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Contract

## **Carers Support Service – Older People Specialist Provider**

Milton Keynes City Council

UK7: Contract details notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-085947

Procurement identifier (OCID): ocds-h6vhtk-04f874 ([view related notices](#))

Published 23 December 2025, 3:56pm

### **Scope**

### **Reference**

2024-246

### **Description**

Milton Keynes City Council are currently out to tender for the provision of Carers Support Service – Older People Specialist Provider

The Carers Support Service will be delivered as a tiered model of support. The tiered approach encompasses levels of support and specialism. It has a lead provider, who provides overarching Information, Advice, and Guidance (IAG) and acts as a single point of access. It then has a number, depending on requirements, of specialist organisations who work in collaboration to meet the needs, i.e. unpaid carers of any age. The specialist organisations will cover the areas of:

- Young Carers and Young Adult Carers
- Mental Health

- Learning Disability and Neurodivergence
- Older People

The Older People Specialist Provider organisation forms part of the tiered approach.

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## **Contract 1. Carers Support Service – Older People Specialist Provider**

### **Supplier**

- [Age UK Milton Keynes](#)

### **Contract value**

- £224,934 excluding VAT
- £224,934 including VAT

Below the relevant threshold

### **Date signed**

28 July 2025

### **Contract dates**

- 28 July 2025 to 27 July 2028

- Possible extension to 27 July 2030
- 5 years

Description of possible extension:

Optional Extension of up to 2 years

## **Main procurement category**

Services

## **CPV classifications**

- 85000000 - Health and social work services
- 85300000 - Social work and related services
- 85310000 - Social work services
- 85312000 - Social work services without accommodation

## **Contract locations**

- UKJ12 - Milton Keynes

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## **Procedure**

### **Procedure type**

Below threshold - open competition

## Special regime

Light touch

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## Supplier

### Age UK Milton Keynes

- Public Procurement Organisation Number: PRHJ-3783-LJVH

The Peartree Centre

Milton Keynes

MK6 3EB

United Kingdom

Telephone: 01908557873

Email: [laura.price@ageukmiltonkeynes.org.uk](mailto:laura.price@ageukmiltonkeynes.org.uk)

Region: UKJ12 - Milton Keynes

Small or medium-sized enterprise (SME): No

Voluntary, community or social enterprise (VCSE): Yes

Contract 1. Carers Support Service - Older People Specialist Provider

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## Contracting authority

### Milton Keynes City Council

- Public Procurement Organisation Number: PLDZ-6131-PWZH

Civic Offices, 1 Saxon Gate East

Milton Keynes

MK9 3EJ

United Kingdom

Contact name: Procurement Team

Telephone: 01908691691

Email: [corporateprocurement@milton-keynes.gov.uk](mailto:corporateprocurement@milton-keynes.gov.uk)

Website: <https://www.milton-keynes.gov.uk/>

Region: UKJ12 - Milton Keynes

Organisation type: Public authority - sub-central government