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Contract

Supply of Parking Management Solutions and Associated Services Y23043

Commercial Services

F03: Contract award notice

Notice identifier: 2025/S 000-084950

Procurement identifier (OCID): ocids-h6vhtk-04e298

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Section I: Contracting authority

I.1) Name and addresses

Commercial Services

1 Abbey Wood Road

West Malling

ME19 4YT

Email

csgprocurement@cs ltd.orguk

Telephone

+44 8081685808

Country

United Kingdom

Region code

UK - United Kingdom

Internet address(es)

Main address

www.commercialservices.org.uk

Buyer's address

<https://www.commercialservices.org.uk/>

I.2) Information about joint procurement

The contract is awarded by a central purchasing body

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Supply of Parking Management Solutions and Associated Services Y23043

Reference number

Y23043

II.1.2) Main CPV code

- 98351000 - Car park management services

II.1.3) Type of contract

Services

II.1.4) Short description

This Framework Agreement has been split into three (3) LOTs. It is not compulsory to Tender for all LOTs, Tenderers may apply for one, several, or all LOTs.

LOT 1 – Complete Parking Management Solutions

LOT 2 – Parking Management Software Solutions

LOT 3 – Civil Enforcement Solutions

II.1.6) Information about lots

This contract is divided into lots: Yes

II.2) Description

II.2.1) Title

Complete Parking Management Solutions

Lot No

1

II.2.2) Additional CPV code(s)

- 98351000 - Car park management services
- 34926000 - Car park control equipment
- 45213312 - Car park building construction work
- 98351100 - Car park services
- 34970000 - Traffic-monitoring equipment
- 34996300 - Control, safety or signalling equipment for parking facilities
- 38700000 - Time registers and the like; parking meters
- 64200000 - Telecommunications services
- 72000000 - IT services: consulting, software development, Internet and support

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

Main site or place of performance

UNITED KINGDOM

II.2.4) Description of the procurement

: This LOT is for a complete management solution. All equipment provided must be able to be integrated with software solutions for access control and reporting with the ability for end users to pay or book parking via one or more of the following: mobile app, QR code, website or over the phone.

Equipment may be subject to site survey, delivery, installation and project management. After sales Service to include maintenance and system support.

To include but not limited to:-

- ANPR (Automated Number Plate Recognition)
- Barrier Systems
- CCTV - any CCTV offered with this service to be included for parking usage only
- Contactless Payment Machines
- Entry Terminals
- Exit Terminals
- Manual Cashier Terminals
- Parking Guidance Systems – any signage offered with this service to be included for parking guidance usage only
- Pay and Display Machines
- Pay by Phone Machines

II.2.5) Award criteria

Quality criterion - Name: Delivering the Framework Agreement / Weighting: 25

Quality criterion - Name: Delivering the Service and Account Management / Weighting: 35

Quality criterion - Name: Standards, Regulations and Policies / Weighting: 10

Quality criterion - Name: Social Value / Weighting: 10

Cost criterion - Name: Price / Weighting: 20

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description

II.2.1) Title

Parking Management Software Solutions

Lot No

2

II.2.2) Additional CPV code(s)

- 34926000 - Car park control equipment
- 98351000 - Car park management services
- 98351100 - Car park services
- 48000000 - Software package and information systems
- 72000000 - IT services: consulting, software development, Internet and support
- 34000000 - Transport equipment and auxiliary products to transportation
- 34970000 - Traffic-monitoring equipment

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

Main site or place of performance

UNITED KINGDOM

II.2.4) Description of the procurement

: For this LOT 2, solutions need to offer integration to a central web management system to support the cashless parking options and offer the ability for end users to pay or book parking via one or more of the following: mobile app, QR code, website or over the phone.

Supporting software options to offer the ability to monitor car parks and monitor and control a single terminal in real time including live views of any cameras. Any software modules offered as on-premise installation or as cloud based service.

All Services to offer an option to undertake administration and management Services. To include data migration where appropriate and any management information and reporting.

To include the following but not limited to:-

- ANPR (Automated Number Plate Recognition)
- IVR (interactive Voice Response)
- Parking Guidance Systems – any signage offered with this service to be included for parking guidance usage only
- Pay by Phone
- Pre-Book, Pre-Pay

II.2.5) Award criteria

Quality criterion - Name: Delivering the framework agreement / Weighting: 25

Quality criterion - Name: Delivering the Service and Account Management / Weighting: 35

Quality criterion - Name: Standards, Regulations and Policies / Weighting: 10

Quality criterion - Name: Social Value / Weighting: 10

Cost criterion - Name: price / Weighting: 20

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description

II.2.1) Title

Parking Management Software Solutions

Lot No

3

II.2.2) Additional CPV code(s)

- 34926000 - Car park control equipment
- 45213312 - Car park building construction work
- 45223310 - Underground car park construction work
- 98351000 - Car park management services
- 98351100 - Car park services

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

Main site or place of performance

UNITED KINGDOM

II.2.4) Description of the procurement

For this LOT 3, all Services to offer an option to undertake administration and management Services. To include data migration where appropriate and any management information and reporting.

To include but not limited to: -

- ANPR Enforcement: - vehicle number plate capture for data to be processed automatically

- Bay Enforcement/ Smart Parking: - solutions to protect parking bays with technology that can be integrated with existing bays

- Warden Patrols/ Civil Enforcement Officers: - periodical visits to a parking area to check and ensure all parked vehicles display a valid parking permit/ ticket and process any penalty charge notices (PCN) required

II.2.5) Award criteria

Quality criterion - Name: Delivering the framework agreement / Weighting: 25

Quality criterion - Name: Delivering the Service and Account Management / Weighting: 35

Quality criterion - Name: Standards, Regulations and Policies / Weighting: 10

Quality criterion - Name: Social Value / Weighting: 10

Cost criterion - Name: price / Weighting: 20

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2025/S 000-005343](#)

Section V. Award of contract

Lot No

1

Title

Complete Parking Management Solutions

A contract/lot is awarded: No

V.1) Information on non-award

The contract/lot is not awarded

No tenders or requests to participate were received or all were rejected

Section V. Award of contract

Lot No

2

Title

Parking Management Software Solutions

A contract/lot is awarded: No

V.1) Information on non-award

The contract/lot is not awarded

No tenders or requests to participate were received or all were rejected

Section V. Award of contract

Lot No

3

Title

Civil Enforcement Solutions

A contract/lot is awarded: No

V.1) Information on non-award

The contract/lot is not awarded

No tenders or requests to participate were received or all were rejected

Section VI. Complementary information

VI.3) Additional information

To view this notice, please click here:

<https://csg.delta-esourcing.com/delta/viewNotice.html?noticeId=1001408088> GO

Reference: GO-20251219-PRO-33836696

VI.4) Procedures for review

VI.4.1) Review body

Kent County Council (t/a Procurement Services)

1 Abbey Wood Road, Kings Hill, West Malling

Maidstone

ME19 4YT

Country

United Kingdom