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Contract

Public Protection, Building Control, Planning and Land Charges Software System

Cyngor Sir Ceredigion County Council

F03: Contract award notice

Notice identifier: 2025/S 000-086205

Procurement identifier (OCID): ocds-h6vhtk-030b82

Published 29 December 2025, 9:06am

Section I: Contracting authority

I.1) Name and addresses

Cyngor Sir Ceredigion County Council

Neuadd y Cyngor, Penmorfa

Aberaeron

SA46 0PA

Email

ymholiadau.caffael@ceredigion.gov.uk

Telephone

+44 1545570881

Country

United Kingdom

NUTS code

UKL1 - West Wales and the Valleys

Internet address(es)

Main address

<http://www.ceredigion.gov.uk>

Buyer's address

https://www.sell2wales.gov.wales/search/Search_AuthProfile.aspx?ID=AA0491

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Public Protection, Building Control, Planning and Land Charges Software System

Reference number

C0109

II.1.2) Main CPV code

- 98111000 - Services furnished by business organisations

II.1.3) Type of contract

Services

II.1.4) Short description

The provision of a secure, fully hosted software solution for local authority regulatory and development services, delivering integrated modules for Public Protection, Planning, Building Control, and Land Charges. The platform to enable end-to-end case management with automated workflows, mobile capability, and citizen-facing portals for online submissions and tracking.

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £190,124

II.2) Description

II.2.2) Additional CPV code(s)

- 48000000 - Software package and information systems

II.2.3) Place of performance

NUTS codes

- UKL1 - West Wales and the Valleys

Main site or place of performance

The county of Ceredigion.

II.2.4) Description of the procurement

The provision of a secure, fully hosted software solution for local authority regulatory and development services, delivering integrated modules for Public Protection, Planning, Building Control, and Land Charges. The platform to enable end-to-end case management with automated workflows, mobile capability, and citizen-facing portals for online submissions and tracking.

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 18

Price - Weighting: 82

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2.14) Additional information

This was awarded under the Crown Commercial Services RM6259 Vertical Application Solutions Framework.

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Restricted procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2022/S 000-023020](#)

Section V. Award of contract

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

18 December 2025

V.2.2) Information about tenders

Number of tenders received: 1

Number of tenders received from SMEs: 0

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 1

Number of tenders received by electronic means: 1

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

IDOX SOFTWARE LTD

Unit 5, Woking 8, Forsyth Road

Woking

GU215SB

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £190,124

Section VI. Complementary information

VI.3) Additional information

This was awarded under the Crown Commercial Services Vertical Application Solutions RM6259 Framework.

(WA Ref:159765)

VI.4) Procedures for review

VI.4.1) Review body

High Court

Royal Courts of Justice, The Strand

London

WC2A 2LL

Telephone

+44 2079477501

Country

United Kingdom