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Award

Mobile TIS Envoy Refresh Programme

WEST MIDLANDS TRAINS LIMITED

F15: Voluntary ex ante transparency notice

Notice identifier: 2025/S 000-086061

Procurement identifier (OCID): ocds-h6vhtk-05fd19

Published 24 December 2025, 9:49am

Section I: Contracting authority/entity

I.1) Name and addresses

WEST MIDLANDS TRAINS LIMITED

2nd Floor St Andrew's House

London

EC4A3AG

Contact

Sidharth Narayanan

Email

sidharth.narayanan@wmtrains.co.uk

Country

United Kingdom

Region code

UKI31 - Camden and City of London

Companies House

09860466

Internet address(es)

Main address

<https://www.westmidlandsrailway.co.uk/>

I.6) Main activity

Railway services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Mobile TIS Envoy Refresh Programme

Reference number

WMT2118

II.1.2) Main CPV code

- 72232000 - Development of transaction processing and custom software

II.1.3) Type of contract

Services

II.1.4) Short description

Renewal of The current mobile Ticket Issuing System equipment (On-Board & Revenue Protection) . Procure a new Zebra enterprise retail solution and printer via Worldline.

Retail Equipment for retail of Rail Passenger Tickets by Senior Conductors and Revenue Protection teams

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.2) Additional CPV code(s)

- 44316400 - Hardware

II.2.3) Place of performance

NUTS codes

- UKC - North East (England)
- UKD - North West (England)
- UKE - Yorkshire and the Humber
- UKF - East Midlands (England)
- UKG - West Midlands (England)
- UKH - East of England
- UKI - London
- UKJ - South East (England)
- UKK - South West (England)

II.2.4) Description of the procurement

Procurement of the Mobile Ticketing replacement project.

The renewal will be for the following:

*Printers for ticket staff- New kit to replace current, which are at end of life.

*Project management and implementation costs

*New Retail Solutions for kit

II.2.11) Information about options

Options: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Award of a contract without prior publication of a call for competition in the cases listed below

- The procurement falls outside the scope of application of the regulations

Explanation:

West Midland Trains is in the process of transferring from private sector ownership to public sector ownership under the Department for Transport. As part of this transition, responsibility of the existing contract for the Mobile Ticket issuing system must continue without interruption to ensure operational continuity and compliance with statutory and regulatory obligations.

There is insufficient time to design, advertise, run, evaluate and award a compliant procurement procedure prior to the transfer date (February 1st 2026). The authority is not permitted to let new contracts during the transition period but is permitted to make a direct award to ensure continuity.

The authority considers that the proposed direct award is justified under Regulation 15 of the Utilities Contracts Regulations 2016.

the circumstances giving rise to the urgency are:

* the transfer from private to public ownership, which constitutes an exceptional and time critical event.

*the urgency was not caused by West Midland Trains actions or inaction and could not reasonably have been mitigated through advance planning within the available timeframe.

West Midland Trains therefore consider the conditions for a direct award under Regulation 15 of the Utilities Contracts Regulations 2016 are met, and that publication of this transparency notice under Regulation 16 is appropriate to ensure openness and compliance with procurement law

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

Section V. Award of contract/concession

Contract No

WMT2118

Title

Supply and Support of Portable Ticketing System- New

A contract/lot is awarded: Yes

V.2) Award of contract/concession

V.2.1) Date of conclusion of the contract

1 December 2017

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

West Midlands Trains

Birmingham

Country

United Kingdom