



FRAMEWORK AGREEMENT

PARTIES:

The Contracting Party described in the Terms and Conditions, trading as the **Access Group** ("We", "Us", "Our", "Access");

AND

Solent University Limited (company no. 02316298) whose principal place of business is at Solent University, East Park Terrace, Southampton, England, SO14 0YN ("You", "Customer")

	Contact Name	Telephone
Access	Emily Wilson	07884584906
Customer	Mike Toy	07702898115

Existing Agreement[s]	
Name of Product[s]	Date of Agreement[s]
ThankQ (TQ0565)	19/12/2021 - 18/12/2022
Contract Variation	
<p>We refer to the Existing Agreement. The parties agree to:</p> <ol style="list-style-type: none"> restate and replace the Statement(s) of Work of the Existing Agreements, as set out below; and move the Existing Agreement onto Our current terms and conditions available at www.theaccessgroup.com/standardtandcs. <p>Except as above, the Existing Agreement shall continue in full force and effect.</p>	

Product Summary



Product Description	Quantity	Customer Success level	Annual Renewal Fee
ThankQ named hosted users: <ul style="list-style-type: none"> - CRM - Alumni - Dot Mailer API Integration - Finance - Fundraising - Events - Data Tools - AUDDIS/BAC's Submission 	20	Essential	£18,570

Start Date	18/05/2022
Initial Term	36 Months
Further Term	36 Months
Additional Terms pursuant to clause 1.5 of Schedule 1 of the Terms and Conditions:	
2.3	We have the right to increase the Annual Renewal Fee annually, provided such increase (expressed as a percentage) shall not on any occasion exceed the higher of 6% or the increase (if any) expressed as a percentage equal to the RPI

SIGNED BY:

Signed on behalf of Customer	Signed on behalf of Access
Signature <i>Leigh Rengger</i>	Signature
Print name LEIGH RENGGER	Print name
Title Chief Marketing Officer	Title
Effective Date 08/06/2022	Date



Instruction to your Bank or Building Society to pay by Direct Debit

Please fill in the whole form using a ball point pen
and send it to:

The Old School, Stratford St.
Mary Colchester, Essex
CO7 6LZ, United Kingdom

Name(s) of Account Holder(s)

Bank/Building Society account number

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Branch Sort Code

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Name and full postal address of your Bank or
Building Society branch

To: The Manager	Bank/Building Society
Address	
	Postcode

Service User Number

6	2	4	9	0	3
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Please tick accordingly

This is not part of the instruction to your Bank or Building Society

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Instruction to your Bank or Building Society

Please pay Access UK Ltd. Direct Debits from the account
detailed in this instruction subject to the safeguards
assured by the Direct Debit Guarantee. I understand that
this instruction may remain with Access UK Ltd. and, if so,
details will be passed electronically to my Bank/Building
Society.

Signature
Date

Reference Number

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Banks and Building Societies may not accept Direct Debit Instructions from some types of account

This guarantee should be detached and retained by the Payer



The Direct Debit Guarantee

- The Guarantee is offered by all banks and building societies that accept instructions to pay Direct Debits
- If there are any changes to the amount, date or frequency of your Direct Debit Access UK Ltd will notify you (normally 10 working days) in advance of your account being debited or as otherwise agreed. If you request Access UK Ltd to collect a payment, confirmation of the amount and date will be given to you at the time of the request.
- If an error is made in the payment of your Direct Debit, by Access UK Ltd or your bank or building society, you are entitled to a full and immediate refund of the amount paid from your bank or building society
If you receive a refund you are not entitled to, you must pay it back when Access UK Ltd asks you to
- You can cancel a Direct Debit at any time by simply contacting your bank or building society. Written confirmation may be required. Please also notify Access UK Ltd.