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Contract

Domestic Abuse Community Services

London Borough of Newham

F03: Contract award notice

Notice identifier: 2025/S 000-084716

Procurement identifier (OCID): ocds-h6vhtk-042af3

Published 19 December 2025, 9:42am

Section I: Contracting authority

I.1) Name and addresses

London Borough of Newham

Newham Dockside

London

E162QU

Email

Procurement.Support@newham.gov.uk

Country

United Kingdom

Region code

UKI41 - Hackney and Newham

Justification for not providing organisation identifier

Not on any register

Internet address(es)

Main address

www.newham.gov.uk

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Domestic Abuse Community Services

Reference number

ITTN312

II.1.2) Main CPV code

- 85000000 - Health and social work services

II.1.3) Type of contract

Services

II.1.4) Short description

The London Borough of Newham is committed to supporting domestic abuse survivors of all genders and cultural identities. The Public Health Team are therefore procuring domestic abuse community services to offer advocacy, IDVA services and specialist support to those who reside and work in the borough age 16+

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £7,237,496

II.2) Description

II.2.3) Place of performance

NUTS codes

- UKI41 - Hackney and Newham

II.2.4) Description of the procurement

The London Borough of Newham is committed to supporting domestic abuse survivors of all genders and cultural identities. The Public Health Team are therefore procuring domestic abuse community services to offer advocacy, IDVA services and specialist support to those who reside and work in the borough age 16+.

It is our expectation that the provider of the commissioned service will be a key contributor to achieving our strategic goals: leading by their expertise, passing on their knowledge, skills, and values, and their ambition, to make a real difference to improving the safety and welfare of survivors in Newham. We expect the service to provide a consistent and sustainable response to Domestic Abuse across the borough and in partnership with local services.

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 90

Quality criterion - Name: Social Value / Weighting: 10

Price - Weighting: Pass/Fail

II.2.11) Information about options

Options: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2024/S 000-000338](#)

Section V. Award of contract

Title

Domestic Abuse Community Services

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

23 September 2024

V.2.2) Information about tenders

Number of tenders received: 1

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Hestia Housing & Support Ltd

Beaufort House 4th Floor, 15 St. Botolph Street

London

EC3A 7DT

Country

United Kingdom

NUTS code

- UKI - London

Companies House

02020165

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £7,237,496

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

Royal Courts of Justice

Strand

London

WC2A 2LL

Country

United Kingdom