Schedule 1, Appendix 2

**Integrated Mediation and Disagreement Resolution**

**For Young People and Parents and Carers of Children**

**with Special Educational Needs and/or Disabilities**

Key Children’s Services commissioning contacts for this specification:

* Jenny Cuthbert, Commissioning and Service Development Manager, Children’s Services Integrated Commissioning Team, NCC.
* Lisa McLean, Commissioning and Service Development Manager, Children’s Services Integrated Commissioning Team, NCC.
* Simon Paylor, Strategic Commissioner, Specialist & Complex Commissioning, Children’s Services, NCC.
* Fiona Corless, Assistant Director, Specialist & Complex, Children’s Services, NCC.
* Emma Boore, Children and Young Peoples’ Senior Programme Manager, NHS Norfolk and Waveney ICB.