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Tender

Electric Vehicles and Charging Infrastructure

THAMES WATER UTILITIES LIMITED

UK4: Tender notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-084634

Procurement identifier (OCID): ocds-h6vhtk-05f9b6

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Scope

Reference

FA2287

Description

Existing EV Charging infrastructure within Thames Water is ageing and does not meet the needs of the business in the future.

Due to changes in supplier capability and to aid in reducing our carbon emissions, TW is aiming to ensure our infrastructure is capable of supporting a transition from ICE (Internal Combustion Engine) vehicles to EVs in the future.

To enable this transition of our fleet, we also need to consider the infrastructure required to keep these vehicles moving, and the systems needed to ensure our operations can continue to run smoothly with minimal impact to our customer service and downtime.

Commercial tool

Establishes a framework

Total value (estimated)

- £2,000,000 including VAT

Above the relevant threshold

Contract dates (estimated)

- 1 April 2026 to 31 March 2029
- Possible extension to 31 March 2034
- 8 years

Description of possible extension:

Thames Water envisages that the contract will be awarded for an initial term of 3 years with options to extend by 1 year or longer, up to a maximum overall term of 8 years.

Main procurement category

Goods

Contract locations

- UKI - London
- UKJ - South East (England)

Not the same for all lots

CPV classifications are shown in Lot sections, because they are not the same for all lots.

Lot 1a. E- Mobility Service Provider Platform

Description

A centralised e-mobility platform to manage all existing and future electric vehicle charging infrastructure across its estate. This platform will provide a single source of truth for charger usage, billing, user access, and operational insights, enabling the organisation to maximise charger uptime and support sustainable fleet operations.

Lot value (estimated)

- £1,000,000 including VAT

Framework lot values may be shared with other lots

CPV classifications

- 48200000 - Networking, Internet and intranet software package
- 72200000 - Software programming and consultancy services

Same for all lots

Contract locations and contract dates are shown in the Scope section, because they are the same for all lots.

Lot 1b. Site Charging Infrastructure

Description

The requirement under Lot 1b - Site Charging Infrastructure covers the supply, installation, and ongoing maintenance of chargers at selected Thames Water sites. The successful provider will be expected to supply chargers that meet the technical requirements set out in the specification, provide a minimum three-year warranty (with preference for a five-year warranty) for all installed chargers, and deliver 24/7 support services for the duration of the warranty period to ensure operational reliability and continuity.

Lot value (estimated)

- £1,000,000 including VAT

Framework lot values may be shared with other lots

CPV classifications

- 31158100 - Battery chargers
- 31610000 - Electrical equipment for engines and vehicles

Same for all lots

Contract locations and contract dates are shown in the Scope section, because they are the same for all lots.

Framework

Maximum number of suppliers

Unlimited

Maximum percentage fee charged to suppliers

0%

Framework operation description

Suppliers will be selected based on ability and cost.

Award method when using the framework

Either with or without competition

Contracting authorities that may use the framework

Establishing party only

Participation

Particular suitability

Lot 1a. E- Mobility Service Provider Platform

Lot 1b. Site Charging Infrastructure

Small and medium-sized enterprises (SME)

Submission

Enquiry deadline

2 January 2026, 5:00pm

Submission type

Requests to participate

Deadline for requests to participate

9 January 2026, 10:00am

Submission address and any special instructions

Please complete this form if you are interested in participating:

<https://forms.office.com/e/bnS8xjeq1j>

Tenders may be submitted electronically

Yes

Languages that may be used for submission

English

Award decision date (estimated)

31 March 2026

Award criteria

Lot 1a. E- Mobility Service Provider Platform

Name	Type	Weighting
commercial	Cost	40%
Technical	Quality	30%
T&C's	Quality	30%

Lot 1b. Site Charging Infrastructure

Name	Type	Weighting
Commercial	Cost	40%
Technical	Quality	30%
T&C's	Quality	30%

Other information

Conflicts assessment prepared/revised

Yes

Procedure

Procedure type

Competitive flexible procedure

Special regime

Utilities

Competitive flexible procedure description

Suppliers' PSQ submissions will be scored and shortlisted in accordance with the criteria set out within the PSQ documentation, and the suppliers that are shortlisted will be invited to submit a proposal in response to the ITN. After tenders have been submitted, evaluated, and negotiated, the successful supplier will be awarded according to the percentage weightings and criteria set out in the ITN Process document.

Contracting authority

THAMES WATER UTILITIES LIMITED

- Companies House: 02366661
- Public Procurement Organisation Number: PNQQ-4647-DTCV

Clearwater Court

Reading

RG1 8DB

United Kingdom

Email: procurement.supportcentre@thameswater.co.uk

Region: UKJ11 - Berkshire

Organisation type: Private utility

