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Award

## **Multi-crime Victim Referral and Support Service, South Yorkshire**

South Yorkshire Mayoral Combined Authority

UK6: Contract award notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-085870

Procurement identifier (OCID): ocds-h6vhtk-058900 ([view related notices](#))

Published 23 December 2025, 2:23pm

### **Scope**

### **Reference**

DN797498

### **Description**

This opportunity is for a provider of a South Yorkshire wide Multi -crime Victim Referral and Support Service.

Following the Mayoral election in May 2024, the Mayor took on the functions of the Police and Crime Commissioner. These functions include listening to the needs of communities, securing victim support services, setting the objectives for the police force,

and holding the Chief Constable to account.

SYMCA is looking to commission a Multi Crime Support Service embracing the concept of:

- One point of local contact for all individuals

affected by crime, excluding Domestic Abuse/

Sexual Violence and Homicide.

The service will be required to offer an integrated, specialist, informative, care and support pathway to tailored interventions and a range of assessment and support services for adults and young people.

- Supporting victims to access wider services such as healthcare, social care, and guidance through the criminal justice processes to help those referred to cope and recover from the impact of crime and holistically improve individual health and well-being, as well as criminal justice outcomes.

Please be advised that this contract was referred to as South Yorkshire Multi Crime Support Service, our reference DN786988 in the previous linked notice.

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## **Contract 1**

### **Supplier**

- VICTIM SUPPORT

## **Contract value**

- £6,989,592 excluding VAT
- £8,387,510.40 including VAT

Above the relevant threshold

## **Award decision date**

23 December 2025

## **Date assessment summaries were sent to tenderers**

23 December 2025

## **Standstill period**

- End: 8 January 2026
- 9 working days

## **Earliest date the contract will be signed**

1 February 2026

## **Contract dates (estimated)**

- 1 April 2026 to 31 March 2030
- Possible extension to 31 March 2035
- 9 years

Description of possible extension:

The Authority reserves the right to extend the contract for a further 5 x 12-month periods subject to satisfactory performance and Authority budgetary considerations.

## **Main procurement category**

Services

## **CPV classifications**

- 75200000 - Provision of services to the community

## **Contract locations**

- UKE3 - South Yorkshire

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## **Information about tenders**

- 2 tenders received
  - 2 tenders assessed in the final stage:
    - 1 submitted by small and medium-sized enterprises (SME)
    - 2 submitted by voluntary, community and social enterprises (VCSE)
  - 1 supplier awarded contracts
  - 1 supplier unsuccessful (details included for contracts over £5 million)
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## **Unsuccessful suppliers**

- [REMEDI-RESTORATIVE SERVICES](#)

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## Procedure

### Procedure type

Open procedure

### Special regime

Light touch

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## Suppliers

### REMEDI-RESTORATIVE SERVICES

- Companies House: 04331410
- Public Procurement Organisation Number: PRCC-3814-QTMP

The Circle, 33 Rockingham Lane

Sheffield

S1 4FW

United Kingdom

Website: <http://www.remediuk.org>

Region: UKE32 - Sheffield

Small or medium-sized enterprise (SME): Yes

Voluntary, community or social enterprise (VCSE): Yes

## **VICTIM SUPPORT**

- Companies House: 02158780
- Public Procurement Organisation Number: PCMN-9486-WXRJ

Building 3 Wern Fawr Lane

Cardiff

CF3 5EA

United Kingdom

Email: [businessdevelopment@victimsupport.org.uk](mailto:businessdevelopment@victimsupport.org.uk)

Website: <http://www.victimsupport.org.uk>

Region: UKL22 - Cardiff and Vale of Glamorgan

Small or medium-sized enterprise (SME): No

Voluntary, community or social enterprise (VCSE): Yes

Supported employment provider: No

Public service mutual: No

Contract 1

## **Contracting authority**

### **South Yorkshire Mayoral Combined Authority**

- Public Procurement Organisation Number: PDBT-6675-QXPN

11 Broad Street West

Sheffield

S1 2BQ

United Kingdom

Email: [karen.nuttall@southyorkshire-ca.gov.uk](mailto:karen.nuttall@southyorkshire-ca.gov.uk)

Region: UKE32 - Sheffield

Organisation type: Public authority - sub-central government