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Contract

## **Contract for the Provision of Mental Health Support Services and Carers Support**

Hertfordshire County Council

F03: Contract award notice

Notice identifier: 2025/S 000-085590

Procurement identifier (OCID): ocds-h6vhtk-05fc01

Published 22 December 2025, 5:45pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

Hertfordshire County Council

County Hall

Hertford

SG138DQ

#### **Email**

[strategic.procurement@hertfordshire.gov.uk](mailto:strategic.procurement@hertfordshire.gov.uk)

#### **Country**

United Kingdom

#### **Region code**

UKH23 - Hertfordshire

#### **Justification for not providing organisation identifier**

Not on any register

**Internet address(es)**

Main address

[www.hertfordshire.gov.uk](http://www.hertfordshire.gov.uk)

Buyer's address

<https://in-tendhost.co.uk/supplyhertfordshire.aspx/Home>

**I.4) Type of the contracting authority**

Regional or local authority

**I.5) Main activity**

General public services

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**Section II: Object**

**II.1) Scope of the procurement**

**II.1.1) Title**

Contract for the Provision of Mental Health Support Services and Carers Support

**II.1.2) Main CPV code**

- 85323000 - Community health services

**II.1.3) Type of contract**

Services

**II.1.4) Short description**

For the provision of mental health support services and carers support for adults living with mental health conditions to improve wellbeing and reduce social isolation. Services are delivered from a Hub in Watford and also outreach into surrounding areas of South West Hertfordshire.

**II.1.6) Information about lots**

This contract is divided into lots: No

### **II.1.7) Total value of the procurement (excluding VAT)**

Value excluding VAT: £1,906,195

## **II.2) Description**

### **II.2.3) Place of performance**

NUTS codes

- UKH23 - Hertfordshire

### **II.2.4) Description of the procurement**

The Council is intending to award this contract to our existing provider following Direct Award Process C under the Provider Selection Regime (PSR.)

The contract will commence on 9th January 2026 until 8th January 2029 with the option to extend for 2 years up until 8th January 2031. (Maximum 5 years total.)

The approximate life time value of this contract is stated in II.1.7 above and includes the value of any possible extensions.

### **II.2.5) Award criteria**

Quality criterion - Name: The existing provider is satisfying the original contract and will likely satisfy the proposed contract to a sufficient standard / Weighting: 100

Price - Weighting: 0

### **II.2.11) Information about options**

Options: Yes

Description of options

There is the option to extend the contract for two (2) years subject to available funding and satisfactory performance at the discretion of the Council.

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Award of a contract without prior publication of a call for competition in the cases listed below

- The procurement falls outside the scope of application of the regulations

Explanation:

This is a Provider Selection Regime (PSR) intention to award notice. The awarding of this contract is subject to the Health Care Services (Provider Selection Regime) Regulations 2023. For the avoidance of doubt, the provisions of the Public Contracts Regulations 2015 do not apply to this award.

The publication of this notice marks the start of the standstill period.

Representations by providers must be made to the relevant authority by 7th January 2026.

This contract has not yet formally been awarded; this notice serves as an intention to award under the PSR.

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: No

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## **Section V. Award of contract**

### **Contract No**

HCC2517418

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

2 December 2025

**V.2.2) Information about tenders**

Number of tenders received: 1

The contract has been awarded to a group of economic operators: No

**V.2.3) Name and address of the contractor**

Guideposts Trust Ltd

Unit E, Two Rivers Industrial Estate, Station Lane, Witney

Oxfordshire

OX28 4BH

Country

United Kingdom

NUTS code

- UKJ14 - Oxfordshire

Charity Commission (England and Wales)

272619

The contractor is an SME

No

**V.2.4) Information on value of contract/lot (excluding VAT)**

Initial estimated total value of the contract/lot: £1,906,195

Total value of the contract/lot: £1,906,195

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## **Section VI. Complementary information**

### **VI.3) Additional information**

This is a Provider Selection Regime (PSR) intention to award notice. The awarding of this contract is subject to the Health Care Services (Provider Selection Regime) Regulations 2023. For the avoidance of doubt, the provisions of the Public Contracts Regulations 2015 do not apply to this award.

The publication of this notice marks the start of the standstill period.

Representations must be made to decision makers by 7th January 2026.

The contract has not yet formally been awarded; this notice services as an intention to award under the PSR.

Written representations should be sent to:

[strategic.procurement@hertfordshire.gov.uk](mailto:strategic.procurement@hertfordshire.gov.uk)

Details of individuals making the award decision:

Director of Adult Care Services

The existing provider is satisfying the existing contract and will likely satisfy the proposed new contract. The provider has been assessed against the relevant 5 key criteria and has passed the requirements.

There were no conflicts of interest identified.

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

Independent Choice and Procurement Panel

Wellington House

London

SE1 8UG

Country

United Kingdom

**VI.4.3) Review procedure**

Precise information on deadline(s) for review procedures

The Council will enter into an 8 working day standstill period following publication of this Contract Award Notice before officially awarding the contract in line with the requirements under PSR.