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Contract

## **Supply of Parking Management Solutions and Associated Services Y23043**

Commercial Services

F03: Contract award notice

Notice identifier: 2025/S 000-084950

Procurement identifier (OCID): ocds-h6vhtk-04e298

Published 19 December 2025, 2:05pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

Commercial Services

1 Abbey Wood Road

West Malling

ME19 4YT

#### **Email**

[csgprocurement@csltd.orguk](mailto:csgprocurement@csltd.orguk)

#### **Telephone**

+44 8081685808

#### **Country**

United Kingdom

#### **Region code**

UK - United Kingdom

**Internet address(es)**

Main address

[www.commercialservices.org.uk](http://www.commercialservices.org.uk)

Buyer's address

<https://www.commercialservices.org.uk/>

**I.2) Information about joint procurement**

The contract is awarded by a central purchasing body

**I.4) Type of the contracting authority**

Regional or local authority

**I.5) Main activity**

General public services

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**Section II: Object**

**II.1) Scope of the procurement**

**II.1.1) Title**

Supply of Parking Management Solutions and Associated Services Y23043

Reference number

Y23043

**II.1.2) Main CPV code**

- 98351000 - Car park management services

**II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

This Framework Agreement has been split into three (3) LOTs. It is not compulsory to Tender for all LOTs, Tenderers may apply for one, several, or all LOTs.

LOT 1 – Complete Parking Management Solutions

LOT 2 – Parking Management Software Solutions

LOT 3 – Civil Enforcement Solutions

#### **II.1.6) Information about lots**

This contract is divided into lots: Yes

### **II.2) Description**

#### **II.2.1) Title**

Complete Parking Management Solutions

Lot No

1

#### **II.2.2) Additional CPV code(s)**

- 98351000 - Car park management services
- 34926000 - Car park control equipment
- 45213312 - Car park building construction work
- 98351100 - Car park services
- 34970000 - Traffic-monitoring equipment
- 34996300 - Control, safety or signalling equipment for parking facilities
- 38700000 - Time registers and the like; parking meters
- 64200000 - Telecommunications services
- 72000000 - IT services: consulting, software development, Internet and support

#### **II.2.3) Place of performance**

NUTS codes

- UK - United Kingdom

Main site or place of performance

UNITED KINGDOM

#### **II.2.4) Description of the procurement**

: This LOT is for a complete management solution. All equipment provided must be able to be integrated with software solutions for access control and reporting with the ability for end users to pay or book parking via one or more of the following: mobile app, QR code, website or over the phone.

Equipment may be subject to site survey, delivery, installation and project management. After sales Service to include maintenance and system support.

To include but not limited to:-

- ANPR (Automated Number Plate Recognition)
- Barrier Systems
- CCTV - any CCTV offered with this service to be included for parking usage only
- Contactless Payment Machines
- Entry Terminals
- Exit Terminals
- Manual Cashier Terminals
- Parking Guidance Systems – any signage offered with this service to be included for parking guidance usage only
- Pay and Display Machines
- Pay by Phone Machines

#### **II.2.5) Award criteria**

Quality criterion - Name: Delivering the Framework Agreement / Weighting: 25

Quality criterion - Name: Delivering the Service and Account Management / Weighting: 35

Quality criterion - Name: Standards, Regulations and Policies / Weighting: 10

Quality criterion - Name: Social Value / Weighting: 10

Cost criterion - Name: Price / Weighting: 20

### **II.2.11) Information about options**

Options: No

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

## **II.2) Description**

### **II.2.1) Title**

Parking Management Software Solutions

Lot No

2

### **II.2.2) Additional CPV code(s)**

- 34926000 - Car park control equipment
- 98351000 - Car park management services
- 98351100 - Car park services
- 48000000 - Software package and information systems
- 72000000 - IT services: consulting, software development, Internet and support
- 34000000 - Transport equipment and auxiliary products to transportation
- 34970000 - Traffic-monitoring equipment

### **II.2.3) Place of performance**

NUTS codes

- UK - United Kingdom

Main site or place of performance

UNITED KINGDOM

#### **II.2.4) Description of the procurement**

: For this LOT 2, solutions need to offer integration to a central web management system to support the cashless parking options and offer the ability for end users to pay or book parking via one or more of the following: mobile app, QR code, website or over the phone.

Supporting software options to offer the ability to monitor car parks and monitor and control a single terminal in real time including live views of any cameras. Any software modules offered as on-premise installation or as cloud based service.

All Services to offer an option to undertake administration and management Services. To include data migration where appropriate and any management information and reporting.

To include the following but not limited to:-

- ANPR (Automated Number Plate Recognition)
- IVR (interactive Voice Response)
- Parking Guidance Systems – any signage offered with this service to be included for parking guidance usage only
- Pay by Phone
- Pre-Book, Pre-Pay

#### **II.2.5) Award criteria**

Quality criterion - Name: Delivering the framework agreement / Weighting: 25

Quality criterion - Name: Delivering the Service and Account Management / Weighting: 35

Quality criterion - Name: Standards, Regulations and Policies / Weighting: 10

Quality criterion - Name: Social Value / Weighting: 10

Cost criterion - Name: price / Weighting: 20

#### **II.2.11) Information about options**

Options: No

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

## **II.2) Description**

### **II.2.1) Title**

Parking Management Software Solutions

Lot No

3

### **II.2.2) Additional CPV code(s)**

- 34926000 - Car park control equipment
- 45213312 - Car park building construction work
- 45223310 - Underground car park construction work
- 98351000 - Car park management services
- 98351100 - Car park services

### **II.2.3) Place of performance**

NUTS codes

- UK - United Kingdom

Main site or place of performance

UNITED KINGDOM

### **II.2.4) Description of the procurement**

For this LOT 3, all Services to offer an option to undertake administration and management Services. To include data migration where appropriate and any management information and reporting.

To include but not limited to: -

- ANPR Enforcement: - vehicle number plate capture for data to be processed automatically

- Bay Enforcement/ Smart Parking: - solutions to protect parking bays with technology that can be integrated with existing bays
- Warden Patrols/ Civil Enforcement Officers: - periodical visits to a parking area to check and ensure all parked vehicles display a valid parking permit/ ticket and process any penalty charge notices (PCN) required

#### **II.2.5) Award criteria**

Quality criterion - Name: Delivering the framework agreement / Weighting: 25

Quality criterion - Name: Delivering the Service and Account Management / Weighting: 35

Quality criterion - Name: Standards, Regulations and Policies / Weighting: 10

Quality criterion - Name: Social Value / Weighting: 10

Cost criterion - Name: price / Weighting: 20

#### **II.2.11) Information about options**

Options: No

#### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

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## Section IV. Procedure

### IV.1) Description

#### IV.1.1) Type of procedure

Open procedure

#### IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

### IV.2) Administrative information

#### IV.2.1) Previous publication concerning this procedure

Notice number: [2025/S 000-005343](#)

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## Section V. Award of contract

### Lot No

1

### Title

Complete Parking Management Solutions

A contract/lot is awarded: No

### V.1) Information on non-award

The contract/lot is not awarded

No tenders or requests to participate were received or all were rejected

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## **Section V. Award of contract**

### **Lot No**

2

### **Title**

Parking Management Software Solutions

A contract/lot is awarded: No

### **V.1) Information on non-award**

The contract/lot is not awarded

No tenders or requests to participate were received or all were rejected

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## **Section V. Award of contract**

### **Lot No**

3

### **Title**

Civil Enforcement Solutions

A contract/lot is awarded: No

### **V.1) Information on non-award**

The contract/lot is not awarded

No tenders or requests to participate were received or all were rejected

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## **Section VI. Complementary information**

### **VI.3) Additional information**

To view this notice, please click here:

<https://csg.delta-esourcing.com/delta/viewNotice.html?noticeId=1001408088> GO

Reference: GO-20251219-PRO-33836696

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

Kent County Council (t/a Procurement Services)

1 Abbey Wood Road, Kings Hill, West Malling

Maidstone

ME19 4YT

Country

United Kingdom