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Contract

Provision of AgentForce

The Police and Crime Commissioner for Humberside

F03: Contract award notice

Notice identifier: 2025/S 000-085655

Procurement identifier (OCID): ocds-h6vhtk-05dc5e

Published 23 December 2025, 9:31 am

Section I: Contracting authority

I.1) Name and addresses

The Police and Crime Commissioner for Humberside

The Lawns, Harland Way

Cottingham

HU165SN

Contact

Ben Thrustle

Email

ben.thrustle@humberside.police.uk

Country

United Kingdom

Region code

UKE12 - East Riding of Yorkshire

Justification for not providing organisation identifier

Not on any register

Internet address(es)

Main address

<https://www.humberside-pcc.gov.uk/>

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Public order and safety

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Provision of AgentForce

Reference number

3178 - 2025

II.1.2) Main CPV code

- 72200000 - Software programming and consultancy services

II.1.3) Type of contract

Services

II.1.4) Short description

Agentforce is Salesforce's agentic AI platform designed to let the organisation to build and deploy autonomous AI agents that can observe data, reason about what to do, and take

action across Salesforce apps

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Lowest offer: £98,327 / Highest offer: £98,328 taken into consideration

II.2) Description

II.2.2) Additional CPV code(s)

- 48000000 - Software package and information systems

II.2.3) Place of performance

NUTS codes

- UKE - Yorkshire and the Humber

II.2.4) Description of the procurement

Call-off contract awarded under the auspices of the West Yorkshire Combined Authority Framework for the Supply of IT, Hardware, Networking & Security Equipment and Commercial Off-The-Shelf Software (Ref:2821-2022).

II.2.5) Award criteria

Cost criterion - Name: Quote / Weighting: 100%

II.2.11) Information about options

Options: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Award of a contract without prior publication of a call for competition in the cases listed below

- The procurement falls outside the scope of application of the regulations

Explanation:

This requirement was facilitated as a mini-competition from the Framework for the Supply of IT, Hardware, Networking & Security Equipment and Commercial Off-The-Shelf Software (Ref:2821-2022) hosted by West Yorkshire Combined Authority.

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2025/S 000-071871](#)

Section V. Award of contract

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

30 July 2025

V.2.2) Information about tenders

Number of tenders received: 3

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Insight Direct UK Limited

1st Floor St Paul's Place, 121 Norfolk Street

Sheffield

S1 2JF

Country

United Kingdom

NUTS code

- UKE - Yorkshire and the Humber

Companies House

02579852

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Lowest offer: £98,327 / Highest offer: £98,328 taken into consideration

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

Procurement Review Unit

London

Country

United Kingdom

