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Annex D

Non-household insight and research

Links to insight and research

- State of the market update <u>Business Retail Market Update 2023-24 Ofwat</u>
- Reviews
 - <u>Five years open for business taking stock: Review of the fifth year of the business</u> retail water market 2021-22 – Ofwat
 - ORS Business Customer Insight Survey 2022 Ofwat
 - ORS Business Customer Insight Survey 2022 full data tables Ofwat
 - <u>State of the market 2020-21: Review of the fourth year of the business retail water</u> <u>market – Ofwat</u>
 - Business customer insight survey 2022 Ofwat
 - Business customer insight survey 2022 Full data tables Ofwat
- MOSL <u>RWG Water Efficiency Sub-group MOSL</u>