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Award

DOMESTIC ENERGY EFFICIENCY AND CLEAN ENERGY RETROFITS SERVICE FOR RESIDENTS

London Borough of Hammersmith and Fuham (LBHF)

UK6: Contract award notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-084782

Procurement identifier (OCID): ocds-h6vhtk-0598d3 ([view related notices](#))

Published 19 December 2025, 10:59am

Scope

Description

To procure a service provider to deliver a comprehensive start to end retrofit customer services journey for able to pay residents.

This service will provide the support and guidance to the “able to pay” residents through installing retrofit measures which will increase uptake the of domestic energy efficiency and clean energy retrofit technologies.

This contract is a concession contract where the Concessionaire may offer the Council a concession fee for the privileges awarded by the concession contract which includes the use of the Council branding etc. For further details see the service specification and tender pack.

Contract 1

Supplier

- The National Energy Foundation

Contract value

- £208,450 excluding VAT
- £250,140 including VAT

Below the relevant threshold

Award decision date

11 December 2025

Date assessment summaries were sent to tenderers

19 December 2025

Earliest date the contract will be signed

12 January 2026

Contract dates (estimated)

- 12 January 2026 to 12 January 2027
- Possible extension to 13 January 2031
- 5 years, 2 days

Description of possible extension:

The contract duration is initially 12 months, there will be an option to extend the contract a further 12 months each year until the contract expires at the end of the 5 year period.

Main procurement category

Services

Options

The right to additional purchases while the contract is valid.

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CPV classifications

- 71314000 - Energy and related services

Contract locations

- UK - United Kingdom

Information about tenders

- 3 tenders received
- 2 tenders assessed in the final stage:
 - 2 submitted by small and medium-sized enterprises (SME)

- 2 submitted by voluntary, community and social enterprises (VCSE)
- 1 supplier awarded contracts
- 1 supplier unsuccessful (details included for contracts over £5 million)

Procedure

Procedure type

Open procedure

Special regime

Concession

Supplier

The National Energy Foundation

Suite 2, Challenge House, 15 Sherwood Dr

Milton Keynes

MK3 6DP

United Kingdom

Email: christopher.rawlings@nef.org.uk

Region: UKJ12 - Milton Keynes

Small or medium-sized enterprise (SME): No

Voluntary, community or social enterprise (VCSE): Yes

Contract 1

Contracting authority

London Borough of Hammersmith and Fuham (LBHF)

- Public Procurement Organisation Number: PHTW-6333-BQGD

Town Hall, King Street

London

W6 9JU

United Kingdom

Email: procurement@lbhf.gov.uk

Region: UKI33 - Kensington & Chelsea and Hammersmith & Fulham

Organisation type: Public authority - sub-central government