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Award

173-NYC-RS - Leisure Management System

The North Yorkshire Council

UK6: Contract award notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-086119

Procurement identifier (OCID): ocds-h6vhtk-0523de ([view related notices](#))

Published 24 December 2025, 11:53am

Scope

Description

The Authority wishes to invite Suppliers to tender for a Leisure Management System. The contract is for a period of 3 years 7 months with the optional extension of 2 x 2 years.

Contract 1

Supplier

- GLADSTONE MRM LIMITED

Contract value

- £2,166,666 excluding VAT
- £2,600,000 including VAT

Above the relevant threshold

Award decision date

24 December 2025

Date assessment summaries were sent to tenderers

24 December 2025

Standstill period

- End: 8 January 2026
- 8 working days

Earliest date the contract will be signed

12 January 2026

Contract dates (estimated)

- 12 January 2026 to 24 August 2029
- Possible extension to 24 August 2033
- 7 years, 7 months, 13 days

Description of possible extension:

Option to extend 2 x 24 months

25 August 2029 - 24 August 2031

25 August 2031 - 24 August 2033

Main procurement category

Services

Options

The right to additional purchases while the contract is valid.

There is a risk of emerging cyber threats arising during the

Term of the contract which may require the Authority to request the Supplier make changes to the software system it provides under the contract to enable the system to operate safely and adequately protect personal information stored on the system.

CPV classifications

- 72000000 - IT services: consulting, software development, Internet and support

Contract locations

- UKE22 - North Yorkshire CC
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Information about tenders

- 6 tenders received
- 3 tenders assessed in the final stage:
 - 2 submitted by small and medium-sized enterprises (SME)
 - 0 submitted by voluntary, community and social enterprises (VCSE)
- 1 supplier awarded contracts
- 2 suppliers unsuccessful (details included for contracts over £5 million)

Procedure

Procedure type

Open procedure

Supplier

GLADSTONE MRM LIMITED

- Companies House: 01548633
- Public Procurement Organisation Number: PRHV-9662-QQBZ

Gladstone House Hithercroft Road

Oxfordshire

OX10 9BT

United Kingdom

Email: tenders@gladstonesoftware.co.uk

Website: <http://www.gladstonesoftware.co.uk>

Region: UKJ14 - Oxfordshire

Small or medium-sized enterprise (SME): Yes

Voluntary, community or social enterprise (VCSE): No

Supported employment provider: No

Public service mutual: No

Contract 1

Contracting authority

The North Yorkshire Council

- Public Procurement Organisation Number: PNXY-8263-XCNL

County Hall, Racecourse Lane

Northallerton

DL7 8AD

United Kingdom

Email: procurement@northyorks.gov.uk

Website: <https://www.northyorks.gov.uk/>

Region: UKE22 - North Yorkshire CC

Organisation type: Public authority - sub-central government