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Planning

Travel Management Services

NATIONAL ENERGY SYSTEM OPERATOR LIMITED

UK2: Preliminary market engagement notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-085270

Procurement identifier (OCID): ocids-h6vhtk-05cbf0 ([view related notices](#))

Published 22 December 2025, 10:37am

Scope

Description

NESO requires a direct contractual relationship with any economic operator for a complete end-to-end integrated solution for Travel Management Services (TMS) to NESO.

NESO is transitioning to a fully independent public corporation and seeks to appoint a Travel Management Company (TMC) to manage business travel for approximately 2,800 employees, primarily based in the UK. Two key locations are Wokingham and Warwick. NESO is exploring competitive options via public sector frameworks (e.g. CCS) or direct award or competitive tender therefore are releasing Pre Market Engagement questions to inform internal strategy and understand what the market is able to offer.

The supplier shall provide end-to-end travel management services, including but not limited to:

- Online booking tools and offline support aligned with Workday.
- Air, rail, hotel, and car hire bookings (short and long term)
- Traveller profile management

- Policy compliance and approval workflows
- Duty of care, safety reviews and risk management
- MI reporting and analytics
- Dedicated account management

The contract term will be initial term 4 years with extension options up to 4 years in 12 month increments.

Contract dates (estimated)

- 1 November 2026 to 31 October 2030
- Possible extension to 30 October 2034
- 7 years, 11 months, 30 days

Main procurement category

Services

CPV classifications

- 63515000 - Travel services
- 63516000 - Travel management services

Contract locations

- UKC - North East (England)
- UKD - North West (England)

- UKE - Yorkshire and the Humber
- UKF - East Midlands (England)
- UKG - West Midlands (England)
- UKH - East of England
- UKI - London
- UKJ - South East (England)
- UKK - South West (England)

Engagement

Engagement deadline

14 January 2026

Engagement process description

NESO would like interested organisations to complete the following form:

https://forms.office.com/Pages/ResponsePage.aspx?id=np48ptu0KkSpTwhxjXiOjCw1qh2SqGBNq3h_BsB8xcpUMFhITExLSThaR0swMFpLRUw0OEIZNVRKVy4u which NESO will then collate in order to develop their understanding of the market and complete their assurance process. Further communication in the form of notices will then be published via Find a Tender Service FTS.

Submission

Publication date of tender notice (estimated)

9 February 2026

Procedure

Special regime

Utilities

Contracting authority

NATIONAL ENERGY SYSTEM OPERATOR LIMITED

- Companies House: 11014226
- Public Procurement Organisation Number: PHQL-5234-MWWV

St Catherine's Lodge Bearwood Road

Wokingham

RG41 5BN

United Kingdom

Contact name: Tennille Madigan

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Email: tennille.madigan@neso.energy

Region: UKJ11 - Berkshire

Organisation type: Public undertaking (commercial organisation subject to public authority oversight)