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**Support Service for Parents/Carers of Children & Young People affected by Exploitation & those who repeatedly go missing in York & North Yorkshire**

**Market Engagement Questionnaire**

# Market Engagement Questionnaire

The Authority would like to invite suppliers to complete the Market Engagement questionnaire below. Please note this is a soft market testing exercise not a formal request for tender submission.

Questions 1-4 are to inform our understanding of the market and to assist in developing our specification and evaluation criteria for the forthcoming tender. Responses given will be kept confidential and will not form part of any assessment of current or future competitive procurement exercise.

Question 5 is an invitation for you to ask questions to inform your understanding of the requirement. Please note that questions and answers will be circulated with all participants as soon as practical after the deadline, not just to the party asking the question. All questions and answers will be included in the subsequent tender documents to ensure fair and equal treatment to parties not engaging at this stage.

|  |  |
| --- | --- |
| Organisation |  |
| Contact Name |  |
| Job title |  |
| Email Address |  |

Please provide as much information as possible in your responses to the following questions:

|  |  |  |
| --- | --- | --- |
| 1 | Would your organisation be interested in bidding for a contract in relation to this work? | [ ]  Yes[ ]  No |

|  |  |
| --- | --- |
| 2 | From your experience, what do you believe the main challenges would be in providing a service as described? |
| Please provide brief details. |

|  |  |
| --- | --- |
| 3 | From your experience, what do you believe to be the key opportunities in providing a service as described? |
| Please provide brief details. |

|  |  |
| --- | --- |
| 4 | Do you believe there is anything missing from what has been described? |
| Please provide brief details. |

|  |  |
| --- | --- |
| 5 | Please submit below any questions you may have that will assist in your understanding of this requirement and aid your preparation in potentially bidding for this tender opportunity.*(Please note that questions and answers will be circulated with all participants, not just to the party asking the question)* |
| Please provide brief details. |

# Annex

Following publication of the above questionnaire, the following questions were received and responses provided on 09/09/2025

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| --- | --- | --- |
| **Q** | **Question** | **Response** |
| 1 | Does the service include completion of Return Home Interviews (within 48 hours)? | No |
| 2 | Please can you provide clarification on what is meant by contract minimum of £59k - is this expected to be the budget for Year 1 costs and then potentially go up with inflation, or does this mean you will accept bids of £59k or above from Year 1? | £59,000 is the annual budget at this time of the publication, if additional funding becomes available then this may be added into the annual value of the contract. There is no inflation increase attached to this contract. Bids that exceed the maximum financial envelope will not be accepted. |
| 3 | It would be helpful to have data describing the scale of exploitation and repeat missing in North Yorkshire, and linked to that expectations for the number of parents/ carers the service would support per year, as well as what expectations are for the proportion of parents/ carers who would receive brief support, and intensive, longer-term support. | This information will be available in the service specification once published |