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Tender

DVLA Merchant Acquirer

Driver and Vehicle Licensing Agency

UK4: Tender notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-086099

Procurement identifier (OCID): ocds-h6vhtk-0518c4 ([view related notices](#))

Published 24 December 2025, 11:11am

Scope

Reference

CRN/25/14

Description

DVLA requires a Merchant Acquirer (MA) service to support the secure processing, authorisation, settlement and reporting of credit and debit card transactions across DVLA's online, telephony and automated payment channels. The service must support cardholder-present transactions, comply with PCI DSS standards, integrate with DVLA's Payment Gateway, and provide the required management information, reconciliation and chargeback handling.

The contract will support DVLA services including Electronic Vehicle Licensing (EVL), personalised registrations, driver licensing, tachograph services and other payment-reliant transactions. No volumes are guaranteed and projected volumes are indicative only.

The contract will be let for 5 years with an option to extend for up to 2 additional years (5+2). The procurement is being conducted via the Open Procedure under the

Procurement Act 2023.

Total value (estimated)

- £170,000,000 excluding VAT
- £185,000,000 including VAT

Above the relevant threshold

Contract dates (estimated)

- 1 June 2027 to 31 May 2032
- Possible extension to 31 May 2034
- 7 years

Description of possible extension:

One extension period: up to 24 months (2 years)

Maximum total contract length: 7 years (5 + 2)

Main procurement category

Services

CPV classifications

- 66110000 - Banking services
- 66172000 - Financial transaction processing and clearing-house services

Submission

Tender submission deadline

13 February 2026, 5:00pm

Submission address and any special instructions

Tenders must be submitted electronically via the Department for Transport's Jaggaer e?tendering portal:

<https://dft.app.jaggaer.com/>

Tenders may be submitted electronically

Yes

Languages that may be used for submission

English

Award decision date (estimated)

8 May 2026

Recurring procurement

Publication date of next tender notice (estimated): 3 March 2031

Award criteria

Name	Description	Type
Mandatory Requirements	PASS/FAIL criteria presented in a Yes/No format. Full details are set out in Appendix 2 - Specification.	Quality
Quality	Evidence-based questions, where tender responses are scored against a structured evaluation criteria and scoring matrix. Full details are set out in Appendix 2 - Specification.	Quality
Commercial/Pricing	A detailed Pricing Schedule must be completed. The overall contract price is used within the Price-Per-Quality-Point (PQP) calculation to determine the Most Advantageous Tender (MAT). Full details are set out in Appendix 2 - Specification and Appendix 5 - Pricing.	Price

Weighting description

Evaluated using a Price-Per-Quality-Point (PQP) methodology to determine the Most Advantageous Tender (MAT). Full details are set out in Appendix 2 - Specification.

Other information

Conflicts assessment prepared/revised

Yes

Procedure

Procedure type

Open procedure

Contracting authority

Driver and Vehicle Licensing Agency

- Public Procurement Organisation Number: PYVZ-4215-PGYM

Longview Road

Morrison

SA6 7JL

United Kingdom

Email: sourcetopay.helpdesk@dvla.gov.uk

Region: UKL18 - Swansea

Organisation type: Public authority - central government