

This is a published notice on the Find a Tender service: <https://www.find-tender.service.gov.uk/Notice/085426-2025>

Planning

NHM Retail Merchandise Management System

Natural History Museum

UK2: Preliminary market engagement notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-085426

Procurement identifier (OCID): ocds-h6vhtk-05fb9d

Published 22 December 2025, 2:05pm

Scope

Description

NHM is seeking to identify and appoint a supplier to provide a Retail Merchandise Management solution, including implementation, configuration and ongoing support, plus software licenses and associated hardware

To view this notice, please click here:

<https://www.delta-esourcing.com/delta/viewNotice.html?noticeId=1002824289>

Total value (estimated)

- £620,000 excluding VAT
- £744,000 including VAT

Above the relevant threshold

Contract dates (estimated)

- 20 July 2026 to 19 July 2031
- Possible extension to 19 July 2036
- 10 years

Main procurement category

Services

CPV classifications

- 30200000 - Computer equipment and supplies
- 48110000 - Point of sale (POS) software package
- 48400000 - Business transaction and personal business software package
- 72212110 - Point of sale (POS) software development services

Contract locations

- UKI - London

Engagement

Engagement deadline

16 January 2026

Engagement process description

The NHM has already conducted an RFI under PCR2015 which has established that most of our requirements are achievable, subject to time and budget.

To support the finalisation of our requirements and inform the forthcoming tender process, we are undertaking targeted engagement with the market on specific areas.

To respond to this pre-market engagement exercise, please click here: <https://www.delta-esourcing.com/respond/G6P6EA2TB4>

Suppliers should review the document within the document repository section and complete the MS form linked in the document by 17:00 on 16/01/2026.

NHM may select a smaller number of suppliers for follow-up clarification or discussion. Selection will be based on the relevance or clarity of responses. For clarity, this selection will not determine any shortlist for award.

Submission

Publication date of tender notice (estimated)

16 March 2026

Contracting authority

Natural History Museum

- Public Procurement Organisation Number: PJJBJ-4723-MZPX

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London

SW7 5BD

United Kingdom

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Region: UKI33 - Kensington & Chelsea and Hammersmith & Fulham

Organisation type: Public authority - central government