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Tender

## **CVB-FTS-61632 - PROVISION OF HOSTING,SUPPORT,DESIGN AND DEVELOPMENT OF LLAIS WEBSITE**

Citizen Voice Body for Health and Social Care (Llais)

UK4: Tender notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-086032

Procurement identifier (OCID): ocds-h6vhtk-05fd06

Published 23 December 2025, 7:38pm

### **Scope**

### **Reference**

CVB-FTS-61632

### **Description**

Llais is inviting tenders for the provision of hosting, support, design and development of its new website.

### **Total value (estimated)**

- £150,000 excluding VAT
- £180,000 including VAT

Above the relevant threshold

### **Contract dates (estimated)**

- 3 February 2026 to 2 February 2029
- Possible extension to 2 February 2031
- 5 years

Description of possible extension:

2 x 12 month extension options

### **Main procurement category**

Services

### **CPV classifications**

- 72000000 - IT services: consulting, software development, Internet and support

### **Contract locations**

- UKL - Wales

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## **Participation**

### **Legal and financial capacity conditions of participation**

As per tender docs

### **Technical ability conditions of participation**

As per tender docs

### **Particular suitability**

Small and medium-sized enterprises (SME)

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## **Submission**

### **Enquiry deadline**

16 January 2026, 12:00pm

### **Tender submission deadline**

19 January 2026, 12:00pm

### **Submission address and any special instructions**

<https://etenderwales.ukp.app.jaggaer.com/web/login.shtml>

**Tenders may be submitted electronically**

Yes

## Languages that may be used for submission

- Welsh
- English

## Award decision date (estimated)

30 January 2026

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## Award criteria

Name	Description	Type	Weighting
Technical	Technical requirements as per specification	Price	90.00%
Commercial	Proposal	Price	10.00%

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## Other information

### Payment terms

30 Days

### Applicable trade agreements

- Government Procurement Agreement (GPA)

## **Conflicts assessment prepared/revised**

Yes

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## **Procedure**

### **Procedure type**

Open procedure

### **Justification for not publishing a preliminary market engagement notice**

Time restrictions due to late funding received

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## **Documents**

### **Associated tender documents**

<https://etenderwales.ukp.app.jaggaer.com/web/login.shtml>

Access to tender pack is via E-Tender Wales - itt\_122205

### **Technical specifications to be met**

<https://etenderwales.ukp.app.jaggaer.com/web/login.shtml>

Response pack available via E-Tender Wales

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## Contracting authority

### Citizen Voice Body for Health and Social Care (Llais)

- NHS Organisation Data Service: C9Q8S

Crown Buildings, Cathays Park

Cardiff

CF10 3NQ

United Kingdom

Contact name: Emma Burns

Email: [emma.burns@wales.nhs.uk](mailto:emma.burns@wales.nhs.uk)

Website: <http://nwssp.nhs.wales/ourservices/procurement-services/>

Region: UKL22 - Cardiff and Vale of Glamorgan

Organisation type: Public authority - central government

Devolved regulations that apply: Wales

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## Other organisation

These organisations are carrying out the procurement, or part of it, on behalf of the contracting authorities.

**NHS Wales Shared Services Partnership (hosted by Velindre University NHS Trust)**

Summary of their role in this procurement: Procurement Lead

- NHS Organisation Data Service: RQF

4-5 Charnwood Court Heol Billingsley Parc Nantgarw

Cardiff

CF15 7QZ

United Kingdom

Email: [emma.burns@wales.nhs.uk](mailto:emma.burns@wales.nhs.uk)

Region: UKL15 - Central Valleys

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**Contact organisation**

Contact Citizen Voice Body for Health and Social Care (Llais) for any enquiries.