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Contract

Carers Support Service – Older People Specialist Provider

Milton Keynes City Council

UK7: Contract details notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-085947

Procurement identifier (OCID): ocds-h6vhtk-04f874 ([view related notices](#))

Published 23 December 2025, 3:56pm

Scope

Reference

2024-246

Description

Milton Keynes City Council are currently out to tender for the provision of Carers Support Service - Older People Specialist Provider

The Carers Support Service will be delivered as a tiered model of support. The tiered approach encompasses levels of support and specialism. It has a lead provider, who provides overarching Information, Advice, and Guidance (IAG) and acts as a single point of access. It then has a number, depending on requirements, of specialist organisations who work in collaboration to meet the needs, i.e. unpaid carers of any age. The specialist organisations will cover the areas of:

- Young Carers and Young Adult Carers
- Mental Health

- Learning Disability and Neurodivergence
- Older People

The Older People Specialist Provider organisation forms part of the tiered approach.

Contract 1. Carers Support Service – Older People Specialist Provider

Supplier

- [Age UK Milton Keynes](#)

Contract value

- £224,934 excluding VAT
- £224,934 including VAT

Below the relevant threshold

Date signed

28 July 2025

Contract dates

- 28 July 2025 to 27 July 2028

- Possible extension to 27 July 2030
- 5 years

Description of possible extension:

Optional Extension of up to 2 years

Main procurement category

Services

CPV classifications

- 85000000 - Health and social work services
- 85300000 - Social work and related services
- 85310000 - Social work services
- 85312000 - Social work services without accommodation

Contract locations

- UKJ12 - Milton Keynes

Procedure

Procedure type

Below threshold - open competition

Special regime

Light touch

Supplier

Age UK Milton Keynes

- Public Procurement Organisation Number: PRHJ-3783-LJVH

The Peartree Centre

Milton Keynes

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Region: UKJ12 - Milton Keynes

Small or medium-sized enterprise (SME): No

Voluntary, community or social enterprise (VCSE): Yes

Contract 1. Carers Support Service - Older People Specialist Provider

Contracting authority

Milton Keynes City Council

- Public Procurement Organisation Number: PLDZ-6131-PWZH

Civic Offices, 1 Saxon Gate East

Milton Keynes

MK9 3EJ

United Kingdom

Contact name: Procurement Team

Telephone: 01908691691

Email: corporateprocurement@milton-keynes.gov.uk

Website: <https://www.milton-keynes.gov.uk/>

Region: UKJ12 - Milton Keynes

Organisation type: Public authority - sub-central government