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Contract

## **Iken Cloud Case Management System for Legal Services**

Dacorum Borough Council

UK7: Contract details notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-086004

Procurement identifier (OCID): ocds-h6vhtk-05fcf3

Published 23 December 2025, 5:09pm

### **Scope**

### **Description**

Iken Desktop version was retired 01/10/25. The cloud based system will allow the legal team to continue to carry out legal work for the Council without disruption. There is a one off initial fee included in the fee of £18,400 for onboarding and training.

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### **Contract 1**

### **Supplier**

- IKEN BUSINESS LTD

### **Contract value**

- £51,125 excluding VAT
- £61,350 including VAT

Below the relevant threshold

### **Date signed**

30 November 2025

### **Contract dates**

- 1 December 2025 to 30 November 2028
- 3 years

### **Main procurement category**

Goods

### **CPV classifications**

- 48000000 - Software package and information systems

### **Contract locations**

- UKH2 - Bedfordshire and Hertfordshire
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## Procedure

### Procedure type

Below threshold - without competition

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## Supplier

### **IKEN BUSINESS LTD**

- Companies House: 02776536
- Public Procurement Organisation Number: PQGT-2696-WVWH

First Floor, PS21

Bristol

BS1 4PH

United Kingdom

Email: [info@iken.co.uk](mailto:info@iken.co.uk)

Website: <http://www.iken.co.uk>

Region: UKK11 - Bristol, City of

Small or medium-sized enterprise (SME): Yes

Voluntary, community or social enterprise (VCSE): No

Contract 1

## **Contracting authority**

### **Dacorum Borough Council**

- Public Procurement Organisation Number: PGGG-5373-XYZX

The Forum, Marlowes

Hemel Hempstead

HP1 1DN

United Kingdom

Email: [procurement@dacorum.gov.uk](mailto:procurement@dacorum.gov.uk)

Region: UKH23 - Hertfordshire

Organisation type: Public authority - sub-central government