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| **F1**  Explain your methodology for delivering biannual planned maintenance and 24-hour reactive call-out services across over 100 geographically dispersed sites as well as how will you meet the 4-hour emergency response requirement and ensure timely certification and reporting within 10 working days.  20% 2 x A4 pages, 12 pt Arial |
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| **F2** Describe your approach to managing environmental risks during the maintenance of sewage treatment systems, including septic tanks, grease traps, attenuation tanks, and oil separators. How do you ensure compliance with the Environmental Protection Act 1990, the Environmental Permitting Regulations 2016, and the Control of Pollution (Oil Storage) Regulations 2001, particularly in livestock-sensitive and groundwater-dependent areas?  10% 1.5 x A4 pages, 12pt Arial |
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| Describe your procedures for identifying, containing, and remediating waste spillage incidents during maintenance of sewage and water treatment systems plant and pumps.  10% 1 x A4 pages, 12 pt Arial |
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| **F3**  What systems do you have in place to ensure accurate documentation of inspections, chemical usage, and waste movements? How do you ensure compliance with Duty of Care obligations, including the provision of Waste Transfer Notes and Hazardous Waste Consignment Notes, and what controls are in place to verify disposal at licensed facilities  10% 1.5 x A4 pages, 12 pt Arial |
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