

**20250818 Project Glossary for Participants in Engineering Services vFINAL**

<b>Term</b>	<b>Description</b>
Competitive Flexible Procedures (CFP)	A multi-stage procurement process under the Procurement Act 2023.
Conflicts Assessment	A process requiring contracting authorities to identify and address any actual or potential conflicts of interest before publishing a tender, ensuring transparency and fairness in the procurement process.
Contracting Authority	A contracting authority is a public sector organisation, like a government department or utility such as National Grid that must follow specific rules to ensure fair and transparent competition when procuring goods or services.
Cost to Achieve (CTA)	Incremental costs associated with specific projects or initiatives, particularly those that are not part of the business-as-usual (BAU) operations.
design, Build, Operate, Transfer (dBOT)	Delivery model for establishing National Grid's new Global Capability Centre.
Enterprise Business Services (EBS)	<p>Enterprise Business Services (EBS) is National Grid's shared service organisation that operates core end-to-end processes on behalf of the global functions and operates Engineering Services on behalf of the business units.</p> <p>Providing a range of core activities that ensures the business can continue to operate effectively and efficiently. From paying our colleagues and suppliers, to logistical supply chain management and accounting to reporting services.</p>
Group Procurement	Responsible for managing the procurement of goods and services across National Grid.
National Grid's eSourcing System	Online platform used by National Grid to manage procurement processes, including running tenders and conducting price negotiations through eAuctions.
Outsourcing Business Process Outsourcing (BPO) Business Process Services (BPS)	<p>A business practice where National Grid hires a third-party to perform tasks, handle operations, or provide services to National Grid.</p> <p>This may also include transformation, optimization and automation.</p>
Procurement Act 2023 (PA23)	Legislative framework that governs public procurement of good, works and services in the UK.
Procurement Regulations 2024 (PR24)	Clarify the processes for awarding contracts, including the roles requirements for transparency and competition in procurement.
Qualifying Utilities Dynamic Market (QUDM)	Qualifying Utilities Dynamic Market (QUDM) within the meaning of sections 34 to 40 of the Procurement Act 2023 which allows all entities within the NG group to select suppliers for invitation to tender or negotiation.

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Voluntary Attrition	When an employee chooses for voluntary reasons such as such as for a new job, retirement, or personal reasons, rather than being let go or laid off.