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Contract

Framework Agreement for Taxi and Private Hire Provision

North Lanarkshire Council

F03: Contract award notice

Notice identifier: 2025/S 000-084697

Procurement identifier (OCID): ocds-h6vhtk-059cea

Published 19 December 2025, 9:24am

Section I: Contracting authority

I.1) Name and addresses

North Lanarkshire Council

Civic Centre, Windmillhill Street

Motherwell

ML1 1AB

Email

corporateprocurement@northlan.gov.uk

Country

United Kingdom

NUTS code

UKM84 - North Lanarkshire

Internet address(es)

Main address

<https://www.northlanarkshire.gov.uk/>

Buyer's address

https://www.publiccontractsscotland.gov.uk/search/Search_AuthProfile.aspx?ID=AA00010

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Framework Agreement for Taxi and Private Hire Provision

Reference number

NLC-CPT-25-076

II.1.2) Main CPV code

- 60120000 - Taxi services

II.1.3) Type of contract

Services

II.1.4) Short description

North Lanarkshire Council (the “Council”) requires the provision of passenger transport services to supplement its existing arrangements managed by Strathclyde Passenger Transport (SPT) for school pupil transport (drop-offs and pickups before and after the school day), and transport for pupils with Additional Support Needs (ASN).

To meet this need, the council intends to establish a multi-lot, multi-supplier framework agreement for taxi and private hire services that shall support a range of transport requirements, including (but not limited to) services for Integrated Day Services, wider social care provision, housing, education, corporate and elected members for staff-related travel.

Further information on the Lots, including applied Sub-Lots is detailed below.

Full information on the Details of Requirements to be applied within the framework agreement are detailed in ITT Annex 1 available via PCS-Tender.

II.1.6) Information about lots

This contract is divided into lots: Yes

II.2) Description

II.2.1) Title

Integrated Day Support (IDS) Transport Services

Lot No

1

II.2.2) Additional CPV code(s)

- 60120000 - Taxi services
- 60100000 - Road transport services
- 60140000 - Non-scheduled passenger transport
- 60170000 - Hire of passenger transport vehicles with driver
- 60171000 - Hire of passenger cars with driver

II.2.3) Place of performance

NUTS codes

- UKM84 - North Lanarkshire

II.2.4) Description of the procurement

In addition to Description detailed above in this Contract Notice, Lot 1 – Integrated Day Support (IDS) Transport Services shall be used to facilitate the transport of Service Users from defined pick up points to the Councils older adult day service centres.

Lot 1 of the framework agreement is further broken down across six (6) Sub-Lots as detailed below:

Lot 1A – IDS Transport Services – Airdrie Locality

Lot 1B – IDS Transport Services – Bellshill Locality

Lot 1C – IDS Transport Services – Coatbridge Locality

Lot 1D – IDS Transport Services – Cumbernauld Locality

Lot 1E – IDS Transport Services – Motherwell Locality

Lot 1F – IDS Transport Services – Wishaw Locality

Tenderers are free to bid for all six (6) Sub-Lots however may only be appointed to a

maximum of three (3).

Lot 1 shall operate via the appointment of a single Contractor to each of the six Sub-Lots i.e. a maximum of six (6) Contractors appointed.

Full information on the Details of Requirements, Lot approach etc. for Lot 1 of the framework agreement is detailed in the tender pack, response envelopes etc. located in PCS-Tender.

II.2.5) Award criteria

Quality criterion - Name: Service Delivery Approach / Weighting: 20

Quality criterion - Name: Accessibility and Inclusion / Weighting: 20

Quality criterion - Name: Booking and Communication Systems / Weighting: 20

Quality criterion - Name: Protection and Safeguarding / Weighting: 10

Quality criterion - Name: Training / Weighting: 10

Quality criterion - Name: Contingency Planning / Weighting: 10

Quality criterion - Name: Carbon Reduction / Net Zero / Weighting: 3

Quality criterion - Name: Fair Work First / Weighting: 3

Quality criterion - Name: Community Benefits Methodology / Weighting: 2

Quality criterion - Name: Community Benefit Menu (Sub-Lot Specific) / Weighting: 2

Price - Weighting: 0

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description

II.2.1) Title

Ad-hoc Taxi and Private Hire Provision

Lot No

2

II.2.2) Additional CPV code(s)

- 60120000 - Taxi services
- 60100000 - Road transport services
- 60140000 - Non-scheduled passenger transport
- 60170000 - Hire of passenger transport vehicles with driver
- 60171000 - Hire of passenger cars with driver

II.2.3) Place of performance

NUTS codes

- UKM84 - North Lanarkshire

II.2.4) Description of the procurement

In addition to Description detailed above in this Contract Notice, Lot 1 – Integrated Day Support (IDS) Transport Services shall be used to facilitate the transport of Service Users from defined pick up points to the Councils older adult day service centres.

Lot 2 – Ad-hoc Taxi and Private Hire Provision of the Framework Agreement shall be used to facilitate transport of service users in areas including (but not limited to) social care provision, education pupils and staff, housing / homelessness, elected members, Council personnel etc.

Lot 2 of the arrangement is further broken down across three (3) Sub-Lots as detailed below:

Lot 2A – Ad-hoc Taxi and Private Hire – Northern Zone

Lot 2B – Ad-hoc Taxi and Private Hire – Central Zone

Lot 2C – Ad-hoc Taxi and Private Hire – Southern Zone

Tenderers are free to bid for all three (3) Sub-Lots and can be appointed to a maximum of

three (3).

Lot 2 shall operate via the appointment of no more than four (4) Contractors to each of the three Sub-Lots i.e. a maximum of 12 Contractors appointed.

Full information on the Details of Requirements, Lot approach etc. for Lot 2 of the framework agreement is detailed in the tender pack, response envelopes etc. located in PCS-Tender.

II.2.5) Award criteria

Quality criterion - Name: Service Delivery Approach / Weighting: 20

Quality criterion - Name: Accessibility and Inclusion / Weighting: 20

Quality criterion - Name: Booking and Communication Systems / Weighting: 20

Quality criterion - Name: Protection and Safeguarding / Weighting: 10

Quality criterion - Name: Training / Weighting: 10

Quality criterion - Name: Contingency Planning / Weighting: 10

Quality criterion - Name: Carbon Reduction / Net Zero / Weighting: 3

Quality criterion - Name: Fair Work First / Weighting: 3

Quality criterion - Name: Community Benefits Methodology / Weighting: 2

Quality criterion - Name: Community Benefit Menu (Sub-Lot Specific) / Weighting: 2

Price - Weighting: 0

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2025/S 000-069815](#)

Section V. Award of contract

Contract No

NLC-CPT-25-076

Lot No

1

Title

Integrated Day Support (IDS) Transport Services

A contract/lot is awarded: No

V.1) Information on non-award

The contract/lot is not awarded

Other reasons (discontinuation of procedure)

Section V. Award of contract

Contract No

NLC-CPT-25-076

Lot No

2

Title

Ad-hoc Taxi and Private Hire Provision

A contract/lot is awarded: No

V.1) Information on non-award

The contract/lot is not awarded

Other reasons (discontinuation of procedure)

Section VI. Complementary information

VI.3) Additional information

Tenderers must complete the SPD (Scotland) within the Qualification Envelope of the PCS Tender. Full Selection criteria is as stated in the procurement documents

All Tenderers must complete the required Qualification and Technical Envelope applicable to all Lots, and Sub-Lots they are bidding for within the PCS-Tender as instructed.

Late Tenders will not be considered under any circumstances. For the avoidance of any doubt, automated messages confirming receipt of a Tender should not be taken to imply acceptance of it by the Council. The Council will not provide additional notification to any Bidder of the rejection of a late Tender.

The complete Tender (complete with SPD (Scotland)) should be submitted in accordance with the instructions detailed in PCS-Tender.

(SC Ref:819108)

VI.4) Procedures for review

VI.4.1) Review body

Scottish Courts

Edinburgh

Country

United Kingdom

VI.4.3) Review procedure

Precise information on deadline(s) for review procedures

An economic operator that suffers, or is at risk of suffering, loss or damage attributable to a breach of duty under the Public Contracts (Scotland) Regulations 2015 or the Procurement Reform (Scotland) Act 2014, may bring proceedings in the Sheriff Courts or the Court of Session.