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Tender

Lone Worker Monitoring and Alarms

Newcastle City Council

UK4: Tender notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-085096

Procurement identifier (OCID): ocds-h6vhtk-04fa8c ([view related notices](#))

Published 19 December 2025, 4:25pm

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Scope

Description

Newcastle City Council is seeking to procure a comprehensive Lone Worker Monitoring and Alarm Solution to support our commitment to staff protection and compliance with health and safety requirements across multiple service areas within the Council.

Suppliers can find details and express interest via the Open e-tendering platform: <https://www.open-uk.org/>

You can find it by searching for project reference: 008979

This tender links to UK2: Preliminary market engagement notice - 2025/S 000-011969

Total value (estimated)

- £0 excluding VAT

- £0 including VAT

Above the relevant threshold

Contract dates (estimated)

- 8 April 2026 to 7 April 2028
- Possible extension to 7 April 2031
- 5 years

Description of possible extension:

as per the tender pack

Main procurement category

Services

CPV classifications

- 31600000 - Electrical equipment and apparatus
- 35113000 - Safety equipment
- 35120000 - Surveillance and security systems and devices
- 64200000 - Telecommunications services
- 71317200 - Health and safety services

Contract locations

- UKC2 - Northumberland and Tyne and Wear

Participation

Particular suitability

- Small and medium-sized enterprises (SME)
- Voluntary, community and social enterprises (VCSE)

Submission

Tender submission deadline

13 February 2026, 12:00pm

Submission address and any special instructions

Please visit the Open portal and follow the necessary instructions. <https://www.open-uk.org/>

Tenders may be submitted electronically

Yes

Languages that may be used for submission

English

Award decision date (estimated)

9 March 2026

Recurring procurement

Publication date of next tender notice (estimated): 1 October 2027

Award criteria

Name	Type	Weighting
Quality	Quality	60%
Price	Price	40%

Other information

Conflicts assessment prepared/revised

Yes

Procedure

Procedure type

Open procedure

Contracting authority

Newcastle City Council

- Public Procurement Organisation Number: PBHM-6848-TWYG

Civic Centre

Newcastle Upon Tyne

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Email: sophie.hendry@newcastle.gov.uk

Website: <https://www.newcastle.gov.uk/>

Region: UKC22 - Tyneside

Organisation type: Public authority - sub-central government