounts (modified balance sheets, without trading account summaries and details of turnover are not acceptable).	
Q11.8	Insurances	Council assessed Pass/Fail	Suppliers will fall if they if they answer "No" to this question	
Q11.9	DCP Insurance	Council assessed Pass/Fail	Suppliers will fail if they do not explain how Damage to Clients Property is included Evidence of insurances must be provided as detailed in Section 2.	
Q11.10	Claims	Council assessed Pass/Fail	Suppliers will fail if they answer "Yes" to this question and fail to provide details	
Q11.11	Outstanding Claims	Council assessed Pass/Fail	Suppliers will fail if they answer "Yes" to this question and fail to provide details	
Q11.12	Supply Chain	Council assessed Pass/Fail	Suppliers answering "No" to this question are not required to complete	

Q11.13	Supply Chain	Q11.13 Supply Chain Council assessed Pass/Fail Payment	Suppliers answering "No" to Q11.12 are not required to complete this question	
011.14	Disputed Invoices	Council assessed Pass/Fail	Suppliers answering "No" to Q11.12 are not required to complete this question	
Q11.15	PCR Payments	Council assessed Pass/Fail	(1) (1)	
011.16	Invoices Paid	Council assessed Pass/Fail	10	
011.17	Invoices- Remedial Steps	Council assessed Pass/Fail	Suppliers answering "No" to Q11.12 are not required to complete this question	
Q11.18	Anti Slavery Policy	Council assessed Pass/Fail	Suppliers will fail if they if they answer "No" to this question	
Q11,19	Enhanced DBS (Where required)	NOT USED		
Q11.20	Use of Al	Council assessed Pass/Fail	Suppliers will fail if they answer "Yes" to this question and fail to provide details Suppliers answering "No" to this question are not required to complete Q11.21] [
011.21	Verification of Al	Council assessed Pass/Fail	Suppliers will fail if they answer "No" to this question Suppliers answering "No" to Q11.20 are not required to complete this question	
Q11.22	Carbon Promise	Council assessed Pass/Fail	Suppliers must sign the promise prior to award of the contract	
Scored	Scored Minimum Standards	Sp	14	
Q11.23	Contract Experience		Council assessed as per scoring regime described- maximum score 100	
Q11.24	References	Tenderer to provide standard forms to reference providers in electronic format (MS Excel)	Reference providers to return complete form to Client by return or tender date in email format. Council assessed as per scoring regime described- maximum score 100	
The scor 200. The	es received for both minimum score req	The scores received for both Contract Experience (11.23) and Referenc 200. The minimum score required to pass is 100.	The scores received for both Contract Experience (11.23) and References (11.24) will then be added together to give an overall score out of 200. The minimum score required to pass is 100.	out of
Declara	Declarations/ Certificates			[
Conditions Declaration	Conditions of Participation Declaration	Standard Form Tenderer to complete within this volume	this volume	
Certificat Certificat	Certificate of Non Collusion Standard Forn Certificate of Non Canvassing Standard Forn AWARD CRITERIA- Quality Submission	Standard Form Tenderer to complete within this volume Standard Form Tenderer to complete within this volume to Submission	this volume this volume	
2.1- How	2.1- How the Quality Submissi 2.2- Quality Questionnaire	2.1- How the Quality Submission will be assessed (Information Only)		
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CM179a	

CM1794 - 15C for Keactive Kepairs to Occupied Council Housing (Lotted Contract)		
Q1- Resources	Tenderer to submit separate electronic file in pdf/word or similar format	
Q2- Contract Management	Tenderer to submit separate electronic file in pdf/word or similar format	
Q3- Call Out	Tenderer to submit separate electronic file in pdf/word or similar format	
Q4- Method Statement	Tenderer to submit separate electronic file in pdf/word or similar format	
Q5- Waste/Carbon Reduction and Social Value	Tenderer to submit separate electronic file in pdf/word or similar format	
Q6- Sub-Contractors	Standard Table Tenderer to complete within this volume	
2.3- Quality Submission Declaration	Standard Form Tenderer to complete within this volume	
Conditions of Contract	Volume 3 Tender Submission- Part 3	
Contract Data		
3.1- Form of Tender	Standard Form Tenderer to complete within this volume	
3.2- Contract Data Part Two	Standard Form Tenderer to complete within this volume	
3.3- Freedom of Information Schedule	Standard Form Tenderer to complete within this volume	
Price List	CM179a LOT 1 (NORTH) Pricing Schedule 2025 CM179a LOT 2 (EAST) Pricing Schedule 2025 CM179a LOT 3 (WEST) Pricing Schedule 2025	
Tab 1- Instructions for completion of Price List (Information	Only)	1
Additional Tabs- Price List and Estimated Quantities.	Spreadsheet to be completed by Tenderer and must be submitted with the tender documents. No reference to an external weblink, drive or cloud based system will be accepted for this element of the tender. Tenderer to insert individual rates.	

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CM1792. TSC for Reactive Repairs to Occupied Council Housing (Lotted Contract)

TABLE B- East Riding of Yorkshire Council Supplementary Questionnaire

Tablese confirm your Public Procurement Desse provide your inique PDN and	ABLE D-	ABLE 5- East Righting of Torvalline Council Supplication	The state of the s		
Please confirm your Public Procurement developed by the Council and John Sort Her Lots you are please answer Yes or No for each Lot and a finder Service applying for more than one Lot please indicate which Lots you are please answer Yes or No for each Lot Lot Applied for please indicate which Lots you are please answer Yes or No for each Lot Lot - NoRTH AREA Yes indicate an order of preference for each into the Company: Has any person involved in the Please answer Yes or No freezen or third in the Louds of the Council you wish to work with, in the last yes a need for each please answer Yes or No freezen the Louds of the Council you wish to work with, in a send retains the council you wish to work with, in other Companies that provide archives to the Council you wish to work with, in a send retains the Council you wish to work with, in a send retains the Council you wish to work with, in a send retains the Council you wish to work with, in a send retains the Council you wish to work with, in a send retains the Council you wish to work with, in a send retains the Council with the Council you wish to work with, in a send retains the Council you wish to work with, in a send retains the Council you wish to work with, in a send retains the Council you wish to work with a send retains the Council you wish to work with a send retains the Council you wish to work with a send retains the Council you wish to work with a send retains the Council you wish to work with a send retains the Council you wish to work with a send retains the Council you wish to work with a send retains the council you will not the Council you will you are provide activities and grains and present provide details of your firms current hand such that you would be able to Please or with a thrower teach the retained to the retained or when the retained to the retained to the retained or when the retained to the retained or t	Question	Question	Guidance	Information	
Please indicate which Lots you are amazinum or one tot amazinum or one tot amazinum or one tot amazinum or tot be company. Has any person involved in the please answer Yes or No involvement of the Company with the last 3 years member of the Council or sample you wish to work with a sample you the low years, no council or sample you wish to work with a sample you the low years, no council information and provide similar services to the Council or sample you with the work with at sample you the formation that are any involvement in other Companies that provide similar services to the Council or sample you with the work with a sample you with the work with a sample you with the work with a sample you will now years, no council information is sample you will now years, no council information is sample you will now years, no council information is sample you will now years, no council information is sample you will now years, no council information is sample you will now years, no council information is sample or audited accounts are more infortable you will now with with the sample you will now years, no council information is available or audited accounts are more individual resoluted by the council or your firms current in other Companies that you would be able to please confirm you would be able to provide additional guarantees. The level of a guarantee bond if required a guarantee bond if required a guarantee bond if required any provide and its one output your and you would be able to previde additional guarantees. The level of any previous and your firms current when the evel of any previous and the contract value.	1.1	Please confirm your Public Procurement Organisation Number (PPON) for the Find a Tender Service	Please provide your unique PPON and a download copy of your information (refer to Volume 1 Part 2)		
Please note: Suppliers shall be awarded a maximum of one lot. please lot 2 = EAST AREA indicate an order of preference for each company: The last any person involved in the please answer Yes or No management of the Company: The last years who is either a Member or coopied member of the Council you wish to work with. In the last years who is either a Member or coopied member of the Council you wish to work with. In the last years who is either a Member or coopied member of the Council you wish to work with a senifor level. The last years who is either a Member or coopied member of the Council you wish the work with. In the last years with the last years who is either a Member or coopied member of the Council you wish the work with the last with the last years with the last years who is either a Member or coopied member of the Council you wish the work with. In the last years with you wish the work with the last with the last with the council or send years with the last years with the last with the council or send years with the last w	11.2	Please indicate which Lots you are	Please answer Yes or No for each Lot	Lot Applied for	Preference
Has any person involved in the management of the Company: - been a Member or co-opted member of the Council you wish to work with, in the last Speed and the Council you wish to work with, as a senior level control or each provide services to the Council you wish to work with a senior level council you will be able to provide a guarantee bond if required or provide additional guarantees. The level of any bond required will be in the sum of 60% of the estimated annual contract value.		applying for	Please note: Suppliers shall be awarded a maximum of one lot		
Has any person involved in the Please answer's sord, or third in the Lot 3-west AREA preference column management of the Company: - been a Mamber or co-opted member of the Council or employed by the Council you wish to work with, in the complex and provide strains to work with, at a sanior level have any involvement in other Companies that provide similar services to the Companies that provide similar services to the Companies that provide details of your firms current. - Please provide details of your firms current turnover - Please confirm you would be able to provide aduatances and information is evaluable for information in the minimum requirement will be required by the firms and provide aduatances. - Please confirm you would be able to provide aduatances. - Please confirm you would be able to provide aduatances. - Please confirm you would be able to provide aduatances. - Please confirm you would be able to provide aduatances. - Please confirm you would be able to provide aduatances. - Please confirm you would be able to provide aduatances. - Please confirm you would be able to provide aduatance within the company. - Please confirm you would be able to provide aduatance within the company. - Please confirm you would be able to provide aduatance within the company. - Please confirm you would be able to provide additional guarantees. - Please confirm you would be able to provide additional guarantees. - Please confirm you would be able to provide additional guarantees. - Please confirm you would be able to provide additional guarantees. - Please confirm you would be able to provide additional guarantees. - Please confirm you would be able to provide additional guarantees. - Please confirm you would be able to provide additional guarantees. - Please confirm you would be able to provide additional guarantees. - Please confirm you would be able to provide additional guarantees. - Please confirm you would be able to provide additional guarantees. - Please confirm you would be able to provi			If applying for more than one Lot, please		
Has any person involved in the Please answer Yes or No management of the Company: been a Member or co-opted member of the Council you wish to work with, in the last 3 years have a relative who is either a Member or co-opted member of the Council you wish to work with, at a senior level you wish to work with, at a senior level you wish to work with, at a senior level you wish to work with, at a senior level you wish to work with that a senior level you wish to work with a trunover in other Companies that provide similar services to those for which you are applying Please provide details of your firms current please state your firms turnover for the current and previous financial year. Where an organisation has been trading for less than two your standing for less than two years, no account information is available or audited accounts are more than 3 would be able to provide a guarantee bond if required Please confirm you would be able to provide additional guarantees. The level of any bond required will be in the sun of 50% of the estimated annual contract value.			lot by stating, first, second, or third in the preference column		***************************************
been a Member or co-opted member of the Council or employed by the Council you wish to work with, in the last 3 years have a relative who is either a Member or co-opted member of the Council or is employed by the Council, you wish to work with, at a senior level have any involvement in other Companies that provide services to the Council you wish to work with have any involvement in other Companies that provide similar services to those for which you are applying Please provide details of your firms current turnover Please confirm you would be able to provide a guarantee bond if required	11.3	any person involved in agement of the Company:	Please answer Yes or No If Yes to any please give details	(Maximum 150 words)	
have a relative who is either a Member or co-opted member of the Council or is employed by the Council, you wish to work with, at a senior level have any involvement in other Companies that provide services to the Council you wish to work with have any involvement in other Companies that provide similar services to those for which you are applying Please provide details of your firms current turnover Please confirm you would be able to provide a guarantee bond if required		or employed by the Council you wish to work with, in			
Please provide details of your firms current turnover Please confirm you would be able to provide a guarantee bond if required		a stream of the control of the control of the Council or is employed by the Council or is employed by the Coush to work with, at a senior level any involvement in other Companies e services to the Council you wish to work any involvement in other Companies e similar services to those for which you			
Please provide details of your firms current turnover Please confirm you would be able to provide a guarantee bond if required		applying	Ì.		
Please confirm you would be able to provide a guarantee bond if required	4	Please provide details of your firms current turnover	₽		
Please confirm you would be able to provide a guarantee bond if required			Where an organisation has been trading for less than two years, no account information		
Please confirm you would be able to provide a guarantee bond if required			is available or audited accounts are more		
Please confirm you would be able to provide a guarantee bond if required	n ns — — —		from the available draft accounts, authorised		
Please confirm you would be able to provide a guarantee bond if required			by the financial director or a named individual responsible for financial matters within the		
Firms with a tumover below that specified in the minimum requirement will be required to provide additional guarantees. The level of any bond required will be in the sum of 50% of the estimated annual contract value.	11.5	confirm you would be able a guarantee bond if required	Please confirm that you would be able to provide additional guarantees		
			Firms with a tumover below that specified in the minimum requirement will be required to provide additional guarantees. The level of any bond required will be in the sum of 50% of the estimated annual contract value.		

Information								If yes please give details (Maximum 150 words)	If yes please give details (Maximum 150 words)		
	Please confirm that you would be able to provide additional guarantees	Firms with a turnover below that specified in the minimum requirement will be required to provide additional guarantees.	Please confirm that accounts are enclosed and provide the associated file reference.		Please state Yes or No	Please detail how Damage to Client's Property is covered within existing insurances.	Please provide Policy Number Limit of Indemnity	 in excess of £50,000 been ir organisation's Employers, nage to Client's Property last three years?	is against	If you answer "No" you do not need to complete questions 11.13-11.17	Provide brief details of systems used
Question Question	Please confirm your parent or ultimate holding company (if applicable) would be	prepared to guarantee the penormance of your company	If your answer to 11.6 (above) was yes you will have to provide that company's most recent two years' full audited accounts (modified balance shoots without trading account summaries and	details of furnover are not acceptable).	Please confirm that you are prepared to meet the minimum levels of insurance required	Damage to Client's property		Claims in excess of £50,000	Outstanding Claims	Please confirm if you intend to use a supply chain for this contract	Please confirm that you have systems in place to ensure that those in your supply chain are paid within your agreed contractual terms.
Question	11.6		11.7		3118	<u></u>		11.10	£.	11.12	4 6.

	Provide brief details of procedures	
CM179a - TSC for Reactive Repairs to Occupied Council Housing (Lotted Contract)	Please confirm you have procedures for resolving disputed invoices promptly and effectively with those within your supply chain.	
CM179a - TSC fc	4	

Question	Question Question	Guidance	Information			
11.15	For all contracts entered into pursuant to a procurement carried out under the Procurement Act 2023, please confirm you include 30-day payment terms in all of your subcontracts (and you require your supply chain to do so) on all such contracts.	Please answer Yes or No Suppliers will fail if they answer no to this question	Yes			
11.16	Please provide the percentage of invoices paid by you to	It is acceptable to cross refer to information that has previously	Latest 6 Month Period	Period	Previous 6 Month Period	Month
	those in your immediate supply chall of all contracts with the 60 days of receipt of the invoice in each of the last two six month periods. This should include the percentage of	been submitted to Government or is publicly available (provided it covers the	% of Tc invoices vo baid in	Total volume of invoices	% of invoices paid	Total volume of invoices
	invoices paid within each of the following categories - within 30 days - in 31 to 60 days - in 61 days or more	requested period), please provide details and/or links	Within 30 Days In 31 to 60 Days			
			In 61 Days or More			9
			Publicly available information link/ details	ormation	link/ deta	slis
11.17	If you are unable to demonstrate that 95% of invoices payable to your supply chain on all contracts have been paid within 60 days of the receipt of the invoice in each of the last two six month periods, please explain why and if applicable what remedial steps you have taken and/or are	Provide details of remedial steps taken/ planned or answer N/A	Maximum 200 words			
11.18	If your company is not legally required to publish an Anti-Slavery and Human Trafficking Statement or Policy and have answered no to CAS Q61, please confirm that you comply with the Modern Slavery Act 2015, and all associated legislation.	Please answer Yes or No Suppliers will fail if they answer no to this question				
11.19	Enhanced DBS Provide details of staff with Enhanced DBS Certification	NOT USED				
	39					

Volume 3 Page 17

	The state of the s		The second secon	
Number	Cuestion Question	Guldance	Inform	Information
11.20	Have you used AI or machine learning tools, including large	Please answer Yes or No. If		
	language models, to assist in any part of your tender	yes please provide details	8	
	submission? This may include using these tools to support	(maximum 150 words). If you		
	the drafting of responses to Award guestions.	answer 'No' you do not need to		
		complete question 11.21		
11.21	Where AI tools have been used to support the generation	Please answer Yes or No		
	of Tender responses, please confirm that they have been			
	checked and verified for accuracy.			
11.22	Suppliers are required to register as a supplier on the	Please confirm whether you		
	Supply Chain Network website and sign up to the "Supply	have signed up to the promise		
	Chain Promise" as detailed on the website	or whether you commit to		
	(thesupplychainnetwork coult)	doing so upon award of the		
		contract if successful		

11.23 Contract Experience (ALL LOTS)

Provide details of previous contracts.

Each contract entered will be scored out of a maximum of 50 points. The three contracts achieving the highest scores will be summed to create a total score out of 150, which will then be adjusted to a mark out of 100. The minimum mark that can be achieved is 0 (zero).

If fewer than three contracts are entered, their scores will still be summed to create a total score out of 150. Therefore the maximum available final mark out of

100 for two contacts entered is 66.67, or for one contract entered is 33.33.

If no contracts are entered a mark of 0 (zero) will be awarded and the tender will be marked as failed.

If a contract is NOT considered to be of a similar nature it will receive a score of 0 (zero) and no further information will be assessed for that contract.

This information must be submitted with the tender. No reference to an external weblink, drive or cloud based system will be accepted for this element of the

PLEASE NOTE: If these works have been carried out for ERYC within the last three years then this contract MUST be listed below.

Tenderers may use a different format to that below to provide the requested information; however, the tenderer must ensure that all of the information requested in the Table below is included in order to be assessed.

Guidance		Information				
Contract Details	Score	Contract 1	Contract 2	Contract 3	Contract 4	Contract 5
a) Name of Client - Provide details of the person employing your company for this contract	Not Scored					
b) Title of contract - Provide the contract title as given by the Client	Not Scored					

Use Secretation of Works - Please state the outline stoppe of the contract, including whether the contract was specifically for Reactive Repairs to occupied housing properties properties points																
Works - Please state the outline scope of the contract, including whether the contract was specifically for Reactive Repairs to occupied housing properties										-	20	points				
c) Descri Works - Pi the outline s contract, whether the was speci Reactive R occupled properties		ption of	ease state	cope of the	including	contract	fically for	epairs to	housing				 	 		
	1	c) Descri	Works - Pi	the outline so	contract,	whether the	was specit	Reactive R	paldnood	properties						
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CM179a - TSC for Reactive Repairs to Occupied Council Housing (Lotted Contract)

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CM179a - TSC for Reactive Repairs to Occupied County and d) Contract Start Duration - Date: 10 must be points

		10 Points	Not Scored
Date:	722 rd De 11	value of Reactive Nature of Reactive housing properties — must be equal to or above £330k per year. This value must specifically relate to Reactive Repairs to occupied housing properties, and must not just be the annual contract value, unless no other work/service types were carried out under the contract.	
year in duration as at 01/07/2025 and must	not have completed prior to 30/06/2022 Defined dates MUST be provided.	value of Real value of Real Repairs to occur housing propertitions to be equal to above £330k per yellow the specifically relate specifically relate Reactive Repairs occupied hou properties, and not just be the arcontract value, un no other work/se types were carried under the contract.	Contract Values These are the overall annual/total values, including all work/service types, not just those

		Ce 2
		Reference 2
		Reference 1
		Client/ Organisation/ Name Client/ Colient/ Contact (Name, telephone, email) Contract Name/ Ref Contract No (from Q11.23)
nog		References must be for contracts as included in the Contract Contract Contract Considered valid. If only one reference is received, then the other score will be averaged. The score will be adjusted to a mark out of 100. If no references are received, then a score of 0 (zero) will be averaged.
CMI79a - 13C for Reactive Repairs to Occupied Coulon Internate annual number of Reactive Repairs to occupied housing properties under this contract — must be equal to or above 400 per year Please state this value as a whole numerical figure — Do not state this as a percentage/fraction or state all sites / 'every	Referee number Two References must be received, directly Not from the Referee, and Scored must relate to contracts listed above Contractor details This section must be completed for Joint/ Consortia bids and Scored where subcontractors	two two outh a outh a outh a outh a outh a outh a outh scretcon/ score imnum be if two eived, ill be erage at to a oust be ender.
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	ot e	, dri	system	for this	tender
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Notes

A copy of CM179a Reference Proforma 2025 (ALL LOTS) is available for download from the YORtender (Mercell) website

Using the reference details provided below, the Tenderer is required to process the Proforma Reference Questionnaire by inserting the information listed in item 1 below and sending the document to the referee for completion and return directly to references@eastriding.gov.uk

- The Tenderer is responsible for filling in the following fields of the Reference Proforma:

- Name of contract: the contract listed in the table in 11.23 Contract Experience. i) Applicant: Name and contact details of the Tenderer.
 ii) Referee: Name and contact details of the Referee:
 iii) Name of contract: the contract listed in the table in 11.2
 iv) Details: Description of the work
 v) Dates: Start and finish dates of the Contract
 vi) Value: Annual Contract Value and Total Contract Value.

- The Tenderer is responsible for issuing the reference proforma to both referees listed in the table above and ensuring that the referees return the references prior to the tender return date as shown in the Invitation to Tender covering letter, via email to references@eastriding.gov.uk κi
- References must be returned directly by the Referee to the above address. Only references returned directly by the Referee will be accepted. Any references received after the date specified in the Invitation to Tender covering letter will not be scored. က်
 - References must relate to contracts listed in 11.23. If only one contract is of a similar nature another contract must be listed to give details for the reference. References linked to contracts not listed in the table above will not be scored. 4
- If any similar works have been carried out for ERYC within the last three years then this contract MUST be used as a reference. Ś

CM179a - TSC for Reactive Repairs to Occupied Council Housing (Lotted Contract)
DECLARATIONS

HEALTH AND SAFETY DECLARATION CONTRACTOR'S ACKNOWLEDGEMENT FORM

Contract

CM179a

No:

Contract

Term Service Contract for Reactive Repairs to Occupied Council

Name: Housing (Lotted Contract)

Section A Councils Contractors (Health and Safety) Requirements (ALL

Contractors to complete)

- 1. We confirm that all Health and Safety Regulations, guidance and requirements specified in the tender document have been considered and will be complied with.
- We shall, prior to the execution of any work and in agreement with the Council's representative, produce a method statement showing the intended method of work and detailing safety control measures to be adopted.
- 3. We agree that in the event of a dispute between ourselves and the Council regarding Health and Safety matters, the decision made by the Council's Chief Executive, after consultation with all parties, will be final and binding on all the parties.

Signed:

P R Gibson

Name:

Paul Gibson Sole Prophetom anther/Director duly authorised to sign for and on

hohalf of

Firm:

Geo Houlton & Sons Ltd

Dated:

16/07/25

Section B

Only Contractors employing LESS than 5 employees to

complete

4. We confirm that if we are not required by Statute to have an Approved Safety Policy we will prepare (prior to the execution of any work) and agree with the Council's Representative, a procedure statement showing the intended method of work and setting out the Safety Measures to be adopted.

Signed:

Name:

Sole Proprietor/Partner/Director duly authorised to sign for and on behalf of

Firm:

Dated:

Note:

Companies employing less than 5 employees and not requiring a safety policy shall complete Section A and Section B.

All companies shall complete Section A.

CONDITIONS OF PARTICIPATION (MINIMUM STANDARDS) DECLARATION

When you have completed all sections above please read and then sign below

- If We certify that the information supplied is accurate to the best of my / our knowledge and that I / we accept the conditions and undertakings requested in the form. I / we understand that false information could result in my /our exclusion from the contract.
- If We understand that the information will be used to assess my/our organisation's suitability to become a prospective supplier to the Councils and that information will be held on computer and manually for this purpose in accordance with the Data Protection Act 1998.
- 3. If We confirm that additional Health and Safety requirements specified in the tender document have been considered and will be complied with.
- 4. If We agree that in the event of a dispute between ourselves and the Council regarding Health and Safety matters, the decision made by the Council's Chief Executive, after consultation with all parties, will be final and binding on all the parties.
- 5. If We confirm that if we are not required by Statute to have an Approved Safety Policy we will prepare (prior to the execution of any work) and agree with the Council's Representative, a procedure statement showing the intended method of work and setting out the Safety Measures to be adopted.
- 6. I / We also understand that it is a criminal offence, punishable by imprisonment, to give or offer any gift or consideration whatsoever as inducement or reward to any servant of the public body and that any such action will empower the Council to cancel any contract in force and will result in rejection of our application to tender.

Signed:

P R Gibson

Name:

Paul Gibson Sole Proprietor/Partner/Director duly authorised to sign for and on

hehalf or

Firm:

Geo Houlton & Sons Ltd

Dated:

16/07/25

Note:

Please note, the term "Firm" refers to: Sole Proprietor, Partnership, Incorporated Company, Co-operative as appropriate. The undertaking should be signed by the applicant, or in the case of a partnership by all partners or in the case of a Company by a Director of that Company duly authorised by the Company.

CERTIFICATE AS TO NON COLLUSIVE PREPARATION OF TENDERS

To:

Executive Director of Corporate Resources

East Riding of Yorkshire Council

County Hall Beverley

East Riding of Yorkshire HU17 9BA

The essence of competitive Tendering is that the Council shall receive bona fide competitive Tenders from all persons Tendering. In recognition of this principle:

- 1. I/we certify that this is a bona fide Tender, intended to be competitive, and that I/we have not fixed or adjusted the amount (or technical content) of the Tender or the prices quoted by or under or in accordance with any agreement or arrangement with any other person.
- 2. I/we also certify that I/we have not done and undertake that I/we will not do at any time any of the following acts:
 - (a) Communicate to a person other than the Council the details, the amount or approximate amount of the proposed Tender (other than in confidence in order to obtain quotations necessary for the preparation of the Tender); or
 - (b) Enter into any agreement or arrangement with any other person that he/she shall refrain from Tendering or add to the amount of any Tender to be submitted; or
 - (c) Offer to pay or give or to agree to pay or give any sum of money, inducement or valuable consideration directly or indirectly to any person for doing or having done or causing or having caused to be done in relation to this Tender or any other Tender submitted to the Council, any act or omissions.

(d) Carry out any act in relation to this Tender which could be an offence under Section 117(2) of the Local Government Act 1972, Fraud Act 2006 and/ or the Bribery Act 2010

Signed:

P R Gibson

Name:

Paul Gibson

Capacity:

Director Director or other officer duly authorised to sign for and on behalf of

Firm:

Geo Houlton & Sons Ltd

Postal

Address:

Hyperion Street, Hull, HU9 1BD

Telephone:

Dated:

16/07/25

CERTIFICATE OF NON CANVASSING

To:

Executive Director of Corporate Resources

East Riding of Yorkshire Council

County Hall Beverley

East Riding of Yorkshire HU17 9BA

I/we hereby undertake that I/we have not canvassed or solicited nor will in the future canvass or solicit any member, officer or employee of the Council in connection with the award of this Tender or proposed Tender and that the persons employed by me/us acting on my/our behalf have not nor will do any such act.

Signed:

P R Gibson

Name:

Paul Gibson

Capacity:

Director Director or other officer duly authorised to sign for and on behalf of

Firm:

Geo Houlton & Sons Ltd

Postal

Address:

Hyoerion Street, Hull, HU9 1BD

Telephone:

Dated:

16/07/25

VOLUME 3 PART 2

2 AWARD CRITERIA- QUALITY SUBMISSION

Contents

- 2.1 How the Quality Submission will be assessed
- 2.2 Quality Questionnaire
 - Q1. Resources
 - Q2. Contract Management
 - Q3. Call Out
 - Q4. Method Statemen
 - Q5. Waste /Carbon Reduction and Social Value
 - Q6. Subcontractors
- 2.3 Quality Declaration

CM179a - TSC for Reactive Repairs to Occupied Council Housing (Lotted Contract)

AWARD CRITERIA - QUALITY SUBMISSION

Tenders satisfying Conditions of Participation (Minimum Standards) will be assessed on the basis of price and quality as set out in Volume 1 Part 2 "Criteria to be used in the Assessment of Tenders". The quality element will be based on Tenderer's responses to the questions in this Quality Submission.

Tenderers must answer all questions and provide supporting information where requested, failure to do so may result in a lower quality score. Tenderer's responses shall be used as a benchmark for work carried out as part of any subsequently awarded contract.

Responses to the Quality Submission questions must be submitted with the tender documents. No reference to an external weblink, drive or cloud based system will be accepted for this element of the tender.

Tenderers are advised that references to information that may have been previously submitted to the Council or reliance on what a supplier may consider the Council may know about a tenderer cannot be taken into account. Tenders will be assessed purely on the information included within a tender submission that complies with the tender requirements.

Please refer to Volume 2, Part 2, Scope to assist you with completion of these questions.

2.1 How the Quality Submission will be assessed

Quality Questions 1 - 5 require the submission of written statements and will be scored based on the following criteria

Score	Assessment
10	The response is fully satisfactory in all areas
9	No significant reservations, minor reservation in one area
8	No significant reservations, minor reservations in two areas
7	Significant reservation in one area OR minor reservations in three areas
6	Significant reservation in one area and minor reservations in one area OR minor reservations in four areas
5	Significant reservation in one area and minor reservations in two OR Significant reservation in one area and minor reservations in three areas
4	Significant reservations in two of the areas OR Significant reservations in two of the areas and minor reservations in one area
3	Significant reservations in two of the areas and minor reservations in two areas
2	Significant reservations in three of the areas
1	Significant reservations in three of the areas and minor reservations in one area
0	Significant reservations in all four areas

- References to an 'area' in the table above means each bullet point forming part of a question. Each bullet point within each question carries an equal weighting, as does the individual criteria within each bullet point
- ii) Significant Reservation means a bullet point has not been answered or that the majority of individual criteria listed within a bullet point have not been satisfactorily answered/addressed i.e. 2 or 3 of the 3 sub-bullets have not been satisfactorily answered/addressed
- iii) Minor Reservation means that less than 50% of the individual criteria included within a bullet point have not been satisfactory answered/addressed i.e. 1 of the 3 sub-bullets has not been satisfactorily answered/addressed
- Each response to quality questions 1 to 5 inclusive are scored separately and given a maximum of 10 points in accordance with the table above.
- The highest score achieved for each individual question for given Lot is adjusted to 100 marks and all other Tenderers totals will have one mark deducted for that Lot for each percentage point by which the total is lower than the highest total to give a score for each Tenderer for each Lot, for example a total of 10% below the highest value will receive 90 marks.
- The scores for each quality question are then multiplied by the relevant weighting shown in the table below and then summed.

CM179a - TSC for Reactive Repairs to Occupied Council Housing (Lotted Contract)

- The overall score for each tenderer for each Lot is then assessed with the highest overall total receiving 100 marks and all other Tenderers totals will have one mark deducted for that Lot for each percentage point by which the total is lower than the highest total to give a score for each Tenderer for each Lot, for example a total of 3% below the highest value will receive 97 marks.
- Only one quality submission is required for all Lots, however Tenderers will be scored against other Tenderers for that particular Lot, meaning that based on the above process, final quality scores may differ between Lots for the same quality submission.

Question 6 is for information purposes only and is not scored.

Question Weighting and Summary

Total Marks are then adjusted to satisfy the maximum marks and weighting as shown below.

Quality Criteria	(A) Criterion Weighting	(B) Marks Awarded	(C) Weighted Marks (A x B = C)
1) Resources	0.2		
2) Contract Management	0.2		
3) Call Out	0.25		
4) Method Statement	0.25		
5) Waste/Carbon Reduction and Social Value	0.1		
6) Subcontractors	Not Scored		
Total (Initial Quality Score)	1.0		

The highest total initial quality score is then adjusted to 100.

Any tenderer whose initial score for quality (after applying the criteria weightings above) is less than 4, or who is awarded 2 or less before applying the criteria weighting, may have its quality submission rejected and may be disqualified at the option of the Authority. The final decision in such matters shall be that of the Authority.

2.2 QUALITY QUESTIONNAIRE

Please Note: Only one quality submission is required for all Lots.

Responses to these questions MUST reflect how you intend to carry out the works.

Q1 Resources

The Tenderer is required to provide a detailed statement explaining how they intend to resource the required works/services. Responses should comprehensive and relevant to the type of works required within the contract specification provided.

Items marked with * require the tenderer to quote the applicable clause number(s) from the Volume 2 – Conditions of Contract document.

• Trained Operatives:

- *Number of trained operatives proposed to be used on this contract to cover all objectives. Please state if these are direct employees or subcontractors?
- Detail direct operatives experience carrying out similar works, trades covered by each operative and any qualifications/ training (as per the specific requirements of each objective)
- *Detail when specialist subcontractors will be used and how these will be managed, including how you will ensure rates submitted in your tender are adhered to.

Proposed Contract Manager:

- *Detail Contract Manager's experience managing repair/maintenance contracts (min 2 yrs)
- Detail Contract Manager's relevant trade experience prior to undertaking a managerial role (min 2 yrs)
- Detail Contract Manager's relevant qualifications/training

• Confirmation of Proposed Contract Manager Tasks:

- *Confirm the Contract Manager has full control of resources required by this contract
- Confirm the Contract Manager's availability to attend quarterly/ad-hoc meetings
- Confirm the Contract Manager's availability to attend sites where required

Sickness/Holiday and Fluctuations in demand

- Provide specific details of cover for proposed trained operatives including location and size of cover team
- Provide specific details of cover for proposed Contract Manager and dedicates Admin to ensure all managerial/admin tasks are completed
- How cover will be managed to ensure all works are unaffected

The statement shall not be more than three sides of an A4 sheet; additional sheets will not be scored. CV's are NOT required.

Q2 Contract Management

Please provide a detailed statement explaining how they intend to manage this contract to the necessary standard. Responses should be comprehensive and relevant to the type of works required within the contract specification provided.

Items marked with * require the tenderer to quote the applicable clause number(s) from the Volume 2 – Conditions of Contract document.

Contract Delivery:

- *How you would ensure communication with the Service Manager (or other ERYC representative) is responded to in a timely manner
- Escalation procedures for Contract Management issues where these have not been resolved with the proposed Contract Manager
- Detail how operatives will be managed to ensure all reactive repairs are carried out in the required timescales

· Reports:

- *Provide specific details of information to be included within Weekly Reports and how this will be provided
- *Provide specific details of information to be included within Quarterly Reports and how this will be provided
- *How and when copies of Contractor Self Audit reports will be provided to Service Manager

Admin/Office:

- Provide details of all Administration resources including experience in a relevant area (min 2 vrs)
- *Provide details of all Administration arrangements for invoicing, data collection and reports
- *Detail how appointments will be arranged with tenants within the required timescales

Application for Payment:

- *Provide details of how Applications for Payments will be submitted
- *Give details of Supporting information to be included and how this will be provided
- *Give details of the outstanding invoice statement including how and when this will be provided

The statement shall not be more than two sides of an A4 sheet; additional sheets will not be scored.

Q3 Call Out

The Tenderer is required to provide a detailed statement explaining how they intend to carry out the required works/services. Responses should be comprehensive and relevant to the type of works required within the contract specification provided.

Items marked with * require the tenderer to quote the applicable clause number(s) from the Volume 2 – Conditions of Contract document.

Scenario: You receive the following work order on a Saturday at 10pm:

Emergency A	Major Water Leak in the bathroom of First Floor Flat
	Tenant in the ground floor flat directly below has reported water leaking
	through the ceiling and into a light fitting
	Upon investigation, there is found to be a leak under the bath.

Provide a statement detailing how you intend to carry out the required works/services for the above scenario, including: -

Call Out Facility:

- *How calls and emails are monitored (both during and outside of normal working hours).
- Staff rota details for operatives (both during and outside of normal working hours).
- Standby contacts for when Operatives/Contract Manager cannot be contacted

Reponses:

- *How Response Times will be achieved
- How you would investigate the issue to determine the location of the leak
- *How you will undertake the repair to the satisfaction of the tenants including Customer Satisfaction Surveys

Health & Safety:

- How you would ensure the health and safety of the tenant in the ground floor flat
- How you would ensure the health and safety of the tenant in the first floor flat
- How you would ensure the health and safety of your operatives

Post Attendance:

- *Detail how any issues or unforeseen works will be reported to the Service Manager
- *How details of Emergency Call Out will be provided to the Client to allow for a work order to be raised
- *Detail how you would deal with any defects identified post attendance

The statement shall not be more than two sides of an A4 sheet; additional sheets will not be scored.

Q4 Method Statement 1

The Tenderer is required to provide a detailed statement explaining how they intend to carry out the required works/services. Responses should be comprehensive and relevant to the type of works required within the contract specification provided including the appropriate location.

NOTE: If applying for more than one Lot please consider and refer to all applicable locations

Items marked with * require the tenderer to quote the applicable clause number(s) from the Volume 2 – Conditions of Contract document.

Scenario: You received the following work orders on a Monday morning at 8am in December, during a week with inclement weather:

Response Code A Locations: Lot 1 – Fridaythorpe Lot 2 – Easington Lot 3 – Broomfleet	 Tenant has reported a bowing ceiling, looking like it is going to collapse in child's bedroom. Rural 3-bed Property Tenant has a young child and a dog
Response Code C Locations: Lot 1 – Bridlington Lot 2 – Beverley Lot 3 – Goole	 Tenant has reported water ingress and draught from external front door – door is found to have just passed the 12month warranty. Tenant has a warning on property – must be attended by 2 operatives

Provide a statement detailing how you intend to carry out the required works/services for the above scenario, including: -

Prioritising the Works:

- *How you would prioritise and resource the works to ensure both sites are attended to within the appropriate timescales
- * *How appointments would be arranged in accordance with the contract requirements
- Understanding of the size, layout and geographical rural nature of the East Riding of Yorkshire and what contingency procedures are in place to take this kind of scenario into account (refer to Volume 2, Part 3)

. Health & Safety:

- How you would ensure the Health and Safety of Tenants/Visitors/Neighbours/General
- How you would ensure the Health and Safety of Contractors Personnel
- How you would take into account any specific Property Type/ Site Considerations

Tenant Liaison:

- *Detail what you would do if there is no answer at the property upon arrival
- *How you would minimise disruption to Tenants and their families
- Detail how you would deal with difficult tenants or tenant refusal

Carrying out any required Repairs:

- *How would you identify issues and resource the materials required to complete the works
- *How you would deal with unforeseen works and inform the Service Manager of any issues
- *How you would dispose of any waste

The scenario statement shall not be more than two sides of an A4 sheet and MUST relate to the scenario including relevant location; additional sheets will not be scored.

Q5 Waste/Carbon Reduction and Social Value

The Tenderer is required to provide a statement setting out how they would intend to deliver Waste/Carbon Reduction and Social Value under the contract.

This should include;

Waste:

- How you reduce waste to landfill (Technologies and Methods)
- How you measure waste reduction
- How you will support your sub-contractors / suppliers / supply chain to reduce waste

Carbon:

- How you reduce Carbon Usage (Technologies and Methods)
- How you measure Carbon Savings
- How you will support your sub-contractors / suppliers / supply chain to reduce carbon

• Training:

- Use of apprenticeships; (existing or new apprentices)
 - Please state where in the process the apprentice(s) will be employed i.e. manufacturing, administration, installation etc. This can include the use of individuals on shared apprenticeship schemes). Should the Contractor require assistance to deliver this, help and guidance is available via https://apprenticeship-hub.co.uk/65-2/
- Work experience placements (work experience placements with the site team or supply chain. Placements at a Suppliers head office can be included if they are linked to the project)
- School visits (visits by students to the site or the Supplier or their supply chain to the centre of learning to support their learning activities) and/or; School workshops (educational workshop activities that are delivered by the Supplier or their supply chain within the school or college, or on site).

Support of Community

- Support of local community funds/ organisations (where appropriate). This may be via funding or benefit in kind
- Use of Corporate Social Responsibility funds, sponsorship of local community projects or youth teams etc.
- Recruitment/Employment advice/Assistance that is provided to benefit the local area

The statement shall not be more than three sides of an A4 sheet; additional sheets will not be scored.

Q6 Sub-Contractors

The Tenderer is required to provide in the table below the details of the Subcontractor organisations he intends to use during the provision of the Service.

This information is not scored in the Assessment of Tenders; however, Subcontractors MUST be accepted by the Council to carry out works under this contract. Where applicable, subcontractors must also hold any required trade memberships (such as Waste Carriers Licence, FENSA, CIGA etc.).

Type of Work	Intended Subcontractor (include full name and address)	Trade Organisations

2.3 QUALITY SUBMISSION DECLARATION

When you have completed the Quality Submission and Price List please read and then sign below:

- I/We certify that the information supplied is accurate to the best of my / our knowledge and that I / we accept the conditions and undertakings requested in the form. I / we understand that false information could result in my /our exclusion from the contract.
- 2. I / we also understand that it is a criminal offence, punishable by imprisonment, to give or offer any gift or consideration whatsoever as inducement or reward to any servant of the public body and that any such action will empower the Council to cancel any contract in force and will result in rejection of our application to tender.
- 3. If We confirm that the specifications in Volume 2 have been thoroughly read and understood and that the quality information and prices provided for scoring are correct and given in accordance with these specifications.
- 4. If We confirm that all timescales required by the contract can be achieved and will be adhered to throughout the term of the contract.

Signed:

Name: Paul Guson Sole Proprietor/Partner/Director duly authorised to sign for and on behalf

Firm: Geo Houlton & Sons Ltd

Dated: 17th July, 2025

Note:

The term "Firm" refers to: Sole Proprietor, Partnership, Incorporated Company, Cooperative as appropriate. The undertaking should be signed by the applicant, or in the case of a partnership by all partners or in the case of a Company by a Director of that Company duly authorised by the Company.

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CM179a - TSC for Reactive Repairs to Occupied Council Housing (Lotted Contract)

VOLUME 3 PART 3

3 FORM OF TENDER, CONTRACT DATA PART 2 AND FOI SCHEDULE

Contents

- 3.1 Form of Tender
- 3.2 Contract Data Part Two
- 3.3 Freedom of Information Form

CM179a - TSC for Reactive Repairs to Occupied Council Housing (Lotted Contract)

3.1 FORM OF TENDER

For the provision of the Service:

Contract No: CM179a

Contract Term Service Contract for Reactive Repairs to Occupied

Name: Council Housing (Lotted Contract)

To: East Riding of Yorkshire Council

We offer to provide the service in accordance with the Contract Data part one and the attached Contract Data part two for a sum to be determined in accordance with the conditions of the Contract.

Lots Applied for (Please Indicate)

Lot 1 – North Area Yes Lot 2 – East Area Yes Lot 3 – West Area Yes

This Tender shall remain

150 days (minimum 150 days)

valid for

The following addenda to the tender have been allowed for in the Tender:

Addendum

No: 1 Date: 17/6/25
No: 2 Date: 23/6/25
No: 3 Date: 3/7/25
No: 4 Date: 4/7/25
No: 5 Date: 8/7/25

No: Date:

Unless and until a formal Agreement is prepared and executed this Tender together with your written acceptance thereof shall constitute a binding Agreement between us.

If our Tender is accepted we will, if required, enter into a formal Agreement.

We understand that you are not bound to accept any Tender you may receive.

Signed: Name: Paul Gibson Capacity: Director Director or other officer duly authorised to sign for and on behalf of Firm: Geo Houlton & Sons Ltd **Postal** Hyperion Street, Hull, HU9 1BD Address: Registration 1632717 No: Telephone: 17th July, 2025 Dated:

3.2 CONTRACT DATA PART TWO

Part two - Data provided by the Contractor

Completion of the data in full, according to the Options chosen, is essential to create a complete contract.

1. General

The Contractor is:

- Name:
- Address for communications:
- Address for communications;
- · The fee percentage is;

- · Geo Houlton & SOns Ltd
- Hyperion Street, Hull, HU9 1BD
- electronic info@houlton.co.uk
 - Lot 1:
 - Lot 2:
 - Lot 3:

(Note: This figure should be the same as the figure inserted into the price list. See Volume 2 Clause 2.11.12)

- Volume 2 Glause 2.11.
 - · Responsive repairs and maintenance
- The service areas are;
- The key persons are;

Name (1);

Job:

Responsibilities;

Qualifications;

Experience;

Name (2);

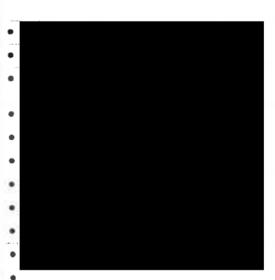
Job:

Responsibilities:

Qualifications;

Experience:

 The following matters will be included in the Early Warning Register



5. Payment

The price list is

- Lot 1: CM179a Lot 1 North
- Lot 2: CM179a Lot 2 East
- Lot 3: CM179a Lot 3 West

(Note: Please state where the above item is located in your Tender submission)

- The tendered total of the Prices is:
- Lot 1:
- Lot 2:
- Lot 3:

(Note: This total is taken from the completed price list)

Resolving and Avoiding Disputes

 The Senior Representatives of the Contractor are Name (1);

Address for Communications;

•

Address for communications:

electronic

Name (2);

Address for Communications;

Address for communications:

electronic



Data for the Short Schedule of Cost Components

The people rates are:

Category of Person

Unit

Rate

As inserted in the price As inserted in the price As inserted in the price list list

list

The published list of Equipment is the edition current at the Contract Date of the list published by:

The published list of equipment is the rates from the Price List document. Where no suitable rate exists the latest edition of the list published by The Civil Engineering Contractors Association (CECA Schedules of Dayworks Carried

out Incidental to Work)

The percentage for adjustment for Equipment in the published list is

Lot 1: state plus or minus)

Lot 2: state plus or minus)

Lot 3: state plus or minus)

(Note: The rates for equipment are net of overheads and profit. The percentage adjustment entered by the Contractor should therefore be a negative figure, using the CECA list. This figure should be the same as the figure inserted into the price list. See Volume 2 Clause 2.11.13)

The rates for other Equipment are:

(Note: Rates are as inserted into the Price List or provided by CECA. Where no suitable rate exists the rates below will be used)

Equipment:

Rate

As inserted in the price list or As inserted in the price list or provided provided by CECA

by CECA

The rates for Defined Cost of manufacture and fabrication outside the Service Areas by the Contractor are;

Category of Person

Rate

As inserted in the price list

As inserted in the price list

Signed:

Name:

Paul Gibson Sole Proprietor/Partner/Director duly authorised to sign for and on

Firm:

Geo Houlton & Sons Ltd

Dated:

17th July, 2025

3.3 FREEDOM OF INFORMATION SCHEDULE

CONTRACT NO: CM179a

CONTRACT TITLE: Term Service Contract for Reactive Repairs to Occupied Council

Housing (Lotted Contract)

	INFORMATION SUBMITTED AND CONSIDERED BY THE BIDDER AS CONFIDENTIAL/ COMMERCIALLY SENSITIVE UNDER FOI ACT 2000
Document submitted	
Section/paragraph of document	
Specify the Information/wording considered to be confidential/ commercially sensitive	
 Reasons/ justifications for Information being confidential/ commercially sensitive 	
5. Timescale which information under (3) shall be confidential	
Specify Exemption Confidential or Commercially Sensitive	

Bidders should copy this schedule and submit additional sheets if necessary.

4 PRICE LIST AND ESTIMATED QUANTITIES

THE TENDERER SHOULD DOWNLOAD THE FOLLOWING EXCEL DOCUMENT FOR PRICING FROM THE YORTENDER (MERCELL) WEBSITE.

CM179a LOT 1 (NORTH) PRICING SCHEDULE 2025 v2

CM179a LOT 2 (EAST) PRICING SCHEDULE 2025 v2

CM179a LOT 3 (WEST) PRICING SCHEDULE 2025 v2

Tab 1- Notes and totals

Please read the Notes and enter your company name. The tendered total of the prices from this document is to be entered into Contract Data Part 2

All Other Tabs

Please enter rates in ALL yellow boxes. Do not leave any blank rates Fee Percentages/ CECA Adjustment Percentages entered into the Pricing Schedule MUST match those entered into Contract Data Part 2