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Contract

## **Public Protection, Building Control, Planning and Land Charges Software System**

Cyngor Sir Ceredigion County Council

F03: Contract award notice

Notice identifier: 2025/S 000-086205

Procurement identifier (OCID): ocids-h6vhtk-030b82

Published 29 December 2025, 9:06am

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

Cyngor Sir Ceredigion County Council

Neuadd y Cyngor, Penmorfa

Aberaeron

SA46 0PA

#### **Email**

[ymholiadau.caffael@ceredigion.gov.uk](mailto:ymholiadau.caffael@ceredigion.gov.uk)

#### **Telephone**

+44 1545570881

#### **Country**

United Kingdom

#### **NUTS code**

UKL1 - West Wales and the Valleys

**Internet address(es)**

Main address

<http://www.ceredigion.gov.uk>

Buyer's address

[https://www.sell2wales.gov.wales/search/Search\\_AuthProfile.aspx?ID=AA0491](https://www.sell2wales.gov.wales/search/Search_AuthProfile.aspx?ID=AA0491)

**I.4) Type of the contracting authority**

Regional or local authority

**I.5) Main activity**

General public services

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

Public Protection, Building Control, Planning and Land Charges Software System

Reference number

C0109

#### **II.1.2) Main CPV code**

- 98111000 - Services furnished by business organisations

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

The provision of a secure, fully hosted software solution for local authority regulatory and development services, delivering integrated modules for Public Protection, Planning, Building Control, and Land Charges. The platform to enable end-to-end case management with automated workflows, mobile capability, and citizen-facing portals for online submissions and tracking.

#### **II.1.6) Information about lots**

This contract is divided into lots: No

#### **II.1.7) Total value of the procurement (excluding VAT)**

Value excluding VAT: £190,124

### **II.2) Description**

#### **II.2.2) Additional CPV code(s)**

- 48000000 - Software package and information systems

### **II.2.3) Place of performance**

NUTS codes

- UKL1 - West Wales and the Valleys

Main site or place of performance

The county of Ceredigion.

### **II.2.4) Description of the procurement**

The provision of a secure, fully hosted software solution for local authority regulatory and development services, delivering integrated modules for Public Protection, Planning, Building Control, and Land Charges. The platform to enable end-to-end case management with automated workflows, mobile capability, and citizen-facing portals for online submissions and tracking.

### **II.2.5) Award criteria**

Quality criterion - Name: Quality / Weighting: 18

Price - Weighting: 82

### **II.2.11) Information about options**

Options: No

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

### **II.2.14) Additional information**

This was awarded under the Crown Commercial Services RM6259 Vertical Application Solutions Framework.

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Restricted procedure

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: Yes

### **IV.2) Administrative information**

#### **IV.2.1) Previous publication concerning this procedure**

Notice number: [2022/S 000-023020](#)

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## **Section V. Award of contract**

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

18 December 2025

#### **V.2.2) Information about tenders**

Number of tenders received: 1

Number of tenders received from SMEs: 0

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 1

Number of tenders received by electronic means: 1

The contract has been awarded to a group of economic operators: No

#### **V.2.3) Name and address of the contractor**

IDOX SOFTWARE LTD

Unit 5, Woking 8, Forsyth Road

Woking

GU215SB

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

No

**V.2.4) Information on value of contract/lot (excluding VAT)**

Total value of the contract/lot: £190,124

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## **Section VI. Complementary information**

### **VI.3) Additional information**

This was awarded under the Crown Commercial Services Vertical Application Solutions RM6259 Framework.

(WA Ref:159765)

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

High Court

Royal Courts of Justice, The Strand

London

WC2A 2LL

Telephone

+44 2079477501

Country

United Kingdom