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Contract

Non-Emergency Patient Transport Service (NEPTS) Discharges, hospital transfer, enhanced priority, HDU, and 'on-the-day' activity

NHS Dorset Integrated Care Board

F03: Contract award notice

Notice identifier: 2025/S 000-085035

Procurement identifier (OCID): ocids-h6vhtk-05faaf

Published 19 December 2025, 3:31pm

Section I: Contracting authority

I.1) Name and addresses

NHS Dorset Integrated Care Board

Vespasian House, Barrack Road

Dorchester

DT1 1TG

Email

customer.careteam@nhsdorset.nhs.uk

Country

United Kingdom

Region code

UKK2 - Dorset and Somerset

Internet address(es)

Main address

<https://www.nhsdorset.nhs.uk/>

Buyer's address

<https://www.customer.careteam@nhsdorset.nhs.uk>

I.4) Type of the contracting authority

Other type

NHS Body

I.5) Main activity

Health

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Non-Emergency Patient Transport Service (NEPTS) Discharges, hospital transfer, enhanced priority, HDU, and 'on-the-day' activity

Reference number

QVV/8F231/PTS/FL/PSRFWCO/25

II.1.2) Main CPV code

- 85143000 - Ambulance services

II.1.3) Type of contract

Services

II.1.4) Short description

The services to be provided for under this contract are Non-Emergency Patient Transport Service (NEPTS) Discharges, hospital transfer, enhanced priority, HDU, and 'on-the-day' activity.

This notice is an intention to award a contract based on a framework agreement under the competitive process. The approximate lifetime value of the contract is £10,508,232 (including extension options). Initial contract Term 2 years from 25 April 2026. Option to extend for 2 periods up to 12 months each (maximum extension period of 2 years). This is an existing service and existing Provider.

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £10,508,232

II.2) Description

II.2.3) Place of performance

NUTS codes

- UKK2 - Dorset and Somerset

II.2.4) Description of the procurement

The services to be provided for under this contract are Non-Emergency Patient Transport Service (NEPTS) Discharges, hospital transfer, enhanced priority, HDU, and 'on-the-day' activity.

This notice is an intention to award a contract based on a framework agreement under the competitive process. The approximate lifetime value of the contract is £10,508,232 (including extension options). Initial contract Term 2 years from 25 April 2026. Option to extend for 2 periods up to 12 months each (maximum extension period of 2 years). This is an existing service and existing Provider.

II.2.5) Award criteria

Price

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Award of a contract without prior publication of a call for competition in the cases listed below

- The procurement falls outside the scope of application of the regulations

Explanation:

Call off from a framework agreement under the Provider Selection Regime (PSR)
Competitive Process

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

Section V. Award of contract

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

18 December 2025

V.2.2) Information about tenders

Number of tenders received: 4

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Health Transportation Group UK Limited

Danwood House, Harrison Place, Whisby Road, Lincoln

Lincoln

LN6 3AH

Telephone

+447 807200741

Country

United Kingdom

NUTS code

- UKE1 - East Yorkshire and Northern Lincolnshire

National registration number

03646929

Internet address

www.htg-uk.com

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £10,508,232

Total value of the contract/lot: £10,508,232

Section VI. Complementary information

VI.3) Additional information

This is a Provider Selection Regime (PSR) intention to award notice. The awarding of this contract is subject to the Health Care Services (Provider Selection Regime) Regulations 2023. For the avoidance of doubt, the provisions of the Public Contracts Regulations 2015 do not apply to this award. The standstill period begins on the day after the publication of this notice. Representations by providers must be made to the relevant authority by 23:59 on 05/01/2026. Representations can only be made by providers party to the framework agreement. This contract has not yet formally been awarded; this notice serves as an intention to award under the PSR.

Representations should be sent to: performanceandplanning@nhsdorset.nhs.uk

The decision to award this contract was made by relevant decision makers under the organisation's Standing Financial Instructions. No declarations of interest were identified or made during the award process.

VI.4) Procedures for review

VI.4.1) Review body

NHS England

Wellington House, 133-135 Waterloo Rd

London

SE1 8UG

Email

england.commercialqueries@nhs.net

Country

United Kingdom

Internet address

<https://www.england.nhs.uk/>