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Contract

Hampshire local authority pilot chatbot FRA084 (Lot1)

Waste & Resources Action Programme

UK7: Contract details notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-085430

Procurement identifier (OCID): ocids-h6vhtk-05fba0

Published 22 December 2025, 2:05pm

Scope

Description

To design and build a WhatsApp chatbot experience, which will form a key part of the intervention. The chatbot will work alongside other print, web and social materials to help increase the salience of food waste and the importance of recycling.

For more information about this opportunity, please visit the Delta eSourcing portal at:

<https://www.delta-esourcing.com/tenders/UK-UK-Banbury:-Environmental-services./RPP62HA6AJ>

To respond to this opportunity, please click here:

<https://www.delta-esourcing.com/respond/RPP62HA6AJ>

Contract 1

Supplier

- Whistlejacket London

Contract value

- £12,430.20 including VAT

Below the relevant threshold

Date signed

19 December 2025

Contract dates

- 22 December 2025 to 27 March 2026
- Possible extension to 10 April 2026
- 3 months, 20 days

Description of possible extension:

Potential extension if pilot launch gets delayed

Main procurement category

Services

CPV classifications

- 90700000 - Environmental services
-

Procedure

Procedure type

Below threshold - limited competition

Supplier

Whistlejacket London

6th Floor, The Charlotte Building, 17 Gresse Street,

London

W1T 1QL

United Kingdom

Contact name: Alex Davidson

Telephone: 07990517689

Email: Alex@whistlejacket.studio

Region: UKI32 - Westminster

Small or medium-sized enterprise (SME): No

Voluntary, community or social enterprise (VCSE): No

Contract 1

Contracting authority

Waste & Resources Action Programme

- Public Procurement Organisation Number: PCTJ-5948-ZJZV

Ground Floor, Blenheim Court, 19 George Street,

Banbury

OX16 0AH

United Kingdom

Contact name: Procurement

Telephone: 01295 819900

Email: procurement@wrap.ngo

Region: UKJ14 - Oxfordshire

Organisation type: Public undertaking (commercial organisation subject to public authority oversight)