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Tender

Lift Technical Audit Services 2

Department for Work & Pensions

UK4: Tender notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-085004

Procurement identifier (OCID): ocds-h6vhtk-05fa9b

Published 19 December 2025, 3:09pm

Scope

Reference

C7947

Description

The Services are comprised of certain core Services, which the Supplier is required to deliver, and certain ad-hoc Services, which the Supplier is required to deliver at the Buyer's request.

The Supplier will provide the following core Services (the scope of which is described further in this Specification):

(the "Core Services")

Maintenance audits of lift Planned Preventative Maintenance ("PPM") and reactive works

Compliance spot checks of lifts

Checking remedial estimates provided by the Lift Contractor

Autodialler management

Ongoing technical support including attending weekly and monthly meetings with Estates Supply Chain Members

At the Buyer's request, the Supplier will also provide the following ad-hoc Services (the scope of which is described further in this Specification):

(the "Ad-Hoc Services")

Additional maintenance audits of lift PPM and reactive works

Additional compliance spot checks of lifts

Site surveys

Acquisition surveys

Emergency LOLER

The estimated contract value of £550,000.00 exclusive of VAT over 24 months includes the optional extension period of up to 12 months plus another 12 months (48 months in total).

The delivery will be to the lifts located throughout the DWP Estate which the Buyer is responsible for maintaining. DWPs estate comprises of around 800 sites.

The evaluation criteria comprises of

Technical 90%

Social Value 10%

Final contract award will be to the lowest score of the Price per Quality Point (PQP) evaluation

Please register on the DWP eProcurement Portal to participate in the competition using the link below

<https://dwp2.my.site.com/s/Welcome>

Once registered please click on the find opportunities box and locate procurement ref C7947

Additional information:

- Scope > Contract Details > Options Included > Please see draft contract
- Scope > Extensions and Options> Description of Options > The Authority intends to carry out subsequent procurement after expiry of the contract of similar services in reliance on the direct award justification in paragraph 8 of Schedule 5 of the Procurement Act 2023
- Participation > Other requirements > Conditions of Participation >See ITT

Total value (estimated)

- £550,000 excluding VAT
- £660,000 including VAT

Above the relevant threshold

Contract dates (estimated)

- 18 March 2026 to 17 June 2028
- Possible extension to 17 June 2030
- 4 years, 3 months

Description of possible extension:

Two extension periods of no more than 12 months each

Main procurement category

Services

CPV classifications

- 42416100 - Lifts
- 79993000 - Building and facilities management services
- 50750000 - Lift-maintenance services

Contract locations

- UK - United Kingdom

Justification for not using lots

The Authority has concluded that splitting the procurement into lots could make the requirement disproportionately expensive to manage and increase the technical risk to deliver the requirement

Participation

Legal and financial capacity conditions of participation

See ITT

Technical ability conditions of participation

See ITT

Particular suitability

- Small and medium-sized enterprises (SME)
- Voluntary, community and social enterprises (VCSE)

Submission

Enquiry deadline

9 January 2026, 12:00pm

Tender submission deadline

23 January 2026, 12:00pm

Submission address and any special instructions

Submission details can be found in the Instructions to Suppliers document on the DWP eProcurement Solution

<https://dwp2.my.site.com/s/Welcome>

Tenders may be submitted electronically

Yes

Languages that may be used for submission

English

Award decision date (estimated)

2 March 2026

Award criteria

Name	Description	Type
Technical	90% Please refer to the Instructions To Tenders document for more detail	Quality
Social Value	10% Please refer to the Instructions To Tenders document for more detail	Quality
Price Quality Score	Please refer to the Instructions To Tenders document for more detail	Price

Weighting description

Please refer to the Instructions To Tenders document for more detail

Other information**Payment terms**

Please refer to the Instructions To Tenders document for more detail

Description of risks to contract performance

Please refer to the Instructions To Tenders document for more detail

Conflicts assessment prepared/revised

Yes

Procedure

Procedure type

Open procedure

Contracting authority

Department for Work & Pensions

- Public Procurement Organisation Number: PJCP-7274-TLRQ

Caxton House, 6-12 Tothill Street, London, SW1H 9NA

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United Kingdom

Contact name: Scott Massey

Email: scott.massey@dwp.gov.uk

Website: <https://www.gov.uk/government/organisations/department-for-work-pensions>

Region: UKI32 - Westminster

Organisation type: Public authority - central government