

**Quality Evaluation**

**Quality Evaluation (70%)**

Companies are required to provide a response to the quality assessment below covering all parts of the question.

**Please note there is a word limit to your response for each question. You must not use a font smaller than 11. Failure to adhere to this limit may result in a lower score.**

When completing your proposals please consider the following:

* the needs of the communities Golding Homes serve
* Golding Homes strategies and policies available on our website
* evaluation criteria set out in the Invitation to Tender

Always:

* give clear commitments
* use plain English

**Remember your answers will form part of the contract.**

**QUESTION 1 – Quality**

|  |  |
| --- | --- |
| **WEIGHTING** | **10%** |
| **MAX WORD COUNT** | 900 |
|  | Please detail the quality control methods and systems of work your organisation will implement to ensure the safe, compliant, and efficient removal of asbestos.  Your response should include:   * Procedures for maintaining compliance with all relevant asbestos regulations and approved codes of practice. * How quality checks will be conducted in each stage of the works, including supervision, inspection, and documentation. * Methods for the safe storage, handling, and transportation of asbestos-containing materials on and off site. * Details of your COSHH assessment process and how hazardous substances will be controlled, including safe storage, labelling, and disposal protocols. * How you will monitor and record compliance throughout the project and address any non-conformances. |
|  | |
| **RESPONSE** |  |
| **WORD COUNT** |  |

**Question 2 - Delivery:**

|  |  |
| --- | --- |
| **WEIGHTING** | **10%** |
| **MAX WORD COUNT** | 900 |
|  |  |
| Please explain how your organisation plans to deliver asbestos removal works specifically in and around Maidstone.  Your response should Include:   * Your knowledge of the local area, site constraints, and any location-specific risks or considerations. * How you will plan and manage logistically, vehicles, and asbestos waste to and from sites in Maidstone and the surrounding area. * Your approach to minimising disruption to our customers. * How you will ensure compliance with all relevant legislation and any site-specific requirements. | |
| **RESPONSE** |  |
| **WORD COUNT** |  |

**Question 3 - Scenario:**

|  |  |
| --- | --- |
| **WEIGHTING** | **10%** |
| **MAX WORD COUNT** | 900 words per scenario |
|  |  |
| 1. **Notifiable Work** – Removal of asbestos insulating board (AIB) soffits on a domestic property, using another company's scaffold, requiring notification to HSE. 2. **Non-Notifiable Work** – Removal of asbestos-containing floor tiles and asbestos-containing ceiling panels in a customer's property.   Please detail your approach to each scenario, including:   * How you will prepare and implement site-specific RAMS for both the notifiable and non-notifiable works. * How you will differentiate between the control measures required for notifiable and non-notifiable works, in line with the Control of Asbestos Regulations 2012. * Your proposed sequence of works, including site set-up, control measures, personal protective equipment (PPE), and decontamination procedures. * How you will ensure safe storage, handling, and disposal of asbestos waste from both projects. * How quality control and supervision will be maintained across both work types to ensure compliance and safety. | |
| **RESPONSE** |  |
| **WORD COUNT** |  |

**Question 4 – Emergency Process:**

|  |  |
| --- | --- |
| **WEIGHTING** | **10%** |
| **MAX WORD COUNT** | 900 |
|  |  |
| Please detail your organisation’s emergency procedures for asbestos-related incidents and urgent works.  Please cover:   * How you assess, prioritise, and respond to emergency asbestos removal requirements. * The resources, personnel, and equipment you have available at short notice to respond to urgent works. * Your approach to mobilising teams quickly while maintaining full compliance with the Control of Asbestos Regulations 2012 and all relevant safety standards. * How you communicate and coordinate with the client and relevant authorities during emergency situations. | |
| **RESPONSE** |  |
| **WORD COUNT** |  |

**Question 5 Health And Safety.**

|  |  |
| --- | --- |
| **WEIGHTING** | **10%** |
| **MAX WORD COUNT** | 2500 |
|  | * Please provide details of your organisational structure and CV's of your senior leadership team, ensuring to include your competent H&S professional(s). * Please detail your contractor approval processes, explaining how you ensure they are competent and safe to conduct the work. * Please provide incident details for the past 3 years, including any HSE or local authority enforcement action and lessons learnt. * Please provide details of your H&S KPI's / goals / objectives , and explain how these are monitored and reviewed. * What health and safety protocols do you have in place to ensure the safety of your workers, site personnel, and customers during your activities? How do you integrate these safety considerations into your project planning and execution. |
|  | |
| **RESPONSE** |  |
| **WORD COUNT** |  |

**Question 6 Sustainability**

|  |  |
| --- | --- |
| **WEIGHTING** | **10%** |
| **MAX WORD COUNT** | 900 |
|  |  |
|  | |
| **RESPONSE** | Golding Homes is committed to reducing the environmental impact of their homes and business and would like to work with contractors who share similar aspirations. Please provide details of the systems and procedures you will put in place to minimise the environmental impact of this contract. Your response should include, but not be limited to:   * Details of any environmental management systems or accreditations that are held. * Details of any carbon emission reduction targets that you have, and how you monitor progress and outcomes. * The steps you'll put in place to minimise waste and ensure all non-hazardous waste is recycled. * The actions you've taken to minimise the environmental impact of your fleet vehicles and travel. * Whether you will be able to report annual carbon emissions and waste disposal data at a contract level . |
| **WORD COUNT** |  |

**Question 7 Social Value**

|  |  |
| --- | --- |
| **WEIGHTING** | **10%** |
| **MAX WORD COUNT** | 900 |
|  |  |
| Golding Homes is committed to working with and improving our local communities, ensuring that our efforts create lasting positive impact for residents and the wider area.  **Our expectation is a minimum 1% of contract value towards Social Value.**  Golding Homes requires the successful contractor to contribute into a Social Value Fund to be used throughout the contract term.  We require quarterly updates on the Social Value Fund.  Please provide your organisation’s proposal to deliver social value to residents and the wider community across the duration of this Contract.  Your response should include but not limited to the following.   * Quarterly reporting on the social value fund * Commitment to a minimum 1% of contract value | |
| **RESPONSE** |  |
| **WORD COUNT** |  |