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Contract

## **ServiceNow Development Partner**

Corporate Officer of the House of Commons

F03: Contract award notice

Notice identifier: 2025/S 000-084964

Procurement identifier (OCID): ocds-h6vhtk-05fa7e

Published 19 December 2025, 2:23pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

Corporate Officer of the House of Commons

Parliament Square

LONDON

SW1A 0AA

#### **Contact**

Gaurav Suri

#### **Email**

[surig@parliament.uk](mailto:surig@parliament.uk)

#### **Country**

United Kingdom

#### **Region code**

UKI32 - Westminster

**National registration number**

210715608

**Internet address(es)**

Main address

<https://www.parliament.uk/>

Buyer's address

<https://www.parliament.uk/>

**I.4) Type of the contracting authority**

Ministry or any other national or federal authority

**I.5) Main activity**

General public services

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**Section II: Object**

**II.1) Scope of the procurement**

**II.1.1) Title**

ServiceNow Development Partner

Reference number

PI1301812

**II.1.2) Main CPV code**

- 72261000 - Software support services

**II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

Provision of ServiceNow Design, Development, Implementation and Support

#### **II.1.6) Information about lots**

This contract is divided into lots: No

#### **II.1.7) Total value of the procurement (excluding VAT)**

Value excluding VAT: £1,000,000

### **II.2) Description**

#### **II.2.2) Additional CPV code(s)**

- 72000000 - IT services: consulting, software development, Internet and support

#### **II.2.3) Place of performance**

NUTS codes

- UK - United Kingdom

#### **II.2.4) Description of the procurement**

Provision of ServiceNow Design, Development, Implementation and Support

#### **II.2.5) Award criteria**

Quality criterion - Name: Quality / Weighting: 60

Quality criterion - Name: Social Value / Weighting: 10

Price - Weighting: 30

#### **II.2.11) Information about options**

Options: No

#### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Award of a contract without prior publication of a call for competition in the cases listed below

- The procurement falls outside the scope of application of the regulations

Explanation:

Use of CCS Framework with mini competition RM1557.14 GCloud 14

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: No

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## **Section V. Award of contract**

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

18 December 2025

#### **V.2.2) Information about tenders**

Number of tenders received: 1

The contract has been awarded to a group of economic operators: No

#### **V.2.3) Name and address of the contractor**

DELOITTE LLP

1 New Street Square

London

EC4A 3HQ

Country

United Kingdom

NUTS code

- UK - United Kingdom

National registration number

OC303675

Internet address

<http://www2.deloitte.com>

The contractor is an SME

No

**V.2.4) Information on value of contract/lot (excluding VAT)**

Initial estimated total value of the contract/lot: £1,000,000

Total value of the contract/lot: £1,000,000

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## Section VI. Complementary information

### VI.4) Procedures for review

#### VI.4.1) Review body

Corporate Officer of the House of Commons

Parliament Square

LONDON

SW1A 0AA

Email

[pcd@parliament.uk](mailto:pcd@parliament.uk)

Country

United Kingdom

Internet address

<https://www.parliament.uk/>