

Eligible Organisations for the Framework

Smart Applications Management Ltd (SAM) is a membership organisation, and a contracting authority in line with the Procurement Act 2023, focused on enabling and managing smart ticketing, mobility services, and technology frameworks for the UK's Local Authorities and transport operators. It works with local authorities, transport operators, and government bodies to deliver interoperable smart ticketing schemes and related digital services, helping ensure consistent, cost-effective solutions for passengers and providers.

Central to SAM's role is its procurement framework, which provides a compliant, efficient route for public bodies and transport operators to access approved suppliers of specialist software, hardware, and managed services. The framework is structured under UK procurement regulations to ensure transparency, value for money, and competition while reducing duplication of effort across authorities.

The UK4 Tender Notice identifies any member of the following core groups, or individual bodies as being able to access the SAM Framework(s):

- All Scottish Local Authorities
- Scottish Government & Executive Agencies
- Transport Scotland
- All Scottish Regional Transport Partnerships
- All Unitary Authorities in Wales
- Welsh Government & Executive Agencies
- Transport for Wales
- Welsh Transport Partnerships
- All Wales Transport Commissions
- All Metropolitan District Councils in England
- All Unitary Authorities in England
- All County Councils in England
- All Mayoral Authorities in England
- All Combined Authorities in England
- All City Regions in England
- All London Borough Councils
- Other Transport Bodies – including NHS providers / Community Transport Organisations / relevant trade bodies or similar
- Transport for London
- Department for Transport
- All District, Borough and City Councils
- All Councils in Northern Ireland
- All Transport Bodies in Northern Ireland
- Translink
- All Rail TOCs in the UK
- Rail Delivery Group
- Any other Public Sector body in the UK with an interest in Transport, or any UK transport operator.

Any organisation must be a Member of SAM at the time that they wish to Call-Off from the Framework. See www.talktosam.co.uk. To ensure SAM meets the specific requirements of some organisations requirement to be individually named in a Framework process, SAM has produced the following list of organisations who would be fully able to use the Framework, so long as they were a SAM Member.

Scotland - Local Authorities

- Aberdeen City Council
- Aberdeenshire Council
- Angus Council
- Argyll and Bute Council
- City of Edinburgh Council
- Clackmannanshire Council
- Comhairle nan Eilean Siar (Western Isles Council)
- Dumfries and Galloway Council
- Dundee City Council
- East Ayrshire Council
- East Dunbartonshire Council
- East Lothian Council
- East Renfrewshire Council
- Falkirk Council
- Fife Council
- Glasgow City Council
- Highland Council
- Inverclyde Council
- Midlothian Council
- Moray Council
- North Ayrshire Council
- North Lanarkshire Council
- Orkney Islands Council
- Perth and Kinross Council
- Renfrewshire Council
- Scottish Borders Council
- Shetland Islands Council
- South Ayrshire Council
- South Lanarkshire Council
- Stirling Council
- West Dunbartonshire Council
- West Lothian Council

Scotland - Regional Transport Partnerships

- Strathclyde Partnership for Transport (SPT)

- South East of Scotland Transport Partnership (SEStran)
- North East Scotland Transport Partnership (Nestrans)
- Tayside and Central Scotland Transport Partnership (Tactran)
- Highlands and Islands Transport Partnership (Hitrans)
- Shetland Transport Partnership (ZetTrans)
- South West of Scotland Transport Partnership (Swestrans)

Scotland – Other Transport Bodies

- Scottish Government
- Transport Scotland
- NECPO
- Highlands and Islands Airports Limited (HIAL)
- Traffic Scotland
- NSTAB
- Scottish NHS providers
- Scottish Community Transport Organisations
- Relevant trade bodies or similar

Wales - Unitary Authorities

- Blaenau Gwent County Borough Council
- Bridgend County Borough Council
- Caerphilly County Borough Council
- Cardiff Council
- Carmarthenshire County Council
- Ceredigion County Council
- Conwy County Borough Council
- Denbighshire County Council
- Flintshire County Council
- Gwynedd Council
- Isle of Anglesey County Council
- Merthyr Tydfil County Borough Council
- Monmouthshire County Council
- Neath Port Talbot County Borough Council
- Newport City Council
- Pembrokeshire County Council
- Powys County Council
- Rhondda Cynon Taf County Borough Council
- Swansea Council (City and County of Swansea)
- Torfaen County Borough Council
- Vale of Glamorgan Council
- Wrexham County Borough Council

Transport-related bodies

- Welsh Government

- Transport for Wales (TfW)
- Natural Resources Wales
- South East Wales Transport Commission
- All Corporate Joint Committees (regional transport planning partnerships)
- North Wales CJC
- Mid Wales (Powys & Ceredigion) CJC
- South West Wales CJC
- South East Wales CJC
- Welsh NHS providers
- Welsh Community Transport Organisations
- Relevant trade bodies or similar

Northern Ireland - Councils

- Antrim and Newtownabbey Borough Council
- Ards and North Down Borough Council
- Armagh City, Banbridge and Craigavon Borough Council
- Belfast City Council
- Causeway Coast and Glens Borough Council
- Derry City and Strabane District Council
- Fermanagh and Omagh District Council
- Lisburn and Castlereagh City Council
- Mid and East Antrim Borough Council
- Mid Ulster District Council
- Newry, Mourne and Down District Council

Northern Ireland - Transport Bodies

- Department for Infrastructure (DfI)
- Translink (Northern Ireland Railways, Ulsterbus, Metro)
- Northern Irish NHS providers
- Northern Irish Community Transport Organisations
- Relevant trade bodies or similar

England - Metropolitan District Councils

- Birmingham City Council
- Bolton Metropolitan Borough Council
- Bradford Metropolitan District Council
- Bury Metropolitan Borough Council
- Calderdale Metropolitan Borough Council
- Coventry City Council
- Doncaster Metropolitan Borough Council
- Dudley Metropolitan Borough Council
- Gateshead Council (Metropolitan Borough Council of Gateshead)
- Kirklees Council (Metropolitan Borough Council of Kirklees)

- Knowsley Metropolitan Borough Council
- Leeds City Council
- Liverpool City Council
- Manchester City Council
- Newcastle City Council (Newcastle upon Tyne City Council)
- North Tyneside Council (North Tyneside Metropolitan Borough Council)
- Oldham Metropolitan Borough Council
- Rochdale Borough Council (Metropolitan Borough of Rochdale)
- Rotherham Metropolitan Borough Council
- St Helens Borough Council (Metropolitan Borough of St Helens)
- Salford City Council
- Sandwell Metropolitan Borough Council
- Sefton Metropolitan Borough Council
- Sheffield City Council
- Solihull Metropolitan Borough Council
- Stockport Metropolitan Borough Council
- Sunderland City Council
- Tameside Metropolitan Borough Council
- Trafford Council (Metropolitan Borough of Trafford)
- Wakefield Council (City of Wakefield Metropolitan District Council)
- Walsall Council (Walsall Metropolitan Borough Council)
- Wigan Metropolitan Borough Council
- Wirral Council (Metropolitan Borough of Wirral)
- Wolverhampton City Council (City of Wolverhampton Council)

England - Unitary Authorities

- Bath and North East Somerset Council
- Bedford Borough Council
- Blackburn with Darwen Borough Council
- Blackpool Council
- Bournemouth, Christchurch and Poole Council
- Brighton & Hove City Council
- Bristol City Council
- Central Bedfordshire Council
- Cheshire East Council
- Cheshire West and Chester Council
- Cornwall Council
- Darlington Borough Council
- Derby City Council
- Dorset Council
- Durham County Council
- East Riding of Yorkshire Council
- Halton Borough Council
- Hartlepool Borough Council
- Herefordshire Council (County of Herefordshire District Council)
- Isle of Wight Council

- Kingston upon Hull City Council (Hull City Council)
- Leicester City Council
- Luton Borough Council
- Medway Council (Medway Towns Unitary Authority)
- Middlesbrough Council
- Milton Keynes City Council
- North East Lincolnshire Council
- North Lincolnshire Council
- North Northamptonshire Council
- North Somerset Council
- Northumberland County Council
- Nottingham City Council
- Peterborough City Council
- Plymouth City Council
- Portsmouth City Council
- Reading Borough Council
- Redcar and Cleveland Borough Council
- Rutland County Council
- Shropshire Council
- Slough Borough Council
- South Gloucestershire Council
- Southampton City Council
- Southend-on-Sea City Council
- Stockton-on-Tees Borough Council
- Stoke-on-Trent City Council
- Swindon Borough Council
- Telford & Wrekin Council
- Thurrock Council
- Torbay Council
- Warrington Borough Council
- West Berkshire Council
- West Northamptonshire Council
- Wiltshire Council
- Royal Borough of Windsor and Maidenhead
- Wokingham Borough Council
- City of York Council

England - County Councils

- Cambridgeshire County Council
- Derbyshire County Council
- Devon County Council
- East Sussex County Council
- Essex County Council
- Gloucestershire County Council
- Hampshire County Council
- Hertfordshire County Council

- Kent County Council
- Lancashire County Council
- Leicestershire County Council
- Lincolnshire County Council
- Norfolk County Council
- North Yorkshire Council (new single unitary replacing historic North Yorkshire CC, but still county in scope)
- Nottinghamshire County Council
- Oxfordshire County Council
- Somerset Council (new unitary replacing Somerset CC)
- Staffordshire County Council
- Suffolk County Council
- Surrey County Council
- Warwickshire County Council
- West Sussex County Council
- Westmorland and Furness Council
- Cumberland Council

England - London Borough Councils

- London Borough of Barking and Dagenham
- London Borough of Barnet
- London Borough of Bexley
- London Borough of Brent
- London Borough of Bromley
- London Borough of Camden
- London Borough of Croydon
- London Borough of Ealing
- London Borough of Enfield
- Royal Borough of Greenwich
- London Borough of Hackney
- London Borough of Hammersmith and Fulham
- London Borough of Haringey
- London Borough of Harrow
- London Borough of Havering
- London Borough of Hillingdon
- London Borough of Hounslow
- London Borough of Islington
- Royal Borough of Kensington and Chelsea
- Royal Borough of Kingston upon Thames
- London Borough of Lambeth
- London Borough of Lewisham
- London Borough of Merton
- London Borough of Newham
- London Borough of Redbridge
- London Borough of Richmond upon Thames
- London Borough of Southwark

- London Borough of Sutton
- London Borough of Tower Hamlets
- London Borough of Waltham Forest
- London Borough of Wandsworth
- City of Westminster
- City of London Corporation

England - Combined Authorities & Mayoral Authorities

- Greater Manchester Combined Authority (Mayor of Greater Manchester)
- Liverpool City Region Combined Authority (Metro Mayor of Liverpool City Region)
- South Yorkshire Mayoral Combined Authority (formerly Sheffield City Region)
- Tees Valley Combined Authority (Mayor of Tees Valley)
- West Midlands Combined Authority (Mayor of West Midlands)
- West Yorkshire Combined Authority (Mayor of West Yorkshire)
- Cambridgeshire and Peterborough Combined Authority (Mayor of Cambridgeshire and Peterborough)
- West of England Combined Authority (Mayor of West of England)
- North of Tyne Combined Authority (Mayor of North of Tyne)
- East Midlands Combined County Authority (Mayor of East Midlands)
- York and North Yorkshire Combined Authority (Mayor of York and North Yorkshire)

England - City Regions

- Greater Manchester City Region
- Liverpool City Region
- West Midlands City Region
- West Yorkshire City Region
- South Yorkshire City Region
- Tees Valley City Region
- Cambridgeshire and Peterborough City Region
- West of England City Region
- North of Tyne City Region
- East Midlands City Region
- York and North Yorkshire City Region

England – City Region Transport Bodies (and former PTEs)

- Transport for Greater Manchester (TfGM)
- West Midlands Combined Authority (WMCA) – Transport for West Midlands (TfWM)
- Merseytravel (Liverpool City Region Combined Authority)
- West Yorkshire Combined Authority – Transport for West Yorkshire
- South Yorkshire Mayoral Combined Authority – Transport for South Yorkshire
- North East Joint Transport Committee (JTC)
- Cambridgeshire and Peterborough Combined Authority
- West of England Combined Authority (WECA)

England – Sub-National Transport Bodies

- Transport for the North (TfN)
- Midlands Connect
- England's Economic Heartland (EEH)
- Western Gateway
- Peninsula Transport
- Transport for the South East (TfSE)
- Transport East

England - District, Borough and City Councils

Cambridgeshire

- Cambridge City Council
- East Cambridgeshire District Council
- Fenland District Council
- Huntingdonshire District Council
- South Cambridgeshire District Council

Derbyshire

- Amber Valley Borough Council
- Bolsover District Council
- Chesterfield Borough Council
- Derbyshire Dales District Council
- Erewash Borough Council
- High Peak Borough Council
- North East Derbyshire District Council
- South Derbyshire District Council

Devon

- East Devon District Council
- Exeter City Council
- Mid Devon District Council
- North Devon District Council
- South Hams District Council
- Teignbridge District Council
- Torridge District Council
- West Devon Borough Council

East Sussex

- Eastbourne Borough Council
- Hastings Borough Council
- Lewes District Council
- Rother District Council
- Wealden District Council

Essex

- Basildon Borough Council
- Braintree District Council
- Brentwood Borough Council
- Castle Point Borough Council
- Chelmsford City Council
- Colchester City Council
- Epping Forest District Council
- Harlow District Council
- Maldon District Council
- Rochford District Council
- Tendring District Council
- Uttlesford District Council

Gloucestershire

- Cheltenham Borough Council
- Cotswold District Council
- Forest of Dean District Council
- Gloucester City Council
- Stroud District Council
- Tewkesbury Borough Council

Hampshire

- Basingstoke and Deane Borough Council
- East Hampshire District Council
- Eastleigh Borough Council
- Fareham Borough Council
- Gosport Borough Council
- Hart District Council
- Havant Borough Council
- New Forest District Council
- Rushmoor Borough Council
- Test Valley Borough Council
- Winchester City Council

Hertfordshire

- Broxbourne Borough Council
- Dacorum Borough Council
- East Hertfordshire District Council
- Hertsmere Borough Council
- North Hertfordshire District Council
- St Albans City and District Council
- Stevenage Borough Council
- Three Rivers District Council
- Watford Borough Council
- Welwyn Hatfield Borough Council

Kent

- Ashford Borough Council

- Canterbury City Council
- Dartford Borough Council
- Dover District Council
- Folkestone and Hythe District Council
- Gravesham Borough Council
- Maidstone Borough Council
- Sevenoaks District Council
- Swale Borough Council
- Thanet District Council
- Tonbridge and Malling Borough Council
- Tunbridge Wells Borough Council

Lancashire

- Burnley Borough Council
- Chorley Borough Council
- Fylde Borough Council
- Hyndburn Borough Council
- Lancaster City Council
- Pendle Borough Council
- Preston City Council
- Ribble Valley Borough Council
- Rossendale Borough Council
- South Ribble Borough Council
- West Lancashire Borough Council
- Wyre Borough Council

Leicestershire

- Blaby District Council
- Charnwood Borough Council
- Harborough District Council
- Hinckley and Bosworth Borough Council
- Melton Borough Council
- North West Leicestershire District Council
- Oadby and Wigston Borough Council

Lincolnshire

- Boston Borough Council
- City of Lincoln Council
- East Lindsey District Council
- North Kesteven District Council
- South Holland District Council
- South Kesteven District Council
- West Lindsey District Council

Norfolk

- Breckland District Council
- Broadland District Council
- Great Yarmouth Borough Council

- King's Lynn and West Norfolk Borough Council
- North Norfolk District Council
- Norwich City Council
- South Norfolk District Council

Nottinghamshire

- Ashfield District Council
- Bassetlaw District Council
- Broxtowe Borough Council
- Gedling Borough Council
- Mansfield District Council
- Newark and Sherwood District Council
- Rushcliffe Borough Council

Oxfordshire

- Cherwell District Council
- Oxford City Council
- South Oxfordshire District Council
- Vale of White Horse District Council
- West Oxfordshire District Council

Staffordshire

- Cannock Chase District Council
- East Staffordshire Borough Council
- Lichfield District Council
- Newcastle-under-Lyme Borough Council
- South Staffordshire District Council
- Stafford Borough Council
- Staffordshire Moorlands District Council
- Tamworth Borough Council

Suffolk

- Babergh District Council
- Ipswich Borough Council
- Mid Suffolk District Council

Surrey

- Elmbridge Borough Council
- Epsom and Ewell Borough Council
- Guildford Borough Council
- Mole Valley District Council
- Reigate and Banstead Borough Council
- Runnymede Borough Council
- Spelthorne Borough Council
- Surrey Heath Borough Council
- Tandridge District Council
- Waverley Borough Council
- Woking Borough Council

Warwickshire

- North Warwickshire Borough Council
- Nuneaton and Bedworth Borough Council
- Rugby Borough Council
- Stratford-on-Avon District Council
- Warwick District Council

West Sussex

- Adur District Council
- Arun District Council
- Chichester District Council
- Crawley Borough Council
- Horsham District Council
- Mid Sussex District Council
- Worthing Borough Council

Worcestershire

- Bromsgrove District Council
- Malvern Hills District Council
- Redditch Borough Council
- Worcester City Council
- Wychavon District Council
- Wyre Forest District Council

UK-Wide - Train Operating Companies (current franchised/concession operators)

- Avanti West Coast
- c2c
- Caledonian Sleeper
- Chiltern Railways
- CrossCountry
- East Midlands Railway
- Greater Anglia
- Great Western Railway
- Heathrow Express
- Island Line
- London North Eastern Railway (LNER)
- Merseyrail
- Northern Trains
- ScotRail
- South Western Railway
- Southeastern
- Southern / Thameslink / Gatwick Express (Govia Thameslink Railway)
- TransPennine Express
- Transport for Wales Rail
- West Midlands Trains (London Northwestern + West Midlands Railway)
- Elizabeth Line (TfL)

- London Overground (TfL)

All UK Tram Operators – Including

- Manchester Metrolink
- Sheffield Supertram
- West Midlands Metro
- Nottingham Express Transit (NET)
- Blackpool Tramway
- London Tramlink
- Edinburgh Trams

All UK Ferry Companies – domestic and international, including but not exclusive:

- CalMac Ferries Ltd
- NorthLink Ferries
- Pentland Ferries
- Orkney Ferries
- Shetland Islands Council Ferries
- Western Ferries
- Wightlink
- Red Funnel
- Hovertravel
- Isles of Scilly Steamship Company
- Mersey Ferries
- Shields Ferry
- Woolwich Ferry
- Sandbanks Ferry
- Strangford Ferry (NI)
- Rathlin Island Ferry

All UK Bus Operators – Including:

Major National/Regional Groups

- First Bus / FirstGroup
- Arriva UK Bus
- Go-Ahead Group
- Stagecoach Group
- Mobico Group (formerly National Express)
- RATP (Régie Autonome des Transports Parisiens)
- ComfortDelGro (Metroline)
- Transdev
- Kelsian Group
- Rotala Group
- Wellglade Group
- Centrebus Group

London's Largest Operators (Under TfL Contracts)

- London Buses
- Arriva London
- Metroline

Major Independent Bus Operators

- McGill's Bus Services
- Lothian Buses
- Nottingham City Transport
- Reading Buses
- Ensignbus
- Transdev Blazefield