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Contract

Agentforce

Yorkshire Housing Limited

UK7: Contract details notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-086449

Procurement identifier (OCID): ocds-h6vhtk-05fe35

Published 30 December 2025, 2:02pm

Scope

Reference

26-182

Description

Supply of an AI platform for building autonomous digital workers (agents) that automate tasks across sales, service, and marketing within the Salesforce ecosystem, using our own data and workflows to handle complex requests, proactively assist customers, schedule, report, and provide sales coaching, requiring less human intervention than traditional AI tools.

Contract 1. Agentforce

Supplier

- Salesforce UK Limited

Contract value

- £82,462.50 excluding VAT
- £98,955 including VAT

Below the relevant threshold

Date signed

19 December 2025

Contract dates

- 1 January 2026 to 31 January 2028
- 2 years, 1 month

Main procurement category

Goods

CPV classifications

- 48000000 - Software package and information systems

Contract locations

- UKE - Yorkshire and the Humber
-

Procedure

Procedure type

Below threshold - without competition

Supplier

Salesforce UK Limited

- Companies House: 05094083

110 Bishopgate

London

EC2N 4AY

United Kingdom

Email: orhodes@salesforce.com

Website: <https://www.salesforce.com/uk/>

Region: UKI31 - Camden and City of London

Small or medium-sized enterprise (SME): No

Voluntary, community or social enterprise (VCSE): No

Contract 1. Agentforce

Contracting authority

Yorkshire Housing Limited

- Public Procurement Organisation Number: PWZZ-4176-HYBJ

The Place

Leeds

LS10 1FB

United Kingdom

Telephone: +44 03453664404

Email: YHProcurement@yorkshirehousing.co.uk

Website: <https://www.yorkshirehousing.co.uk/>

Region: UKE42 - Leeds

Organisation type: Public authority - sub-central government