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Award

Homeless Singles Supported Housing Service

Westminster City Council

UK6: Contract award notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-084695

Procurement identifier (OCID): ocds-h6vhtk-04fc49 ([view related notices](#))

Published 19 December 2025, 9:24am

Scope

Reference

PRJ_30538

Description

Westminster City Council (WCC) are recommissioning their Homeless Singles Supported Housing Service (previously titled Transitional Housing Approach).

The service is a pivotal and strategically aligned provision at the heart of the WCC's Homelessness and Rough Sleeping Strategy 2024. This service is a cornerstone of our ambition to prevent homelessness, enhance recovery, and transform lives through a dynamic, tailored, and outcomes-driven approach.

The Contract will deliver accommodation-based support to a portfolio of 58 bedspaces across six properties (three 24/7 staffed sites and three satellite step-downs units) based in Marylebone and Maida Vale.

Referrals into the service will be single individuals who are homeless or at risk of homelessness with associated complex support needs including mental and physical

health, substance misuse and criminal behaviours. The referrals will be made by [not exclusively] Probation, Housing Solutions Service, Adult Social Care, Street Outreach Teams and Statutory Mental Health Services.

Objectives of the Service is to appropriately support service users to

gain independence, experience improved health and wellbeing, access education, employment and training and transition into longer term more stable accommodation. Effective partnerships with the referring agencies, third sector and community-based organisations will be instrumental to achieving the outcomes required

The estimated commencement date of this contract 01/01/2026. The estimated service commencement date is 01/04/2026. The initial term of the contract is a 3 years. The Contract may, at the Authority's discretion, be extended for a further period of up to an aggregate of two (2) years, with a total contract period of five years (calculated from the Service Commencement Date), expiring no later than 31 March 2031.

During the Contract Period the Authority may, at its sole discretion, require additional Services to be delivered by the Provider, i.e. additional units of accommodation based support. Further details of this possible increase and how it may be implemented are set out in the Specification and Contract. As such, the Authority anticipates there could potentially be an increase in the total value of the Contract of up to 20% of its total 5 year budget.

The budget published includes this 20% additional capacity.

There will be a tender event will be conducted via Microsoft Teams on Monday 15th September 2025 This is an excellent opportunity to gain insights into the tender requirements, ask questions and provide feedback.

Detailed tender opportunity can be found in the Invitation to tender and specification viewed via <https://wcc.ukp.app.jaggaer.com/go/765717410198BDA6F7AC>

Contract 1

Supplier

- The Cyrenians Ltd

Contract value

- £3,597,420 excluding VAT
- £4,316,904 including VAT

Above the relevant threshold

Award decision date

19 December 2025

Date assessment summaries were sent to tenderers

19 December 2025

Standstill period

- End: 5 January 2026
- 8 working days

Earliest date the contract will be signed

19 January 2026

Contract dates (estimated)

- 1 April 2026 to 31 March 2029

- Possible extension to 31 March 2031
- 5 years

Description of possible extension:

maximum additional period of 2 years

Main procurement category

Services

CPV classifications

- 85300000 - Social work and related services

Contract locations

- UKI32 - Westminster

Information about tenders

- 1 tender received
- 1 tender assessed in the final stage:
 - 1 submitted by small and medium-sized enterprises (SME)
 - 1 submitted by voluntary, community and social enterprises (VCSE)
- 1 supplier awarded contracts
- 0 suppliers unsuccessful (details included for contracts over £5 million)

Procedure

Procedure type

Open procedure

Special regime

Light touch

Supplier

The Cyrenians Ltd

- Companies House: 00995799

H26 The Avenues, Eleventh Avenue North, Team Valley Trading Estate,

Gateshead,

NE11 0NJ

United Kingdom

Email: tenders@changing-lives.org.uk

Region: UKC22 - Tyneside

Small or medium-sized enterprise (SME): Yes

Voluntary, community or social enterprise (VCSE): Yes

Supported employment provider: No

Public service mutual: No

Contract 1

Contracting authority

Westminster City Council

- Public Procurement Organisation Number: PJVD-6261-BPPJ

64 Victoria Street

London

SW1E 6QP

United Kingdom

Email: procurementteammailbox@westminster.gov.uk

Website: <https://www.westminster.gov.uk/>

Region: UKI32 - Westminster

Organisation type: Public authority - sub-central government