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Contract

LEDS Person Update

Home Office

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Procurement identifier (OCID): ocds-h6vhtk-0594c0

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Scope

Reference

18823

Description

LEDS is a programme that has been established to develop a modernised data service, (the Law Enforcement Data Service - LEDS) to replace the Police National Computer (PNC) and better meet the needs of PNC users. LEDS will consist of several products developed to allow the transitioning of PNC users away from the legacy services.

One of these products, the LEDS Person Product, is on the critical path for the decommissioning of the PNC. To ensure continuity and timely delivery of this essential component, the remaining work already underway will be completed via a direct award

Contract 1. NLEDP 266 Person Update

Supplier

- PA Consulting Limited

Contract value

- £31,250,000 excluding VAT
- £37,500,000 including VAT

Above the relevant threshold

Date signed

17 October 2025

Contract dates

- 17 October 2025 to 31 August 2026
- 10 months, 15 days

Main procurement category

Services

CPV classifications

- 72000000 - IT services: consulting, software development, Internet and support

Contract locations

- UK - United Kingdom

Key performance indicators

Name	Description	Reporting frequency
KPI 01 Task efficiency	The Supplier must provide a Draft Statement of Work (SoW) in response to service requests within 10 working days. Drafts should be of a high standard, requiring minimal technical amendments to be accepted. The Supplier is responsible for ensuring that all proposed resources are onboarded in accordance with Home Office (HO) processes and possess the appropriate skill sets aligned to the relevant SFIA level. To support effective governance and planning, draft SoWs must be submitted at least 20 working days prior to the intended start date of the work.	1 months
KPI 02 Milestone Completion	The Milestone Completion measures the number of project payment milestones that have been completed on time or within a specified timeframe. It provides insight into project progress, team efficiency, and the likelihood of meeting overall project deadlines.	1 months

Name	Description	Reporting frequency
KPI 03 Balanced Score Card Satisfaction Score	The Balanced Score Card (BSC) provides performance data across four categories of Supplier delivery. Incorporating the BSC into formal performance management strengthens overall contract management and creates clear incentives for desired behaviours. The BSC will also be updated to record Supplier performance against the full set of KPIs applied under this contract.	3 months
KPI 05 Social Value	The Supplier will support Home Office to deliver against the Social Value Model Theme of Equal Opportunity: Tackling Workforce Inequality through delivering initiatives to drive the acquisition of new skills and provide career development opportunities for under-represented groups in the workforce.	9 months

Other information

Conflicts assessment prepared/revised

Yes

Procedure

Procedure type

Direct award

Direct award justification

Additional or repeat goods, services or works - extension or partial replacement

The Home Office Law Enforcement Data Services (LEDS) Programme intends to make a direct award to PA Consulting for the provision of managed, engineering, and support services. This contract will run from October 2025 to the end of August 2026.

The LEDS Programme is delivering the replacement for the Police National Computer (PNC), a Critical National Infrastructure (CNI) service that supports operational policing through real-time checks on individuals, vehicles, and other law enforcement data.

This direct award is justified under Schedule 5, Paragraph 7 of the Procurement Act 2023, as the services provided by the incumbent supplier form an extension to existing work. A change in supplier at this stage would result in incompatible services and disproportionate technical difficulties in operation and maintenance, impacting the continuity of the programme. It would also risk delays to critical delivery timelines, which are essential to ensuring the safe and timely transition of the legacy PNC system.

Supplier

PA Consulting Limited

- Public Procurement Organisation Number: PNTG-1767-GXBV

10 Bressenden Place

London

SW1E 5DN

United Kingdom

Email: email@paconsulting.com

Website: <http://www.paconsulting.com>

Region: UKI32 - Westminster

Small or medium-sized enterprise (SME): No

Voluntary, community or social enterprise (VCSE): No

Supported employment provider: No

Public service mutual: No

Contract 1. NLEDP 266 Person Update

Contracting authority

Home Office

- Public Procurement Organisation Number: PWGC-6513-PQLZ

2 Marsham Street

London

SW1P 4DF

United Kingdom

Email: NLEDPCommercial@homeoffice.gov.uk

Region: UKI32 - Westminster

Organisation type: Public authority - central government