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|  | Is there a word count for the questions? | Only for the Social Value category, as specified in the ITT. |
|  | Are we able to insert images and attach CVs? | Yes |
|  | Please confirm what is meant by service level agreement? Do you want specific copies? | We require bidders to submit their proposed SLA, which will apply to this contract. |
|  | Clause 3.2 - Please can this clause be deleted from the proposed form of contract as we will not be providing any goods | Yes. |
|  | Clause 3.3.7 - Please can this clause be deleted or amended to remove fitness for purpose obligation as we will not be providing goods or installing any services. We are unable to provide an installation that is free from defects. This is the responsibility of the contractor. | No, this clause refers specifically to services and not goods. |
|  | Please can invoices be issued monthly and paid within 28 days. | Invoice frequency can be negotiated with the preferred bidder. Our standard payment terms are 30 days. |
|  | Clause 9.3.1 - The term "willful misconduct" is not defined in the contract or in law and therefore open to misuse and/or interpretation.  Please can you following definition be inserted into the head agreement and sub-consultancy agreement:  “Willful Misconduct" means an intentional, conscious and reckless disregard of good prudent performance of any of the terms of the Contract in utter disregard of avoidable and harmful consequences. | We have no objections to this in principle. |
|  | Schedule 22 - We confirm that we will share certificates or a general broker's letter. We are unable to provide any evidence beyond that of our insurance. | This is acceptable. |
|  | Limit of Liability - Please can you provide an effective total aggregate. | We would typically expect this to be £5m. |
|  | We assume that there is no TUPE required. | Correct. |
|  | Social Value Model - Please can you confirm if examples of recent projects can be included as an appendix to this question and therefore not included in the word count of no more than 750 words. | Bidders’ responses to this category should be no more than 750 words, including any appendices. |
|  | We assume that we will not be novated to any contractors. | Correct. |
|  | Day Rate Schedule - Please can you confirm if we can add more rows to your schedule and amend some of the titles to sort our organization | No rows can be added. Titles should not be amended. |
|  | Please can you confirm if any BIM and/or 3D CAD is required. | Not required. |
|  | Please can you confirm that a CDM Principal Designer will be appointed by you as required. | Yes. |
|  | Requirements, 3.1 – What do you mean by Undertaking Site-Wide Validations? | The requirement is to undertake validations for MEP services to support capital projects and other material improvements. It's not envisaged that a full site validation will be required as a single exercise. |
|  | Are we able to use our own format comprising of 3x documents - Quality, Social Value & Pricing? | Yes. |
|  | There is a max word count of 750 for the Social Value, is this the only area with a word limit? | Yes. |
|  | Is there an asset list available? | Yes – To be shared with the successful bidder |
|  | Please can the outline scope of works be provided for the range of capital projects planned throughout the contract duration | This is not possible at this stage. Bidders should note that this framework does not provide any guarantee of expenditure |
|  | Our team can carry out site-wide validations however we would go to the market for any readings and measurements to be undertaken – should we include details of such arrangements as per **6.3. A comprehensive description of your proposed service offering.** | Yes, any proposed sub-contracting arrangements must be declared in your submission. |
|  | The Requirement includes working in a live working site. Will it be a requirement for works to be carried out outside of normal working office hours? | Unlikely that the appointed supplier would be required to provide out of hours support. |