

This is a published notice on the Find a Tender service: <https://www.find-tender.service.gov.uk/Notice/084654-2025>

Contract

TVCA-PROC-0676 - Bus Pass Ticketing - Card Management System (Care Leavers)

Tees Valley Combined Authority

UK7: Contract details notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-084654

Procurement identifier (OCID): ocds-h6vhtk-05f9c4

Published 18 December 2025, 7:05pm

Scope

Description

Tees Valley Combined Authority (the 'Contracting Authority'), part of the Tees Valley Combined Authority Group have awarded a contract to SOUTH WEST SMART APPLICATIONS LIMITED trading as SMART APPLICATIONS MANAGEMENT (SAM) for the provision of Bus Pass Ticketing - Card Management System for Care Leavers bus passes. This contract was awarded via a below threshold direct award route following an open procurement process which received no bids. Switching to a direct award following a failed competitive tendering process is allowed under section 43 of the Procurement Act 2023. For transparency, please note this contract commenced on 17th November 2025, however, the contract was signed on 16th December 2025.

To view this notice, please click here:

<https://www.delta-esourcing.com/delta/viewNotice.html?noticeId=1002372146>

Contract 1

Supplier

- SOUTH WEST SMART APPLICATIONS LIMITED

Contract value

- £150,000 excluding VAT
- £180,000 including VAT

Below the relevant threshold

Date signed

16 December 2025

Contract dates

- 17 December 2025 to 30 September 2026
- Possible extension to 1 April 2030
- 4 years, 3 months, 16 days

Description of possible extension:

There are 4 optional 1 year extensions available.

Main procurement category

Services

CPV classifications

- 48781000 - System management software package
- 72212781 - System management software development services

Procedure

Procedure type

Below threshold - without competition

Supplier

SOUTH WEST SMART APPLICATIONS LIMITED

4 High Cross, Truro

Cornwall

TR1 2AJ

United Kingdom

Email: contactus@talktosam.co.uk

Region: UKK30 - Cornwall and Isles of Scilly

Small or medium-sized enterprise (SME): Yes

Voluntary, community or social enterprise (VCSE): No

Contract 1

Contracting authority

Tees Valley Combined Authority

- Public Procurement Organisation Number: PDNG-8971-ZVCR

Teesside Airport Business Suite, Teesside International Airport

Darlington

DL2 1NJ

United Kingdom

Contact name: Procurement

Email: procurement@teesvalley-ca.gov.uk

Region: UKC13 - Darlington

Organisation type: Public authority - sub-central government