

This is a published notice on the Find a Tender service: <https://www.find-tender.service.gov.uk/Notice/086154-2025>

Planning

SFRS - Control & Incident Room AV

West Mercia Police and Crime Commissioner

UK2: Preliminary market engagement notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-086154

Procurement identifier (OCID): ocds-h6vhtk-05fd4f ([view related notices](#))

Published 24 December 2025, 1:36pm

Changes to notice

This notice has been edited. The [previous version](#) is still available.

Scope

Description

Shropshire Fire and Rescue Service (SFRS) seek to procure an integrated Audio-Visual (AV) and control room display system for the new Control Room and Incident Room located at Telford Central. The system is required to support 24/7 mission-critical operational environments, deliver enhanced situational awareness, enable multi-source

visualisation, and ensure resilience during major and protracted incidents.

This procurement ensures an open, fair, and transparent process while reflecting the extensive pre-market engagement and site assessments already undertaken.

Contract dates (estimated)

- 1 April 2026 to 31 March 2028
- 2 years

Main procurement category

Services

CPV classifications

- 30191200 - Overhead projectors
- 32342412 - Speakers
- 32343000 - Amplifiers
- 72212512 - Interactive voice response software development services
- 92225000 - Interactive television

Engagement

Engagement deadline

14 January 2026

Engagement process description

As per attached documents.

Participation

Particular suitability

Small and medium-sized enterprises (SME)

Contracting authority

West Mercia Police and Crime Commissioner

- Public Procurement Organisation Number: PJHH-5271-ZMQP

Hindlip Hall, Hindlip

Worcester

WR3 8SP

United Kingdom

Email: procurementsupport@westmercia.police.uk

Region: UKG12 - Worcestershire

Organisation type: Public authority - sub-central government