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Planning

Early Market Engagement-Meter and Billing Services

The Swaythling Housing Society Ltd (Trading as Abri)

UK2: Preliminary market engagement notice - Procurement Act 2023 - [view information about notice types](#)

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Scope

Reference

P/ABRI 1089/2025

Description

This is a Preliminary Market Engagement Exercise - this not a tendering opportunity or a call for competition.

Abri, manage approximately 100 heat networks across 3,000 homes. We are seeking a long-term, strategic partner to support the delivery of metering and billing services across our portfolio.

Our objectives are to ensure compliance with the Heat Network (Metering & Billing) Regulations ahead of January 2026, transition to accurate consumption-based billing, secure a scalable and future-proof partner aligned with Net Zero goals, and enhance

performance, customer experience, accuracy, and transparency.

We are at an early stage and undertaking soft market engagement to understand whether the market can provide the services and solutions we are seeking.

Contract dates (estimated)

- 1 July 2026 to 30 June 2031
- Possible extension to 30 June 2036
- 10 years

Main procurement category

Services

CPV classifications

- 38551000 - Energy meters
- 50411200 - Repair and maintenance services of gas meters
- 50411300 - Repair and maintenance services of electricity meters
- 65500000 - Meter reading service

Engagement

Engagement deadline

15 January 2026

Engagement process description

Please see documentation and questionnaire on our portal.

Participation

Particular suitability

- Small and medium-sized enterprises (SME)
- Voluntary, community and social enterprises (VCSE)

Submission

Publication date of tender notice (estimated)

1 February 2026

Contracting authority

The Swaythling Housing Society Ltd (Trading as Abri)

- Mutuals Public Register: 10237R

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Eastleigh

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Email: procurement.team@abri.co.uk

Region: UKJ35 - South Hampshire

Organisation type: Public authority - sub-central government