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Tender

CVB-FTS-61632 - PROVISION OF HOSTING,SUPPORT,DESIGN AND DEVELOPMENT OF LLAIS WEBSITE

Citizen Voice Body for Health and Social Care (Llais)

UK4: Tender notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-086032

Procurement identifier (OCID): ocids-h6vhtk-05fd06 ([view related notices](#))

Published 23 December 2025, 7:38pm

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Scope

Reference

CVB-FTS-61632

Description

Llais is inviting tenders for the provision of hosting, support, design and development of its new website.

Total value (estimated)

- £150,000 excluding VAT

- £180,000 including VAT

Above the relevant threshold

Contract dates (estimated)

- 3 February 2026 to 2 February 2029
- Possible extension to 2 February 2031
- 5 years

Description of possible extension:

2 x 12 month extension options

Main procurement category

Services

CPV classifications

- 72000000 - IT services: consulting, software development, Internet and support

Contract locations

- UKL - Wales

Participation

Legal and financial capacity conditions of participation

As per tender docs

Technical ability conditions of participation

As per tender docs

Particular suitability

Small and medium-sized enterprises (SME)

Submission

Enquiry deadline

16 January 2026, 12:00pm

Tender submission deadline

19 January 2026, 12:00pm

Submission address and any special instructions

<https://etenderwales.ukp.app.jaggaer.com/web/login.shtml>

Tenders may be submitted electronically

Yes

Languages that may be used for submission

- Welsh
- English

Award decision date (estimated)

30 January 2026

Award criteria

Name	Description	Type	Weighting
Technical	Technical requirements as per specification	Price	90.00%
Commercial	Proposal	Price	10.00%

Other information

Payment terms

30 Days

Applicable trade agreements

- Government Procurement Agreement (GPA)

Conflicts assessment prepared/revised

Yes

Procedure

Procedure type

Open procedure

Justification for not publishing a preliminary market engagement notice

Time restrictions due to late funding received

Documents

Associated tender documents

<https://etenderwales.ukp.app.jaggaer.com/web/login.shtml>

Access to tender pack is via E-Tender Wales - itt_122205

Technical specifications to be met

<https://etenderwales.ukp.app.jaggaer.com/web/login.shtml>

Response pack available via E-Tender Wales

Contracting authority

Citizen Voice Body for Health and Social Care (Llais)

- NHS Organisation Data Service: C9Q8S

Crown Buildings, Cathays Park

Cardiff

CF10 3NQ

United Kingdom

Contact name: Emma Burns

Email: emma.burns@wales.nhs.uk

Website: <http://nwssp.nhs.wales/ourservices/procurement-services/>

Region: UKL22 - Cardiff and Vale of Glamorgan

Organisation type: Public authority - central government

Devolved regulations that apply: Wales

Other organisation

These organisations are carrying out the procurement, or part of it, on behalf of the contracting authorities.

NHS Wales Shared Services Partnership (hosted by Velindre University NHS Trust)

Summary of their role in this procurement: Procurement Lead

- NHS Organisation Data Service: RQF

4-5 Charnwood Court Heol Billingsley Parc Nantgarw

Cardiff

CF15 7QZ

United Kingdom

Email: emma.burns@wales.nhs.uk

Region: UKL15 - Central Valleys

Contact organisation

Contact Citizen Voice Body for Health and Social Care (Llais) for any enquiries.