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Contract

Therapeutic Support for Survivors of Sexual Abuse or Violence and family support

NHS Norfolk & Waveney Integrated Care Board

F03: Contract award notice

Notice identifier: 2025/S 000-085166

Procurement identifier (OCID): ocds-h6vhtk-05645e

Published 19 December 2025, 5:49pm

Section I: Contracting authority

I.1) Name and addresses

NHS Norfolk & Waveney Integrated Care Board

County Hall, Martineau Ln

Norwich

NR1 2DH

Contact

David Bailey

Email

daivd.bailey1@nhs.net

Country

United Kingdom

Region code

UKH15 - Norwich and East Norfolk

Internet address(es)

Main address

<https://www.improvinglivesnw.org.uk/about-us/our-nhs-integrated-care-board-icb/icb-contact/>

Buyer's address

<https://www.improvinglivesnw.org.uk/about-us/our-nhs-integrated-care-board-icb/icb-contact/>

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Health

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Therapeutic Support for Survivors of Sexual Abuse or Violence and family support

II.1.2) Main CPV code

- 85100000 - Health services

II.1.3) Type of contract

Services

II.1.4) Short description

This notice is an intention to award notice under the Provider Selection Regime competitive process.

NHS Norfolk and Waveney Integrated Care Board NHS Norfolk and Waveney Integrated Care Board invited suitably qualified and experienced providers to submit competitive bids for the provision of Therapeutic support for survivors of sexual abuse or violence.

The aim of the service is to provide tailored and evidence-based specialist therapeutic support and treatment to survivors of sexual abuse and violence in Norfolk and Waveney.

This procurement is subject to the following lots

Lot 1 - Therapeutic support for survivors of sexual abuse or violence - Aims to provide tailored and evidence-based specialist therapeutic support and treatment to survivors of sexual abuse and violence in Norfolk and Waveney.

This contract will be procured on the basis of an initial 3-year contract period, with an option to extend for a further 2-years (5-years in total) subject to Commissioner discretion and requirements.

Lot 1 has an initial annual contract value of £225,000, £675,000 over the three year contract term and £1,125,000 over the maximum 5 year contract term.

An additional £150,000.00 per year may be available at the discretion of the ICB depending on demand and financial availability – this is not a guaranteed available sum.

Lot 2: £100,000 over the full 4 year contract period. An additional £100,000.00 per year may be available at the discretion of the ICB depending on demand and financial availability – this is not a guaranteed available sum and should not be factored into financial planning for the service.

The successful Provider for each lot is expected to be fully operational, providing services from 1st April 2026.

II.1.6) Information about lots

This contract is divided into lots: Yes

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £2,225,000

II.2) Description

II.2.1) Title

C. Lot 1

Lot No

1

II.2.2) Additional CPV code(s)

- 85100000 - Health services

II.2.3) Place of performance

NUTS codes

- UKH15 - Norwich and East Norfolk

II.2.4) Description of the procurement

NHS Norfolk and Waveney Integrated Care Board NHS Norfolk and Waveney Integrated Care Board invited suitably qualified and experienced providers to submit competitive bids for the provision of Therapeutic support for survivors of sexual abuse or violence.

The aim of the service is to provide tailored and evidence-based specialist therapeutic support and treatment to survivors of sexual abuse and violence in Norfolk and Waveney.

Lot 1 - Therapeutic support for survivors of sexual abuse or violence - Aims to provide tailored and evidence-based specialist therapeutic support and treatment to survivors of sexual abuse and violence in Norfolk and Waveney.

This contract will be procured on the basis of an initial 3-year contract period, with an option to extend for a further 2-years (5-years in total) subject to Commissioner discretion and requirements.

Lot 1 has an initial annual contract value of £225,000, £675,000 over the three year contract term and £1,125,000 over the maximum 5 year contract term.

An additional £150,000.00 per year may be available at the discretion of the ICB depending on demand and financial availability – this is not a guaranteed available sum.

II.2.5) Award criteria

Quality criterion - Name: Integration, Collaboration and Service Sustainability / Weighting: 18.5%

Quality criterion - Name: Quality and Innovation / Weighting: 44.5%

Quality criterion - Name: Improving Access, Reducing Health Inequalities and Facilitating Choice / Weighting: 12%

Quality criterion - Name: Social Value / Weighting: 10%

Cost criterion - Name: Value / Weighting: 15%

II.2.11) Information about options

Options: Yes

Description of options

3 Year contract period with an option to extend for a further 2 years

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description

II.2.1) Title

D. Lot 2

Lot No

2

II.2.2) Additional CPV code(s)

- 85100000 - Health services

II.2.3) Place of performance

NUTS codes

- UKH15 - Norwich and East Norfolk

II.2.4) Description of the procurement

NHS Norfolk and Waveney Integrated Care Board NHS Norfolk and Waveney Integrated Care Board is inviting suitably qualified and experienced providers to submit competitive bids for the provision of Therapeutic support for survivors of sexual abuse or violence.

The aim of the service is to provide tailored and evidence-based specialist therapeutic support and treatment to survivors of sexual abuse and violence in Norfolk and Waveney.

Lot 2 - Support for families and carers of survivors of sexual abuse or violence - Aims to improve outcomes for survivors of sexual assault or violence by offering direct support to their families/carers and to measure demand and need of this cohort which is currently unknown in Norfolk and Waveney.

This contract will be procured on the basis of an initial 2-year contract period to pilot the service, with an option to extend for a further 2-years (4 years in total) subject to Commissioner discretion and requirements.

Lot 2 has an initial annual contract value of £25,000. The total over the two year contract term is £50,000 and £100,000 over the maximum 4 year contract period.

An additional £100,000.00 per year may be available at the discretion of the ICB depending on demand and financial availability – this is not a guaranteed available sum.

The successful Provider for each lot is expected to be fully operational, providing services from 1st April 2026.

II.2.5) Award criteria

Quality criterion - Name: Quality & Innovation / Weighting: 50.0

Quality criterion - Name: Integration, Collaboration and Service Sustainability / Weighting: 20.0

Quality criterion - Name: Improving Access, Reducing Health Inequalities and Facilitating Choice / Weighting: 10.0

Quality criterion - Name: Social value / Weighting: 10.0

Cost criterion - Name: Value / Weighting: 10.0

II.2.11) Information about options

Options: Yes

Description of options

2 Year Contract period with an option to extend for a further 2 years

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2025/S 000-056968](#)

Section V. Award of contract

Lot No

1

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

15 December 2025

V.2.2) Information about tenders

Number of tenders received: 2

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

SUE LAMBERT TRUST

6 Music House Lane

NORWICH

NR1 1QL

Country

United Kingdom

NUTS code

- UKH15 - Norwich and East Norfolk

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £1,125,000

Total value of the contract/lot: £1,125,000

Section V. Award of contract

Lot No

2

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

15 December 2025

V.2.2) Information about tenders

Number of tenders received: 2

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

SUE LAMBERT TRUST

6 Music House Lane

Norwich

NR1 1QL

Country

United Kingdom

NUTS code

- UKH15 - Norwich and East Norfolk

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £100,000

Total value of the contract/lot: £100,000

Section VI. Complementary information

VI.3) Additional information

This notice is an intention to award notice under the Provider Selection Regime competitive process.

The awarding of this contract is subject to the Health Care Services (Provider Selection Regime) Regulations 2023. For the avoidance of doubt, the provisions of the Procurement Act 2023 do not apply to this award. The publication of this notice marks the start of the standstill period. Representations by providers must be made to the relevant authority by 23:59 on the 5th January 2026. This contract has not yet formally been awarded; this notice serves as an intention to award a contract under the competitive process of the PSR.

Written representations should be sent to: nwicb.enquiries@nhs.net

Award decision-makers - NHS Norfolk and Waveney Integrated Care Board Contracting and Procurement Steering Group approved the award on 15 December 2025

Conflicts of Interest: There was one potential perceived conflict of interest identified throughout the process with the individual concerned not participating with the evaluation, moderation or final decision making process.

The lifetime value of the contract is expected to be:

Lot 1: £1,125,000 over the full 5 years contract period. An additional £150,000 per annum may be available at the discretion of the ICB depending on demand and financial availability – this is not a guaranteed available sum and should not be factored into financial planning for the service.

Lot 2: £100,000 over the full 4 year contract period. An additional £100,000.00 per year may be available at the discretion of the ICB depending on demand and financial availability – this is not a guaranteed available sum and should not be factored into

financial planning for the service.

The Key Criteria used and weighted by the authority were as follows:

Lot 1

Quality and Innovation 44.5%

Value (tariff based) 15.00%

Integration, collaboration, and service sustainability 18.5%

Improving access, reducing health inequalities, and facilitating choice 12%

Social value 10%

Lot 2

Quality and Innovation 50.0%

Value (tariff based) 10.00%

Integration, collaboration, and service sustainability 20.0%

Improving access, reducing health inequalities, and facilitating choice 10.0%

Social value 10.0%

The rationale for this was based on the detailed list of all requirements according to the specification and requirements of the integrated care system with the winning bidder awarded the highest combined weighted score across the 5 key criteria.

VI.4) Procedures for review

VI.4.1) Review body

NHS England

7&8 Wellington Place

Leeds

LS1 4AP

Country

United Kingdom

Internet address

<https://www.england.nhs.uk//>

