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Contract

RBGKEW1323 Microsoft Azure & D365 Support

Board of Trustees of the Royal Botanic Gardens Kew

F03: Contract award notice

Notice identifier: 2025/S 000-086554

Procurement identifier (OCID): ocds-h6vhtk-05fe84

Published 31 December 2025, 11:57am

Section I: Contracting authority

I.1) Name and addresses

Board of Trustees of the Royal Botanic Gardens Kew

THE HERBARIUM

KEW GREEN

TW93AE

Email

procurement@kew.org

Telephone

+44 2083325193

Country

United Kingdom

Region code

UKI75 - Hounslow and Richmond upon Thames

Companies House

803428

Internet address(es)

Main address

<http://www.kew.org>

I.4) Type of the contracting authority

Ministry or any other national or federal authority

I.5) Main activity

Environment

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

RBGKEW1323 Microsoft Azure & D365 Support

Reference number

RBGKEW1323

II.1.2) Main CPV code

- 72267100 - Maintenance of information technology software

II.1.3) Type of contract

Services

II.1.4) Short description

The primary aim is to ensure the reliability, performance, and scalability of RBG Kew's D365 and Azure environment.

CCS Framework Information : RM1557.14 G-Cloud 14 Lots 1-3.

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £600,000

II.2) Description

II.2.3) Place of performance

NUTS codes

- UKC - North East (England)
- UKD - North West (England)
- UKE - Yorkshire and the Humber

- UKF - East Midlands (England)
- UKG - West Midlands (England)
- UKH - East of England
- UKI - London
- UKJ - South East (England)
- UKK - South West (England)

II.2.4) Description of the procurement

The primary aim is to ensure the reliability, performance, and scalability of RBG Kew's D365 and Azure environment.

CCS Framework Information : RM1557.14 G-Cloud 14 Lots 1-3.

II.2.5) Award criteria

Price

II.2.11) Information about options

Options: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Award of a contract without prior publication of a call for competition in the cases listed below

- The procurement falls outside the scope of application of the regulations

Explanation:

CCS G Cloud 14

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

Section V. Award of contract

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

11 December 2025

V.2.2) Information about tenders

Number of tenders received: 2

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Kerv Digital Limited

1 Finsbury Avenue, Broadgate,

London

EC2M 2PF

Country

United Kingdom

NUTS code

- UK - United Kingdom

Companies House

07510381

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £600,000

Section VI. Complementary information

VI.3) Additional information

Contract Start Date: 01.02.2026

Contract End Date: 31.02.2028

Extension: 1+1 year.

VI.4) Procedures for review

VI.4.1) Review body

Board of Trustees of the Royal Botanic Gardens Kew

THE HERBARIUM KEW GREEN TW9 3AE United Kingdom

London

TW9 3AE

Country

United Kingdom