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Contract

Enterprise Data Warehouse Service (EDWS)

Transport for Greater Manchester

F03: Contract award notice

Notice identifier: 2025/S 000-085707

Procurement identifier (OCID): ocds-h6vhtk-05fc45

Published 23 December 2025, 10:43am

Section I: Contracting authority

I.1) Name and addresses

Transport for Greater Manchester

2 Piccadilly Place

Manchester

M13BG

Contact

Procurement

Email

procurement@tfgm.com

Country

United Kingdom

Region code

UKD33 - Manchester

Justification for not providing organisation identifier

Not on any register

Internet address(es)

Main address

www.tfgm.com

I.4) Type of the contracting authority

Other type

Transport Authority

I.5) Main activity

Other activity

Transport

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Enterprise Data Warehouse Service (EDWS)

Reference number

20250513

II.1.2) Main CPV code

- 72200000 - Software programming and consultancy services
 - JA02 - For computer software
 - JA17 - For data

II.1.3) Type of contract

Services

II.1.4) Short description

Provision of an Enterprise Data Warehouse (EDWS) Service that will enable the operation and maintenance of a secure, compliant data warehouse service that is supported by Commercial Off-The Shelf (COTS) applications including Snowflake, Matillion, Lamda and Tableau software components. The Service will extract, load and transform data out of designated partner sources for placement in a centralised EDWS repository.

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £2,047,082

II.2) Description

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

Main site or place of performance

Greater Manchester

II.2.4) Description of the procurement

Transport for Greater Manchester (TfGM) currently sources an Enterprise Data Warehouse (EDWS) Service to enable the operation and maintenance of a secure, compliant, data warehouse service that is supported by Commercial Off-The Shelf (COTS) applications including Snowflake, Matillion, Lamda and Tableau software components, (integrated through a supplier developed 'bootstrap' software component). The Service extracts, loads and transforms data out of designated partner sources for placement in a centralised EDWS repository.

EDWS data is critical to the operation and management of TfGM Ticketing (and other) Schemes.

Following a procurement exercise to call-off services against Framework RM1557.14 (G-Cloud 14), TfGM has sourced a service that will enable continued operation and

maintenance of an Enterprise Data Warehouse (EDWS) Service that is supported by Commercial Off-The Shelf (COTS) applications including Snowflake, Matillion, Lamda and Tableau software components.

Over the contract term of this agreement, TfGM expects to undertake a full strategic review of its Enterprise Data Warehouse capability, potentially considering solutions that will support data warehouse requirements that will meet the needs of a wider group of functions across TfGM (In addition to the current requirements and scope). The previous contract for the EDWS (with Synvert TCM Ltd) expired in June 2025. The new agreement with Manuka AI Ltd (The successor to Synvert TCM Ltd) will comprise a two year term, with two options to further extend the agreement by 12 months in each case.

The sourcing exercise on G-Cloud 14 has been progressed as a competitive sourcing exercise against potential suppliers (that are members of Framework RM1557.14 (G-Cloud 14), in accordance with the framework sourcing guidelines.

II.2.5) Award criteria

Quality criterion - Name: A structured search was applied to determine Framework RM1557.14 (G-Cloud 14) Members that are able to support Snowflake, Lamda, Matillion and Tableau Products / Weighting: 100

Price - Weighting: 100

II.2.11) Information about options

Options: Yes

Description of options

The agreement includes two options to extend the agreement in each case for a further 12 months. The total estimated value stated in II.I.7 includes the estimated value of the extension Option periods.

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Award of a contract without prior publication of a call for competition in the cases listed below

- The procurement falls outside the scope of application of the regulations

Explanation:

The procurement comprises the award of a contract following the completion of a sourcing exercise against Framework 1557.14 (G-Cloud 14) in accordance with the G-Cloud 14 sourcing procedure.

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

Section V. Award of contract

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

1 July 2025

V.2.2) Information about tenders

Number of tenders received: 1

Number of tenders received from SMEs: 1

Number of tenders received by electronic means: 1

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Manuka AI Ltd

X+WHY, 100 Embankment

Salford

M3 7FB

Email

gareth.martin@manuka-ai.co.uk

Country

United Kingdom

NUTS code

- UKD - North West (England)

Companies House

10403421

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £2,047,082

Total value of the contract/lot: £2,047,082

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

High Court of England and Wales

London

Country

United Kingdom