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Contract

## **Translation and Interpretation Services for Spoken and Non-Spoken Languages**

NHS NORTH EAST AND NORTH CUMBRIA INTEGRATED CARE BOARD

F20: Modification notice

Notice identifier: 2025/S 000-085880

Procurement identifier (OCID): ocds-h6vhtk-05fcaa

Published 23 December 2025, 2:31pm

### **Section I: Contracting authority/entity**

#### **I.1) Name and addresses**

NHS NORTH EAST AND NORTH CUMBRIA INTEGRATED CARE BOARD

PEMBERTON HOUSE COLIMA AVENUE SUNDERLAND ENTERPRISE PARK

Sunderland

SR53XB

#### **Email**

[nencicb.procurement@nhs.net](mailto:nencicb.procurement@nhs.net)

#### **Country**

United Kingdom

#### **Region code**

UKC23 - Sunderland

**NHS Organisation Data Service**

QHM

**Internet address(es)**

Main address

<https://northeastnorthcumbria.nhs.uk>

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**Section II: Object**

**II.1) Scope of the procurement**

**II.1.1) Title**

Translation and Interpretation Services for Spoken and Non-Spoken Languages

Reference number

NENC043

**II.1.2) Main CPV code**

- 79500000 - Office-support services

**II.1.3) Type of contract**

Services

**II.2) Description**

**II.2.2) Additional CPV code(s)**

- 79530000 - Translation services
- 79540000 - Interpretation services

**II.2.3) Place of performance**

NUTS codes

- UKC - North East (England)

**II.2.4) Description of the procurement at the time of conclusion of the contract:**

The original procurement was conducted under the Public Contracts Regulations 2015 (PCR) through a compliant framework agreement for the provision of translation and

interpretation services, including spoken and non-spoken languages.

The contract was awarded following a call-off under the framework and provided translation and interpretation services to support service delivery across the authority. The contract included provisions for extension in accordance with the framework terms.

The contract has been extended for a further period of 12 months under Regulation 72 of the Procurement Contract Regulations 2015 (PCR), in line with the original scope and permitted duration of the framework agreement.

Contract Start Date: 01 April 2021

Original Contract End Date: 31 March 2026

New Contract End Date: 31 March 2027

#### **II.2.7) Duration of the contract, framework agreement, dynamic purchasing system or concession**

Duration in months

12

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## **Section IV. Procedure**

### **IV.2) Administrative information**

#### **IV.2.1) Contract award notice concerning this contract**

Notice number: [2099/S 001-999999](#)

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## **Section V. Award of contract/concession**

### **Contract No**

ICBCD/TVTranslation23-25

### **V.2) Award of contract/concession**

#### **V.2.1) Date of conclusion of the contract/concession award decision:**

9 December 2025

**V.2.2) Information about tenders**

The contract/concession has been awarded to a group of economic operators: No

**V.2.3) Name and address of the contractor/concessionaire**

Language Empire Ltd

Empire House, College Road, Rochdale

Lancashire

OL12 6AE

Country

United Kingdom

NUTS code

- UKC - North East (England)

Companies House

TBC

The contractor/concessionaire is an SME

No

**V.2.4) Information on value of the contract/lot/concession (at the time of conclusion of the contract;excluding VAT)**

Total value of the procurement: £12,079,560

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## **Section VI. Complementary information**

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

NHS North East and North Cumbria Integrated Care Board

Sunderland

Country

United Kingdom

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## **Section VII: Modifications to the contract/concession**

### **VII.1) Description of the procurement after the modifications**

#### **VII.1.1) Main CPV code**

- 79500000 - Office-support services

#### **VII.1.2) Additional CPV code(s)**

- 79530000 - Translation services
- 79540000 - Interpretation services

#### **VII.1.3) Place of performance**

NUTS code

- UKC - North East (England)

#### **VII.1.4) Description of the procurement:**

The original procurement was conducted under the Public Contracts Regulations 2015 (PCR) through a compliant framework agreement for the provision of translation and interpretation services, including spoken and non-spoken languages.

The contract was awarded following a call-off under the framework and provided translation and interpretation services to support service delivery across the authority. The contract included provisions for extension in accordance with the framework terms.

The contract has been extended for a further period of 12 months under Regulation 72 of the Procurement Contract Regulations 2015 (PCR), in line with the original scope and

permitted duration of the framework agreement.

Contract Start Date: 01 April 2021

Original Contract End Date: 31 March 2026

New Contract End Date: 31 March 2027

**VII.1.5) Duration of the contract, framework agreement, dynamic purchasing system or concession**

Duration in months

12

**VII.1.6) Information on value of the contract/lot/concession (excluding VAT)**

Total value of the contract/lot/concession:

£14,495,472

**VII.1.7) Name and address of the contractor/concessionaire**

Language Empire Ltd

Empire House, College Road, Rochdale

Lancashire

OL12 6AE

Country

United Kingdom

NUTS code

- UKC - North East (England)

Companies House

TBC

The contractor/concessionaire is an SME

No

## **VII.2) Information about modifications**

### **VII.2.1) Description of the modifications**

Nature and extent of the modifications (with indication of possible earlier changes to the contract):

The contract has been extended for a further period of 12 months under Regulation 72 of the Procurement Contract Regulations 2015 (PCR), in line with the original scope and permitted duration of the framework agreement.

Contract Start Date: 01 April 2021

Original Contract End Date: 31 March 2026

New Contract End Date: 31 March 2027

### **VII.2.2) Reasons for modification**

Need for additional works, services or supplies by the original contractor/concessionaire.

Description of the economic or technical reasons and the inconvenience or duplication of cost preventing a change of contractor:

would cause significant inconvenience or substantial duplication of costs for the contracting authority.

### **VII.2.3) Increase in price**

Updated total contract value before the modifications (taking into account possible earlier contract modifications, price adaptations and average inflation)

Value excluding VAT: £2,415,912

Total contract value after the modifications

Value excluding VAT: £14,495,472