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Contract

Contract Extension - Provision of Compensation Claims Handling Services for HMPPS

Ministry of Justice

F20: Modification notice

Notice identifier: 2025/S 000-084713

Procurement identifier (OCID): ocds-h6vhtk-05f9e8

Published 19 December 2025, 9:39am

Section I: Contracting authority/entity

I.1) Name and addresses

Ministry of Justice

102 Petty France

London

Email

commercialfinancialservices@justice.gov.uk

Telephone

+44 02033343555

Country

United Kingdom

Region code

UK - United Kingdom

Internet address(es)

Main address

<https://ministryofjusticecommercial.bravosolution.co.uk/web/login.html>

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Contract Extension - Provision of Compensation Claims Handling Services for HMPPS

II.1.2) Main CPV code

- 66000000 - Financial and insurance services

II.1.3) Type of contract

Services

II.2) Description

II.2.1) Title

Contract Extension - Provision of Compensation Claims Handling Services for HMPPS

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

II.2.4) Description of the procurement at the time of conclusion of the contract:

The Provision of Compensation Claims Handling Services for the management of low-value pre-action litigation claims (under £25,000) in HMPPS.

II.2.7) Duration of the contract, framework agreement, dynamic purchasing system or concession

Duration in months

9

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section V. Award of contract/concession

Contract No

con_18460

Title

Provision of Compensation Claims Handling Services for HMPPS

V.2) Award of contract/concession

V.2.1) Date of conclusion of the contract/concession award decision:

10 December 2025

V.2.2) Information about tenders

The contract/concession has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor/concessionaire

Davies Group Limited

Glasgow

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor/concessionaire is an SME

No

V.2.4) Information on value of the contract/lot/concession (at the time of conclusion of the contract;excluding VAT)

Total value of the procurement: £267,651

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

Ministry of Justice

Leeds

Country

United Kingdom

Section VII: Modifications to the contract/concession

VII.1) Description of the procurement after the modifications

VII.1.1) Main CPV code

- 66000000 - Financial and insurance services

VII.1.3) Place of performance

NUTS code

- UK - United Kingdom

VII.1.4) Description of the procurement:

The Provision of Compensation Claims Handling Services for the management of low-value pre-action litigation claims (under £25,000) in HMPPS.

VII.1.5) Duration of the contract, framework agreement, dynamic purchasing system or concession

Start date

17 December 2025

End date

16 September 2026

VII.1.6) Information on value of the contract/lot/concession (excluding VAT)

Total value of the contract/lot/concession:

£267,651

VII.1.7) Name and address of the contractor/concessionaire

Davies Group Limited

Glasgow

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor/concessionaire is an SME

No

VII.2) Information about modifications

VII.2.1) Description of the modifications

Nature and extent of the modifications (with indication of possible earlier changes to the contract):

A nine-month extension has been executed to allow sufficient time to conduct a further competition via the CCS Framework RM6323 Insurance & Related Services 4, Lot 2.

VII.2.2) Reasons for modification

Need for additional works, services or supplies by the original contractor/concessionaire.

Description of the economic or technical reasons and the inconvenience or duplication of cost preventing a change of contractor:

A nine-month extension has been implemented because changing contractor at this stage would create unnecessary duplication of cost and operational disruption. The extension provides sufficient time to run a full further competition process under the CCS Framework RM6323 Insurance & Related Services 4, Lot 2, ensuring continuity of service while the new procurement is completed.

VII.2.3) Increase in price

Updated total contract value before the modifications (taking into account possible earlier contract modifications, price adaptations and average inflation)

Value excluding VAT: £993,988.78

Total contract value after the modifications

Value excluding VAT: £1,261,639.78