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Contract

Closing the Gap 2 - Ageing Well Support Services

Reading Borough Council

UK7: Contract details notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-084707

Procurement identifier (OCID): ocds-h6vhtk-05059f ([view related notices](#))

Published 19 December 2025, 9:30am

Scope

Reference

RBC 0002238

Description

This was a service to provide support in the Reading Borough Community for older people and people with dementia with services that will support their mental wellbeing and ability to remain independent for longer.

Contract 1. Closing the Gap 2 - Ageing Well Support Services

Supplier

- AGE UK BERKSHIRE

Contract value

- £500,000 excluding VAT
- £625,000 including VAT

Above the relevant threshold

Date signed

1 September 2025

Contract dates

- 1 November 2025 to 31 October 2028
- Possible extension to 31 October 2030
- 5 years

Description of possible extension:

RBC have applied a 2 year extension onto this contract. This will be triggered by NLT 30/9/2028 and will be subject to contract management performance metrics being attained throughout the life cycle of the contract.

Main procurement category

Services

CPV classifications

- 85300000 - Social work and related services
- 98000000 - Other community, social and personal services

Contract locations

- UKC - North East (England)
- UKD - North West (England)
- UKE - Yorkshire and the Humber
- UKF - East Midlands (England)
- UKG - West Midlands (England)
- UKH - East of England
- UKI - London
- UKJ - South East (England)
- UKK - South West (England)

Key performance indicators

| Name | Description | Reporting frequency |
|-------------------------------|---|---------------------|
| Reporting | Regular quarterly reporting to review progression of tasks and compliance | 3 months |
| Audits | | 12 months |
| Accreditation & Qualification | | 6 months |

Other information

Conflicts assessment prepared/revised

Yes

Procedure

Procedure type

Open procedure

Special regime

Light touch

Supplier

AGE UK BERKSHIRE

- Companies House: 07928260
- Public Procurement Organisation Number: PXRH-5771-XDYG

Unit 119 Broad Street Mall

Reading

RG1 7QE

United Kingdom

Email: info@ageukberkshire.org.uk

Website: <http://ageukberkshire.org.uk>

Region: UKJ11 - Berkshire

Small or medium-sized enterprise (SME): No

Voluntary, community or social enterprise (VCSE): Yes

Supported employment provider: No

Public service mutual: No

Contract 1. Closing the Gap 2 - Ageing Well Support Services

Contracting authority

Reading Borough Council

- Public Procurement Organisation Number: PWBJ-9435-VXQQ

Bridge Street

Reading

RG1 2LU

United Kingdom

Contact name: Darren Scott

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Email: pchub@reading.gov.uk

Website: <https://www.reading.gov.uk/>

Region: UKJ11 - Berkshire

Organisation type: Public authority - sub-central government