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Award

London Red Route Enforcement Services

Transport for London

UK6: Contract award notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-085727

Procurement identifier (OCID): ocds-h6vhtk-04e972 ([view related notices](#))

Published 23 December 2025, 11:04am

Scope

Reference

TfL_scp_002539

Description

This Contract Award Notice is issued in accordance with the Procurement Act 2023 to notify the market of the intention to award a contract and to formally commence the standstill period for the provision of on-street parking and loading enforcement services on the Transport for London Road Network (TLRN).

Parking and loading enforcement is required on the TLRN to reduce congestion, improve bus reliability, and improve the safety of the network.

Key requirements:

- Deploy, manage and supervise on street officers to priority locations and network "hot spots" to deter and address non-compliance with road traffic and parking regulations and associated legislation;

- Undertake on-street civil traffic enforcement in accordance with TfL standards and relevant legislation, including the issue of Penalty Charge Notices (PCNs);
- Engage constructively with motorists, businesses and the public to promote compliance and support road safety goals;
- Identify and report defects in signs, lines and other traffic management infrastructure on the TLRN;
- Provide and maintain, from contract commencement ("day one"), the full technology stack required for enforcement - including a Parking Enforcement Application (PE App), back-office systems and handheld devices - integrated with TfL's systems via open APIs;
- Contribute to TfL's statutory traffic management duty and the aims of the Mayor's Transport Strategy by reducing congestion, improving bus reliability and enhancing network safety.

2. Scope

S1 On street patrols & civil traffic enforcement: Coverage across the entire TLRN at times and frequencies directed by TfL, issuance of PCNs in line with legislative and TfL policy requirements.

S2 Fault reporting: Real time logging of any missing, damaged or illegible red route road markings, signs or posts into TfL's asset management portal.

S3 Enforcement technology: Supplier hosted enforcement application certified to UK G Cloud cyber security baseline, plus ruggedised handhelds with live data connectivity and ANPR/photo capture.

S4 Data & performance reporting: Annual, periodic, weekly and daily reporting packs, daily data exports, and dashboards.

3. The Seven Key Commercial Principles for the procurement will be:

- Cost Certainty and Affordability
- Fair Risk Allocation
- No incentivisation of PCNs
- Performance-driven Delivery
- Innovation and Smarter Deployment

- Ethical and Inclusive Delivery
 - Scalability and Flexibility
-

Contract 1. London Red Route Enforcement Services

Supplier

- MARSTON (HOLDINGS) LIMITED

Contract value

- £45,575,940 excluding VAT
- £54,691,128 including VAT

Above the relevant threshold

Award decision date

23 December 2025

Date assessment summaries were sent to tenderers

23 December 2025

Standstill period

- End: 7 January 2026
- 8 working days

Earliest date the contract will be signed

8 January 2026

Contract dates (estimated)

- 30 January 2026 to 31 March 2031
- Possible extension to 31 March 2036
- 10 years, 2 months, 2 days

Description of possible extension:

The duration of the contract will be five (5) years from the Service Commencement Date with the option, at the Authority's Sole Discretion, to extend for further periods up to a maximum of five (5) years.

Main procurement category

Services

Options

The right to additional purchases while the contract is valid.

Yes, including but not limited to:

Scope:

- 1) TfL has a contract with another contractor for the provision of the Digital Traffic Enforcement System (DTES) which identifies duplicate PCNs, and which is due to expire during the Term. It is possible that the Authority may substitute a new solution for DTES during the Term, resulting in a need for you to re-design and smoothly implement your existing interface between your parking enforcement application and this DTES replacement;
- 2) Integrate your PE App with TfL's Asset Management System (currently Maximo) in accordance with the specified requirements;
- 3) Re-enable and be responsible for securing receipt of either a daily batch file update or an API from TfL's Enforcement Zone Mapping System (currently METROS), which shall send a Daily Enforceability Status File or data to the Supplier's PE App;
- 4) Vehicle Removal Services. An on-call response requirement for the physical removal of vehicles from the London red route;
- 5) Time: Extension for up to 5 years from Service Commencement Date; and
- 6) Volume: The Authority reserves the right to adjust the minimum or preferred number of Deployed Hours and thresholds with no changes to the Charges.

CPV classifications

- 98351110 - Parking enforcement services

Contract locations

- UKI - London

Information about tenders

- 4 tenders received
- 2 tenders assessed in the final stage:

- 0 submitted by small and medium-sized enterprises (SME)
 - 0 submitted by voluntary, community and social enterprises (VCSE)
 - 1 supplier awarded contracts
 - 1 supplier unsuccessful (details included for contracts over £5 million)
-

Unsuccessful suppliers

- [APCOA PARKING \(UK\) LIMITED](#)
-

Submission

Submission type

Requests to participate

Procedure

Procedure type

Competitive flexible procedure

Suppliers

APCOA PARKING (UK) LIMITED

- Companies House: 02572947
- Public Procurement Organisation Number: PYBJ-3356-XHPL

2nd Floor, Belmont House

Uxbridge

UB8 1HE

United Kingdom

Website: <http://www.apcoa.co.uk>

Region: UKI74 - Harrow and Hillingdon

Small or medium-sized enterprise (SME): No

Voluntary, community or social enterprise (VCSE): No

MARSTON (HOLDINGS) LIMITED

- Companies House: 04305487
- Public Procurement Organisation Number: PHZR-5319-ZR XR

Rutland House 8th Floor

Birmingham

B3 2JR

United Kingdom

Email: tenders@marstonholdings.co.uk

Website: <http://www.marstonholdings.co.uk>

Region: UKG31 - Birmingham

Small or medium-sized enterprise (SME): No

Voluntary, community or social enterprise (VCSE): No

Supported employment provider: No

Public service mutual: No

Contract 1. London Red Route Enforcement Services

Contracting authority

Transport for London

- Public Procurement Organisation Number: PHMT-6197-NWNZ

5 Endeavour Square

London

E20 1JN

United Kingdom

Contact name: Philip Lewis

Email: BSFAribaAdministration@tfl.gov.uk

Region: UKI41 - Hackney and Newham

Organisation type: Public authority - central government