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Contract

RESTORING RAPID ACCESS: FAST TRACK MENTAL HEALTH SUPPORT ACROSS THE VALE

NHS Wales Shared Services Partnership-Procurement Services (hosted by Velindre University NHS Trust)

F20: Modification notice

Notice identifier: 2025/S 000-086345

Procurement identifier (OCID): ocds-h6vhtk-05ebb3

Published 29 December 2025, 3:34pm

Section I: Contracting authority/entity

I.1) Name and addresses

NHS Wales Shared Services Partnership-Procurement Services (hosted by Velindre University NHS Trust)

2nd Floor, Woodland House, Maes-Y-Coed Road

Cardiff

CF14 4hh

Contact

Marisa Riley

Email

marisa.riley2@wales.nhs.uk

Telephone

+44 2921501085

Country

United Kingdom

NUTS code

UK - United Kingdom

Internet address(es)

Main address

<http://nwssp.nhs.wales/ourservices/procurement-services/>

Buyer's address

https://www.sell2wales.gov.wales/search/Search_AuthProfile.aspx?ID=AA0221

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

RESTORING RAPID ACCESS: FAST TRACK MENTAL HEALTH SUPPORT ACROSS THE VALE

Reference number

CAV-MSPP-(25-26) 158

II.1.2) Main CPV code

- 85312320 - Counselling services

II.1.3) Type of contract

Services

II.2) Description

II.2.3) Place of performance

NUTS codes

- UKL22 - Cardiff and Vale of Glamorgan

II.2.4) Description of the procurement at the time of conclusion of the contract:

Cardiff and Vale University Health Board intends to procure a service to provide rapid mental health assessment and short-term support for patients across the Central, Western, and Eastern Vale clusters for a period of two years. The service will deliver urgent assessments within 24 hours of referral, offer up to 6–8 one-to-one sessions per patient, and integrate social prescribing to support holistic care. It will handle up to 87 referrals per month (approximately 1,041 patients annually), using existing referral mechanisms to maintain continuity and reduce pressure on primary care. Performance will be monitored through quarterly reporting on referral volumes, timeliness, DNA rates, and social prescribing outcomes, with a target of 95% of assessments completed within 24 hours. The aim is to provide timely, cost-effective mental health support in the community, prevent escalation of need, and improve patient outcomes.

This notice is an intention to award a contract under the Most Suitable Provider Process.

This a new service with an existing provider.

The contract is for a period of 2 years commencing on 01 January 2026 to 31st December 2027 and has been awarded to Mind in the Vale, 31 Barry Road, Barry, Vale of Glamorgan, CF63 1BA.

II.2.7) Duration of the contract, framework agreement, dynamic purchasing system or concession

Duration in months

24

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.2) Administrative information

IV.2.1) Contract award notice concerning this contract

Notice number: [2025/S 000-082927](https://www.gov.uk/government/contracts/2025/S/000-082927)

Section V. Award of contract/concession

Contract No

CAV-MSPP-(25-26) 158

Title

RESTORING RAPID ACCESS: FAST TRACK MENTAL HEALTH SUPPORT ACROSS THE VALE

V.2) Award of contract/concession

V.2.1) Date of conclusion of the contract/concession award decision:

29 December 2025

V.2.2) Information about tenders

The contract/concession has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor/concessionaire

MIND IN THE VALE OF GLAMORGAN

29 TYNEWYDD ROAD

BARRY

CF628HB

Telephone

+44 1446730792

Country

United Kingdom

NUTS code

- UKL22 - Cardiff and Vale of Glamorgan

The contractor/concessionaire is an SME

Yes

V.2.4) Information on value of the contract/lot/concession (at the time of conclusion of the contract;excluding VAT)

Total value of the procurement: £113,800

Section VI. Complementary information

VI.3) Additional information

This is a Provider Selection Regime Wales (PSR Wales) confirmation of contract award notice. The awarding of this contract is subject to the Health Services (Provider Selection Regime) (Wales) Regulations 2025. For the avoidance of doubt, the provisions of the Public Contracts Regulations 2015/Procurement Act 2023 do not apply to this award. The publication of this notice marks the award to a provider under the Most Suitable Provider Process, this notice serves as an award of contract under the PSR Wales.

The contract has been awarded on 29th December 2025 and the service will be provided from 1st January 2026 to 31st December 2027.

The award decision-makers' reasons for selecting the chosen provider and utilising the Most Suitable Provider Process were based on the provider's proven track record and ability to deliver a unique, high-performing service that meets an urgent local need. Mind in the Vale has successfully operated the Fast Track Mental Health Pathway since 2021, consistently achieving 97% of referrals assessed within 24 hours and maintaining a low DNA rate of 3%. The provider offers immediate operational readiness, established governance, and compliance with NHS Information Governance standards, supported by an existing DPIA and clinical supervision framework. The proposed cost per patient represents excellent value for money, factoring in updated staffing and administrative costs.

The award decision makers for this process were Central, Eastern and Western Vale Cluster Project Development Managers & Central Vale Cluster Lead within Cardiff and Vale University Health Board.

No providers were excluded from the procurement process;

There were no declared conflicts or potential conflicts of interest of individuals making the decision.

Information that has not been published and is withheld under regulation 23(1) due to

commercial sensitivity

(WA Ref:159820)

VI.4) Procedures for review

VI.4.1) Review body

High Court

Royal Courts of Justice, The Strand

London

WC2A 2LL

Telephone

+44 2079477501

Country

United Kingdom

Section VII: Modifications to the contract/concession

VII.1) Description of the procurement after the modifications

VII.1.1) Main CPV code

- 85312320 - Counselling services

VII.1.3) Place of performance

NUTS code

- UKL22 - Cardiff and Vale of Glamorgan

VII.1.4) Description of the procurement:

This is a Provider Selection Regime Wales (PSR Wales) confirmation of contract award notice. This contract has been awarded under the Health Services (Provider Selection Regime) (Wales) Regulations 2025. For the avoidance of doubt, the provisions of the Public Contracts Regulations 2015/Procurement Act 2023 do not apply to this award. This contract has now been formally awarded using the Most Suitable Provider Process

Most Suitable Provider Process confirmation of contract award notice, for the avoidance of doubt, this notice does not represent a modification of contract.

VII.1.5) Duration of the contract, framework agreement, dynamic purchasing system or concession

Duration in months

24

VII.1.6) Information on value of the contract/lot/concession (excluding VAT)

Total value of the contract/lot/concession:

£113,800

VII.1.7) Name and address of the contractor/concessionaire

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29 TYNEWYDD ROAD

BARRY

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+44 1446730792

Country

United Kingdom

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The contractor/concessionaire is an SME

Yes

VII.2) Information about modifications

VII.2.1) Description of the modifications

Nature and extent of the modifications (with indication of possible earlier changes to the contract):

Most Suitable Provider Process confirmation of contract award notice, for the avoidance of doubt, this notice does not represent a modification of contract.

VII.2.2) Reasons for modification

Need for modification brought about by circumstances which a diligent contracting authority/entity could not foresee.

Description of the circumstances which rendered the modification necessary and explanation of the unforeseen nature of these circumstances:

Most Suitable Provider Process confirmation of contract award notice, for the avoidance of doubt, this notice does not represent a modification of contract.

VII.2.3) Increase in price

Updated total contract value before the modifications (taking into account possible earlier contract modifications, price adaptions and average inflation)

Value excluding VAT: £113,800

Total contract value after the modifications

Value excluding VAT: £113,800