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Award

## **Healthy Households Support Service**

Cheshire East Council

UK6: Contract award notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-084821

Procurement identifier (OCID): ocds-h6vhtk-05a9a4 ([view related notices](#))

Published 19 December 2025, 11:46am

## **Scope**

## **Reference**

C3534

## **Description**

Hospitals continue to see, in line with the national picture a surge in demand leading to hospital corridors being transformed into temporary bed space with a knock-on effect to supporting appropriate but speedy discharge of patients who were medically fit.

In a response to the system wide pressure Cheshire East Council directed its Community Connectors to work collaboratively with the two NHS trusts at Leighton and Macclesfield Hospital and its Adult Social Care Team to reduce the impact on these two areas.

This service specification covers all service users of the Cheshire East Council Community Support Connectors Hospital Discharge and Adult Social Care workstreams. All service users will be adults (18+), be Cheshire East residents who are patients at Leighton or

Macclesfield Hospital, or for Adult Social Care Referrals, fall in the scope of Cheshire East

Councils Adult Social Care team.

The core service provision required as part of this commission are as follows:

- Provide dedicated additional capacity to support Cheshire East Council's Community Support Connectors Team and its partners in admission avoidance, discharge and wrap around support to people leaving hospital, for 7 days.

(Wrap around support refers to a holistic, person-centred approach that coordinates multiple services around an individual's needs-covering areas like housing, health, education, and emotional wellbeing-to ensure consistent, tailored support.)

- Provide wrap around support to people known to Cheshire East Councils Adult Social Care teams for 7 days in conjunction with Cheshire East Council's Community Support Connectors Team

and its partners.

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The service will be available across Cheshire East Monday to Friday during business hours. Whilst demand may require resource diverting to a targeted area, it is expected that capacity and availability will be equitable across the entirety of Cheshire

East.

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## **Contract 1. Healthy Households Support Service**

### **Supplier**

- ST PAUL'S CENTRE

### **Contract value**

- £836,549 excluding VAT
- £1,003,858.80 including VAT

Above the relevant threshold

**Award decision date**

15 December 2025

**Date assessment summaries were sent to tenderers**

15 December 2025

**Standstill period**

- End: 8 January 2026
- 11 working days

**Earliest date the contract will be signed**

16 January 2026

**Contract dates (estimated)**

- 1 April 2026 to 31 March 2028
- Possible extension to 31 March 2030
- 4 years

Description of possible extension:

2 x 12 months optional extensions to be exercised at the discretion of the Council

## **Main procurement category**

Services

## **CPV classifications**

- 85320000 - Social services

## **Contract locations**

- UKD62 - Cheshire East

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## **Information about tenders**

- 4 tenders received
- 3 tenders assessed in the final stage:
  - 2 submitted by small and medium-sized enterprises (SME)
  - 2 submitted by voluntary, community and social enterprises (VCSE)
- 1 supplier awarded contracts
- 2 suppliers unsuccessful (details included for contracts over £5 million)

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## **Procedure**

### **Procedure type**

Open procedure

## **Special regime**

Light touch

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## **Supplier**

### **ST PAUL'S CENTRE**

- Charity Commission (England and Wales): 1001566

HIGHTOWN

CREWE

CW1 3BY

United Kingdom

Email: [admin@stpaulscentre.org.uk](mailto:admin@stpaulscentre.org.uk)

Website: <https://www.stpaulscentre.org.uk>

Region: UKD62 - Cheshire East

Small or medium-sized enterprise (SME): No

Voluntary, community or social enterprise (VCSE): Yes

Supported employment provider: No

Public service mutual: No

Contract 1. Healthy Households Support Service

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## Contracting authority

### **Cheshire East Council**

- Public Procurement Organisation Number: PTWR-7124-XZXQ

Delamere House, Delamere Street

Crewe

CW12JZ

United Kingdom

Email: [procurementeast@cheshireeast.gov.uk](mailto:procurementeast@cheshireeast.gov.uk)

Region: UKD62 - Cheshire East

Organisation type: Public authority - sub-central government