Appendix 1 – Background and MCCCL Company Values

**Background**

Manchester Central is an award-winning venue in the heart of one of Europe's most vibrant cities. Its vaulted arches and station clock have made Manchester Central an iconic city feature for over 130 years. With the capacity to handle intimate corporate functions and large-scale conferences or exhibitions, our historic architecture and state-of-the-art facilities provide the perfect venue for some of the world’s leading events.

Our facilities include: the purpose-built 804-seat Exchange Auditorium; the 1800m² exhibition, conference, or 1200-capacity dining space Exchange Hall; the 10,000m² column-free and divisible Central Hall and a range of smaller state-of-the-art conference and meeting rooms.

Our world class philosophy applies to all our facilities, teams and services. From venue traffic management to IT and AV support teams, from dedicated event managers to our kitchen brigade; Manchester Central is one of the most professional and versatile event spaces in the UK.

Manchester Central holds a diverse range of events, which demonstrates the versatile nature of the venue. Examples of events held at Manchester Central include Party Political Conferences, Elections, CIH Conference and Housing Exhibitions, Manchester Comic Con, Northwest Property Awards, Christmas Parties, CIPD, The National Wedding Show, International and National Association Conferences, Concerts, and a wide range of small meetings.

**Our Purpose -** “To connect people, ideas and business through meaningful experiences”

**Our Ambition -** “To use our reputation and skills to grow our business through diversification, in a sustainable way, maximising value and returns for our business, our city and our customers.”

**Company Values**

Manchester Central has five company values that are at the heart and soul of everything we do:

* **We’re passionate**

We display limitless and infectious enthusiasm

We deliver with quality and consistency

We find creative ways to deliver exceptional experiences

* **We work with pride and integrity**

We value our loyal and trusted relationships with our customers

We set high standards for ourselves and our work

We find solutions to problems

* **We’re forward thinking**

We’re industry icons

We’re innovative – we lead the way

Our work has a positive impact on our customers, our city, and our communities

* **We take care**

We’ve got you. We’re an expert, confident and safe pair of hands

We listen and we’re flexible in our approach to deliver excellence

We make the challenging feel simple

* **We deliver together**

We create a seamless experience together

We support each other

We work together to achieve excellence

We create lasting partnerships