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Planning

Community Based Admission Avoidance Service Market Engagement - Coventry and Warwickshire - Market Engagement

NHS Coventry and Warwickshire Integrated Care Board

UK2: Preliminary market engagement notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-085558

Procurement identifier (OCID): ocds-h6vhtk-05fbf0 ([view related notices](#))

Published 22 December 2025, 4:30pm

Scope

Description

THIS ADVERT IS FOR A MARKET ENGAGEMENT EVENT ONLY

NHS Arden and Greater East Midlands CSU on behalf of NHS Coventry and Warwickshire ICB are seeking to run a market engagement event for providers who have the relevant experience and skills to provide a Community Based Admission Avoidance Service.

Aims and objectives of service

Aims:

- To reduce the number of inappropriate hospital admissions for people with a learning disability or autistic people who are in mental health crisis and may have complex needs, by providing intervention and crisis management.
- To prevent crisis situations from escalating by providing timely and appropriate

interventions.

- To provide a safe and supportive environment for people with a learning disability or autism at risk of inappropriate admission to a specialist learning disability, mental health or acute hospital setting.
- To promote independence and improve quality of life by supporting individuals to manage their mental health and develop coping strategies.
- To provide short term support enabling a return to home for those referred to the service from inpatient settings including acute settings.

Objectives:

- To provide a short term, 24/7-person centred community service for people with a learning disability or autistic people who are at risk of inappropriate admission to a specialist learning disability or mental health hospital.
- To provide a holistic model of care within the community.
- To support individuals who are at the point of crisis through implementing a personalised, flexible and rapid service designed to meet the needs of all referred individuals. This includes robust personalised planning and communication embedded into the referral and placement process.
- To support individuals to maintain positive relationships with family and friends and other support networks, engaging with these networks and other professionals to enable collaborative working to support the individual.
- To work collaboratively with other health and social care professionals to provide coordinated and person-centred care, including working jointly with existing or subsequent care providers to ensure continuity of support and effective discharge.
- To provide person-centred support with time limited episodes of planned individualised care, which should inform the focus of approach based on each service user's needs. For example - dedicated staff teams will work with specific service users during their access to the service, to promote consistency in approach, enhanced knowledge of the service user and from this meaningful, purposeful and appropriately risk managed interventions and onward movement.
- Where possible, the service will work with commissioners to pro-actively identify individuals who may benefit from earlier intervention and provide support to prevent crisis.

Total value (estimated)

- £1,290,000 excluding VAT
- £1,290,000 including VAT

Above the relevant threshold

Contract dates (estimated)

- 1 July 2026 to 30 June 2028
- Possible extension to 30 June 2029
- 3 years

Main procurement category

Services

CPV classifications

- 75122000 - Administrative healthcare services

Contract locations

- UKG33 - Coventry
- UKG13 - Warwickshire

Engagement

Engagement deadline

13 January 2026

Engagement process description

NHS Arden and Greater East Midlands CSU on behalf of NHS Coventry and Warwickshire ICB are seeking to run a market engagement event for providers who have the relevant experience and skills to provide a Community Based Admission Avoidance Service

The market engagement event shall take place on 14th January 2026 between 11.00am and 12.00 pm via Microsoft Teams. Interested providers should ensure that they register their interest via the Atamis Health Family system:

<https://atamis-1928.my.site.com/s/Welcome> and search for opportunity reference C408854. Providers should ensure that they complete the short survey providing their organisation's details as well as reviewing the documentation provided by the ICB for their perusal. The survey will provide the opportunity for providers both to register their interest and to provide any comments they may have regarding the draft service specification and any other aspects of the information provided by the ICB. An opportunity for providers to request a one to one to discuss the service with commissioners will also be given via completion of the survey. These will take place on the 15th January 2026. Sessions will be scheduled on a first come first serve basis. These will take place Providers should note that only those who complete the survey will be provided with the relevant MS teams link to attend.

Participation

Particular suitability

- Small and medium-sized enterprises (SME)
 - Voluntary, community and social enterprises (VCSE)
-

Submission

Publication date of tender notice (estimated)

13 February 2026

Procedure

Special regime

Light touch

Contracting authority

NHS Coventry and Warwickshire Integrated Care Board

- Public Procurement Organisation Number: PBZT-7637-QJTP

Westgate House Market Street

Warwick

CV34 4DE

United Kingdom

Contact name: Michael Sum

Email: michael.sum1@nhs.net

Website: <https://www.happyhealthylives.uk/>

Region: UKG13 - Warwickshire

Organisation type: Public authority - central government

Other organisation

These organisations are carrying out the procurement, or part of it, on behalf of the contracting authorities.

NHS Arden and Greater East Midlands Commissioning Support Unit

Summary of their role in this procurement: NHS Arden and Greater East Midlands CSU (AGCSU) is acting as an agent for and on behalf of the Commissioner and is supporting the procurement process.

- Public Procurement Organisation Number: PLVR-6647-BVMM

Cardinal Square, 10 Nottingham Road

Derby

DE1 3QT

United Kingdom

Contact name: Michael Sum

Email: michael.sum1@nhs.net

Website: <https://www.ardengemcsu.nhs.uk/>

Region: UKF11 - Derby

Contact organisation

Contact NHS Coventry and Warwickshire Integrated Care Board for any enquiries.