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Award

Kelvin Grove Crisis and Stepdown Service: ELFT - PSR

East London NHS Foundation Trust

UK6: Contract award notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-086574

Procurement identifier (OCID): ocds-h6vhtk-05ce86 ([view related notices](#))

Published 31 December 2025, 1:43pm

Scope

Reference

ELFT/TENDER/ 2025 / C395442

Description

This specification sets out the requirements for provision of an 11-bedded community-based mental health Crisis and Step-Down Service at Kelvin Grove, Rothsay Road, Bedford. The model provides a short-stay, trauma-informed alternative to hospital admission and facilitates timely discharge from inpatient settings.

The service will work closely with mental health services across Bedfordshire and Luton provided by East London NHS Foundation Trust (ELFT). It will be an integrated and a critical part of the wider Urgent and Emergency Care (UEC) pathway across Mental Health services, supporting admission avoidance, flow and discharge, enables more service users to be managed outside of acute inpatient mental health settings

The key aim of the service is to provide an alternative for admission for people who are at risk of admission but can be supported outside of a mental health hospital setting.

- Crisis Alternative: Provide safe, 24/7 short-stay support to avoid unnecessary hospital admission.
 - Discharge Enabler: Provide step-down capacity for individuals ready to leave acute wards but not yet ready for independent living.
 - Recovery Focus: Embed Psychologically Informed Environments (PIEs) and relational security.
 - System Integration: Operate as part of a whole-system approach with Crisis Resolution Home Treatment Team (CRHTT), Community Mental Health Teams (CMHT), Inpatient Wards, and other crisis alternatives e.g. Recovery Lounges etc.
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Contract 1. Kelvin Grove Crisis and Stepdown Service: ELFT PSR competitive process

Supplier

- Penrose Options

Contract value

- £1,339,998.90 excluding VAT
- £1,607,998.68 including VAT

Above the relevant threshold

Award decision date

29 December 2025

Date assessment summaries were sent to tenderers

29 December 2025

Standstill period

- End: 13 January 2026
- 8 working days

Earliest date the contract will be signed

14 January 2026

Contract dates (estimated)

- 1 April 2026 to 31 March 2028
- Possible extension to 31 March 2030
- 4 years

Description of possible extension:

2 x 12 month option

Main procurement category

Services

CPV classifications

- 85100000 - Health services

Information about tenders

- 9 tenders received
- 9 tenders assessed in the final stage:
 - 9 submitted by small and medium-sized enterprises (SME)
 - 0 submitted by voluntary, community and social enterprises (VCSE)
- 1 supplier awarded contracts
- 8 suppliers unsuccessful (details included for contracts over £5 million)

Procedure

Procedure type

Open procedure

Supplier

Penrose Options

- Public Procurement Organisation Number: PCBH-3291-JZGH

1 Waterloo Gardens, Milner Square, London

London

N1 1TY

United Kingdom

Email: development@penrose.org.uk

Region: UKI43 - Haringey and Islington

Small or medium-sized enterprise (SME): No

Voluntary, community or social enterprise (VCSE): No

Supported employment provider: Yes

Public service mutual: No

Contract 1. Kelvin Grove Crisis and Stepdown Service: ELFT PSR competitive process

Contracting authority

East London NHS Foundation Trust

- Public Procurement Organisation Number: PQBH-7734-VGLG

9 Alie Street

London

E1 8DE

United Kingdom

Contact name: Kelvin Grove Crisis and Stepdown Service: ELFT PSR competitive process

Email: tania.antony2@nhs.net

Website: <https://www.elft.nhs.uk/>

Region: UKI42 - Tower Hamlets

Organisation type: Public authority - central government